A Conceptual Model of Agile Software Development in a Safety-Critical Context: A Systematic Literature Review

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Abstract

Context: Safety-critical software systems are increasingly being used in new application areas, such as personal medical devices, traffic control, and detection of pathogens. A current research debate is regarding whether safety-critical systems are better developed with traditional waterfall processes or agile processes that are purportedly faster and promise to lead to better products.

Objective: To identify the issues and disputes in agile development of safety-critical software and the key qualities as found in the extant research literature.

Method: We conducted a systematic literature review as an interpretive study following a research design to search, assess, extract, group, and understand the results of the found studies.

Results: There are key issues and propositions that we elicit from the literature and combine into a conceptual model for understanding the foundational challenges of agile software development of safety-critical systems. The conceptual model consists of four problematic practice areas and five relationships, which we find to be even more important than the problematic areas. From this review, we suggest that there are important research gaps that need to be investigated.

Conclusions: We suggest that future research should have a primary focus on the relationships in the resulting conceptual model and specifically on the dynamics of the field as a whole, on incremental versus iterative development, and on how to create value with minimal but sufficient effort.

Keywords: Agile software development, agile processes, software development, safety-critical software systems, systematic literature review, interpretive literature review.

Highlights

- The four problem areas are: documentation, requirements, lifecycle, testing
- The main challenges are five relationships tying the problem areas together
- Incremental development seems better suited than iterative development
- Quality assurance can create value, and it can be sufficient and minimal

Pre-print:
1 Introduction

We use safety-critical information technology (IT) systems in abundance and safety-critical embedded software systems are rising in number and complexity. For example, when diabetes patients use a digital insulin pump to control and fine-tune the level of blood glucose, it is a safety-critical system (Heinemann et al., 2015). The need for diabetes treatment with insulin is rising dramatically, and many more patients will be treated with digitised insulin injections and use digitised blood glucose measurements. The benefits of these new devices are high, but the safety risks cannot be taken lightly. This is just one type of safety-critical IT system, and there are many other key applications that are highly critical for safety. These are, for example, found in the aerospace and medical sectors and in the transportation, energy, and process industries. Examples are flight control, radiation therapy, self-driving cars, airbags, railway control, and development of fuels (S1; S39; S refers to the reviewed literature at the end of the paper).

The severity of potential safety fails has led to the institutionalisation of approval procedures and certification. In the USA, the US Food and Drug Administration (FDA) has to approve medical devices, such as the digital insulin pump (U. S. Department of Health, 2010). Other countries have similar agencies to approve and certify safety-critical products. There are several ISO standards (Hoyle, 2006), process models, and process maturity models (e.g., Chrissis et al., 2003; Humphrey, 1990) that are part of stipulating how safety-critical systems must be developed. For example, EN 50128 is a European standard for the development of railway applications (S22). Due to the concern regarding risks and the well-being and lives of the users, the products and their development processes are subject to legislation, public interest, and the concerns of patients, consumers, and citizens, which become the responsibilities of the producers. The development of these safety-critical products is highly regulated; thus, the system developers are mandated by law to comply with an appropriate standard (S43).

To achieve approval, the software must be verified and validated. While verification ensures that the software is built in the right way so that it is safe, validation ensures that the right system is built (S7). The FDA, for example, requires several practices and documentation for verification and validation of the software (S32). They have high demands for the development process; thus, most of the FDA requirements are directly related to the process activities (e.g., requirement analysis, design, implementation, etc.). In addition, the FDA expects a sufficient level of auditability within the software process itself, meaning that parts of the development lifecycle must be tracked for external auditors to assess whether the system can be approved (S31).

The traditional answer to the challenges of developing safety-critical software has been to establish a formal development process moulded over experience from project management and from quality management (Boehm and Ross, 1989; Sommerville, 2015; Zulter, 1993). The general process model is the waterfall model where the underlying idea is rational (i.e., first we think and then we do). For software development, this means that, first, we develop the requirements, and when these are fixed, we move on to design the software. When the software design is completed, we program the software, after which the quality of the software is assessed through elaborate and systematic testing. The primary reason for this process model is that it allows for thinking carefully about the system features and how they will be used in advance. In addition, we can reason about the properties of the system and the risks caused by the system and how these must be mitigated.

A fundamental problem exists with traditional waterfall development processes. The waterfall processes work well in circumstances in which requirements (and risks) are stable and well understood in advance and where little learning of additional or changed requirements is expected during the development process. Alternatively, if requirements are expected to change because users, marketing, managers, and developers are learning during the stages of development, then the waterfall processes are inappropriate (Boehm and Turner, 2005; Cockburn, 2006; Davis, 1982). Agile development processes (Beck et al., 2001; Cockburn, 2006; Conboy, 2009) have been designed to alleviate this problem. The key features of agile development processes are that they support the management of change and embrace change and that change in requirements should be taken as a positive development. It further means that there should be clear methods of reacting to and learning from changes.

Research on agile software development of safety-critical software products has been published since 2001, and there are numerous research publications on the topic. However, there is no clear accumulation of knowledge on the topic; therefore, we suggest that a literature review is needed. The research question
defining the focus of the literature review is: How can the use of agile software development be increased in a safety-critical context?

The purpose of the literature review is to improve the knowledge of how agile software development can be improved, increased and advanced when developing safety-critical software products and uncovering areas of interest and further research. This follows calls for more literature reviews in general (Kitchenham et al., 2010a; vom Brocke et al., 2015) to close a gap in our understanding of the field. The purpose of this literature review is developmental (Templier and Paré, 2015), as we aim to build a new conceptualisation towards a coherent theory of what characterises agile development of safety-critical software.

The remaining paper is organised as follows. Section 2 presents the research method of the literature review. Section 3 describes the analysis results, which are discussed in Section 4. Finally, conclusions on the literature review are drawn in Section 5.

2 Research Method

The research on the topic of agile development of safety-critical software is not entirely in its infancy, as the first research was published in 2001. While the research literature is vast, there is little overview of the body of knowledge. There are very sparse literature reviews related to our research area. Cawley et al. (2010) concerns lean and agile software development in regulated environments, whereas (McHugh et al., 2012c) and (Hajou et al., 2014) focus on agile software development of the medical devices and in the pharmaceutical industry. While Hajou et al. (2014) conclude that the two are incompatible, Cawley et al. (2010) conclude that adoption of agile development in these areas is difficult and McHugh et al. (2012c) argue that tailoring of the agile methods are needed and propose a mixed method. These conclusions do not reveal the challenges and possibilities of using agile software development of safety-critical products. Thus, a review of the literature is needed to understand the state of knowledge and the future direction of this stream of research.

With an empirically motivated research question, the primary goal is to investigate agile software development of safety-critical software products by gathering and synthesising analyses, evidence and results in the literature (Petersen et al., 2015) on this matter. To this end, we take initial inspiration in what in software engineering research has become known as a systematic mapping with the purpose of structuring the research area (Petersen et al., 2015). To this we add the understanding of how to conduct interpretive literature reviews (e.g., Schryen, 2015; Templier and Paré, 2015; vom Brocke et al., 2015). It is not uncommon that there is overlap between the two types of reviews and that the methods are used in combination (Kitchenham et al., 2010b).

Templier and Paré (2015) suggested that there are four types of literature reviews: narrative, developmental, cumulative, and aggregative. Narrative reviews assemble and summarise extant literature on a specific topic, providing a comprehensive understanding of the current state of knowledge in the area. The aim of developmental reviews is to provide new conceptualisations, based on previous research. The developmental review involves a systematic search of the literature to be reviewed, while the narrative review addresses an illustrative sample. Cumulative reviews synthesise extant literature (as narrative reviews) but further aim to compile empirical evidence to map bodies of literature and to draw overall conclusions regarding particular topics. Aggregative reviews test research hypotheses or propositions. By collating and pooling prior empirical data, they provide validations of pre-specified theoretical models and propositions. The immaturity of the existing literature on agile development of safety-critical software leads us to suggest that our literature review can be a narrative review or a development review, while it is much too early for a cumulative or aggregative review. The review is systematic, as we establish a detailed search procedure (vom Brocke et al., 2015) without assuming that the research is accumulative (Kitchenham et al., 2010a). In our review process, we follow the four phases suggested in (Bandara et al., 2015):

Phase 1: Systematically identifying and extracting a sample of papers,
Phase 2: Organising and preparing the analysis,
Phase 3: Coding and analysing the content,
Phase 4: Writing and reporting the findings.
These four phases are consistent with other recent review procedures (e.g., Schryen, 2015; Templier and Paré, 2015; vom Brocke et al., 2015).

2.1 Phase 1: Systematically identifying and extracting a sample of papers

To guide the literature search, the scope of the review is defined as the possibilities and challenges of agile software development of safety-critical software products. Our intention is to cover the relevant literature and use the review to provide a conceptual model in answer to the research question. With this literature review we seek to provide an overview and to relate and possibly unite existing results.

Through preliminary searches we discovered that the research on agile software development in a safety-critical context has primarily been published in conferences (this was later confirmed, see Figure 3). It was thus necessary to search in several digital libraries and search engines. These included the ACM Digital Library, IEEE Xplore Digital Library, AIS Electronic Library, Google Scholar, Scopus, and Web of Science. The search has been extensive, as we initially used search terms interactively and always starting with the following expression: (agile OR agility OR Scrum OR XP) AND (safety software OR safety-critical software OR regulated software). The concept of agile development is not new. Since the agile manifesto was developed in 2001 (Beck et al., 2001), the agile methods and practices that we discuss today started to spread; thus, we limited the search to papers after 2001.

When the search expression was applied to Google Scholar, the result lists more than 100K results, however increasingly irrelevant as we move down the search results. The search resulted in many potentially relevant papers (500+). For our review we included in the initial list all references that were possibly relevant and we were explicitly inclusive. When searching and making initial sense of the literature, it was important to search widely. The initial search was restricted to titles and abstracts, but subsequently, a full-text search was included. After using search terms, we followed the backward snowball method to the references in the identified papers. With a forward snowball method, we followed the digital library lists of papers quoting the identified papers (Webster and Watson, 2002).

The most important criteria were relevance to the topic. The papers must focus on both the development of software for safety-critical systems and agile processes (irrespective of the terms used in the papers). The papers should address all three elements: agile development, safety-critical development, and software. We also included papers in which the case study was safety criticality also when the paper was not based on the safety literature. We included not only research but also theoretical analyses as these can reveal compatibilities between agile methods and standards for safety-critical systems and development processes. Practitioner experience reports were also included as these can reflect practical issues directly.

From the initial set of papers (500+) many were excluded immediately based on the title, see Figure 1. Many papers that showed up in the search could easily be excluded due to the lack of relevance to the topic or papers using other than the English language. Several of the papers only addressed either the safety-critical domain or agile software development, not both, or did not address software development. From this process, we identified 86 papers within the defined scope. From the 86 papers, we eliminated 21 papers after carefully reading the abstracts, as the foci of the papers were outside the scope of our literature review. Another 14 were eliminated after reading the full papers. This gave a final list of 51 papers, which is just above the recommended limit of 50 papers (Bandara et al., 2015). The final list confirms the initial assumption that most of the papers were published in conference proceedings and supports the reasons for the wide initial search process. The conferences are primarily under the three professional organisations for IT-related research: Association for Computing Machinery (ACM), Institute of Electrical and Electronics Engineers (IEEE), and Association of Information Systems (AIS). All the included papers had been subjected to peer review.
2.2 Phase 2: Organising and preparing the analysis

Bandara et al. (2015) provided guidance on the use of tools to support the review process. We follow their advice and treat the literature review as a qualitative study in which the dataset consists of the identified literature. The tool we used to support the review is NVivo, which is a well-established qualitative data analysis tool with many embedded features to support qualitative data analysis. It has been used extensively in Phases 2 and 3 to support systematic capturing, coding, and analysing the literature. The 51 selected papers in the final set were treated as a qualitative dataset and loaded into NVivo. To prepare the detailed analysis, an initial coding was performed based on the research interest and research question. The list of the 51 included studies (S1-S51) can be found at the end of the paper.

<table>
<thead>
<tr>
<th>Descriptive analysis</th>
<th>Content analysis</th>
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<tbody>
<tr>
<td>Research method</td>
<td>Definitions and characteristics of agile development</td>
</tr>
<tr>
<td>Publication type</td>
<td>Definitions and characteristics of safety-critical software</td>
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<tr>
<td>Agile method</td>
<td>Challenges</td>
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<td>Specific domain</td>
<td>Possibilities</td>
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<td>Embedded software</td>
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<td>Outcome</td>
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Table 1. Initial coding scheme in the preparatory analysis.

The initial coding scheme in Table 1 was used as a preparation for the more detailed and systematic analysis to follow in the next phase with the purpose of initial categorisation of the papers. For all reviewed papers, it was important to understand the field through an initial mapping of which research methods are applied which type of publications are dominating, which agile methods are used, and which specific safety domains are studied. In addition, it is critical to understand how many papers concern embedded software and, finally, the outcome of each study. These aspects of the papers are summarised in a table in Appendix A and are described in Section 3.1. To understand how the included studies define agile development and safety criticality, these characteristics were defined. In Section 3.2, we discuss the definitions of agile and safety-critical development based on the included studies and secondary studies. The codes concerning challenges and possibilities of increasing agile development of safety-critical software are key to the research question and the analysis. This is described in Section 3.3 (problem areas) and Section 3.4 (relationships between the problem areas).

2.3 Phase 3: Coding and analysing the content
The detailed analysis was inductive, as the reading and coding focused on extracting the literature to date. From this coding, themes were derived as the analysis evolved. The approach to coding followed the principles of grounded theory for literature studies (Wolfswinkel et al., 2013). The coding process consists of three steps: 1) open coding, 2) axial coding, and 3) selective coding (exemplified in Figure 2). The open coding was performed to identify and build a set of concepts and insight based on the paper excerpts. Examples of open codes are ‘incremental documentation’ and ‘quality of requirements’. The second step in the analysis is the axial coding that was performed to identify categories and sub-categories. The analysis showed that most of the codes focused on four categories: requirements, lifecycle, documentation, or testing. In the third step, selective coding were used for integration and refinement of the categories that were identified. In this step, the problem areas and the relations were extracted. If a quote only had one code, it was assigned to that problem area (see Quote 1 in Figure 2). If a quote had been assigned more than one code, an evaluation was made. If the quote contained two separate problem areas, it was assigned to both problem areas (see Quote 4 in Figure 2). If the quote dealt with the relation of the two problem areas, it was assigned to a relation between the problem areas (see Quotes 2 and 3 in Figure 2).

<table>
<thead>
<tr>
<th>Quotes</th>
<th>Open codes</th>
<th>Axial codes</th>
<th>Selective codes</th>
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<tbody>
<tr>
<td>1 We conclude from the study that human factors and the quality of requirements are as essential for development of safety critical systems, as they are for non-critical systems (S34).</td>
<td>• Human factors • Quality of requirements</td>
<td>Requirements</td>
<td>Problem area: Requirements</td>
</tr>
<tr>
<td>2 Whilst software safety requirements are initially defined at the outset of software development they must be revisited, revised and evolved in an incremental and iterative manner during software development (S10).</td>
<td>• Requirements • Increments • Iterations</td>
<td>Requirements • Lifecycle</td>
<td>Relation: Requirements and lifecycle</td>
</tr>
<tr>
<td>3 the process of producing such evidence should be carried out concurrently with the software development process; so in order to produce a safe software incrementally the process of creating evidence must also be carried out incrementally (S1).</td>
<td>• Incremental documentation • Safety-argument • Lifecycle</td>
<td>Documentation • Lifecycle</td>
<td>Relation: Documentation and lifecycle</td>
</tr>
<tr>
<td>4 Barriers such as lack of documentation, traceability issues, lack of up-front planning and management of multiple releases have also been reported by medical device companies on the implementation of agile (S8).</td>
<td>• Documentation • Traceability • Lifecycle • Multiple releases</td>
<td>Documentation • Lifecycle • Traceability</td>
<td>Problem area: Documentation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Traceability</td>
<td>Problem area: Lifecycle</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Relation: Traceability of requirements</td>
</tr>
</tbody>
</table>

Figure 2. The coding process exemplified (adapted from (Carugati et al., 2018))

3 Agile Development of Safety-Critical Software

The findings from this analysis of the literature initially cover the publication frequencies, then the key concepts of agile development and safety criticality are elicited, and the major part of the findings are found in the challenges in Sections 3.3 and 3.4. The categorisation of the research results is based on an emerging conceptual model clustering the challenges into four problem areas and five relationships between these areas.

3.1 Categorisation of the Publications

In this section, the 51 papers are categorised and described based on the following characteristics: distribution over time, the applied research method, the type of publication, the applied agile method, the
specific safety domain, whether the software is embedded, and the outcome of the paper. An overview of
the papers and the categorisation can be found in Appendix A. The papers are distributed in time as
depicted in Figure 3. This provides a first overview of a research area, which is still active, but it is also
likely that an intermediary peak was reached during 2012–2013.

Figure 3. Publication type divided pr. year.

Analysing the focus of the papers shows how the papers from 2001 to 2011 had two primary purposes: i)
providing a practical example of a case company using parts of the agile processes for developing safety-
critical software or ii) conducting a theoretical analysis of compatibility between agile processes and a
variety of safety-critical regulatory standards. While the main purposes of the first type of paper was to
show the possibilities and motivate further research within the topic, the latter focused more on the
challenges and incompatibilities. From 2012, we see a shift in the focus of the papers, which focus more
on case studies used to evaluate both the advantages and challenges of agile development of safety-
critical software. The analysis also shows an increase in the number of papers that suggest an adapted
agile method for safety-critical development. In total, 12 of the 51 papers deal with this issue and eight of
these are published after 2013.

We base the categorisation of the research method on the types of methods provided in the paper by
Kjeldskov and Graham (2003) who based their categorisation of research methods on the novel paper by
Wynekoop and Conger (1992). This list of research methods has recently been used for categorisation by
de Sousa Santos et al. (2017). We found it necessary to add three types of studies: experience reports,
theoretical studies, and design studies. Figure 4 shows a bar chart of the research methods. Most of the
papers are based on empirical data from a natural setting. The research method used most is the case
study (10 papers), describing a specific practice using agile software development in a safety-critical
context. The case study method is not applied to the field until 2008, peaking in 2012 and 2013. The
review also included experience reports (5 papers), which give examples of a specific practice from an
insider practitioner perspective, and field experiments (3 papers), which are to modify a natural setting and
evaluate the changes (e.g., experiments with introduction of agile practices). Five papers are based on
surveys gathering a larger number of practitioner opinions and experiences of the topic. The review also
includes a larger number of papers with the purpose of designing and evaluating an agile method for a
safety-critical environment. These were categorised as design studies or laboratory experiments. While
the design studies (9 of 11 papers) evaluated the proposed method or model in a natural setting, the
laboratory experiments (2 papers) evaluated the proposed method or model in a simulated environment
(student projects). The number of design studies peaked in 2013 (4 papers). The remaining papers were
theoretical (8 papers) offering a comparison of two theories/models (e.g., a comparison between
requirements of a safety standard and practices of an agile method), and normative writing (9 papers)
offering suggestions of challenges based on experiences without referring to a specific case. The papers
offering a theoretical analysis were all published before 2013. The normative writings were published
while the field was young (2003–2006) and again in 2015–2016. This indicates that the introduction of agile software development in terms of the agile manifesto was grounds for many considerations and discussions regarding whether this methodology could be applied in a safety-critical context. After some years, the changes in agile software development on the safety-critical environment were discussed.

The categorisation of publication type based on outlets shows a slight increase in the number of journal papers published on the topic since 2012, showing that the research area has grown more mature. The papers are mainly published at the Agile Conference (AGILE), the International Conference on Software Process Improvement and Capability Determination (SPICE), and in the Journal of Information Technology Case and Application Research (JITCAR), Journal of Software Engineering and Applications (JSEA), and Journal of Software: Evolution and Process (JSEP).

The majority (30 papers) do not focus on a specific agile method but refer to agile development in general. Ten papers focus on XP, eight on Scrum, and three use a combination of XP and Scrum. Understanding and categorising the papers according to the specific domain addressed shows that 23 of the papers focus on the medical domain, six on avionics, three on robotics, and five on other miscellaneous domains, whereas 14 of the papers do not specify a specific domain but deal with safety-critical development in general. See the distribution of agile methods and specific domains in figure 5.
The initial analysis also showed that 10 of the 51 papers are concerned with embedded software development. Most of these papers only report on a case of embedded software in a safety-critical device and do not discuss the implications this brings (S7; S11; S17; S20; S21; S39; S47). The three remaining papers deal explicitly with the issue of embedded safety-critical software development (S6; S8; S49).

3.2 Key Concepts of Agile Software Development and Safety Criticality

We define ‘agile software development’ as: "the continual readiness of an ISD method to rapidly or inherently create change, proactively or reactively embrace change, and learn from change while contributing to perceived customer value (economy, quality, and simplicity) through its collective components and relationships with its environment” (Conboy, 2009, p. 340). The reviewed literature is genuinely in accordance with this understanding of agile software development. The understanding of agile development in the reviewed research is predominantly explained by referring to the agile manifesto (Beck et al., 2001), which is contained in the theoretical foundation by (Conboy, 2009). Others refer to agile development processes as explained in one or more agile methods, such as XP (Beck and Andres, 2004) or Scrum (Schwaber and Beedle, 2001).

A safety-critical software system can be defined as a system in which failure may ‘result in injury to people, damage to the environment or extensive economic losses’ (Sommerville, 2015, p. 287). These types of systems are most often found within the domains of the aerospace and medical sectors (S1). In a textbook on software engineering (Sommerville, 2015), the key issue is that safe systems are developed through an explicit safety engineering process that includes specification of properties, verification and validation processes, and is based on evidence of defined and dependable processes. Cockburn (2006) was among the first to acknowledge that agile methods for critical software would require more elaborate processes, which (Cockburn, 2006) called ceremony. In the Crystal family of methods, “criticality is an important dimension, and safety criticality is understood as degrees of criticality starting in the low end with loss of comfort, then discretionary money, essential money, and life at the high end of the scale” (Cockburn, 2006, p. 152). Most of the reviewed research does not distinguish degrees of criticality. If a reviewed paper has a definition of safety criticality, it is close to Sommerville’s definition, but most papers do not define it.

The analysis shows that several papers concluded that safety-critical systems can be developed using an agile method (S1), that agile practices do not contradict regulatory requirements (S30), and that it is worthwhile to attempt adopting agile methods in safety-critical software development due to substantial compatibility (S37). Surveys of the industry show that agile methods or at least agile practices have been introduced in safety-critical software development for several years (S24; S34). The literature has reported on several case studies of organisations using a variety of agile practices when developing safety-critical software, documenting that it is possible to increase the role played by agile software development of safety-critical products. Some of the analysed papers even propose that agile methods are better suited for safety-critical software development than the traditional, plan-driven methods and that using agile methods is advantageous (e.g., S39). However, most of the papers also conclude that to fulfil the regulatory requirements using agile methods, the agile methods need to be tailored (e.g., S12) and that there are several challenges in tailoring agile methods to safety-critical development (e.g., S34). Due to these challenges, Górski and Łukasiewicz (S15) argued that agile methods should be regarded as complementary to plan-driven practices instead of as a replacement.

Two concepts are central to the discussion of increasing the use of agile software development in safety-critical contexts: iterative development and incremental development. The reviewed literature does not define these concepts but uses them indiscriminately. To define these concepts, we draw on classical software literature. Iterative development refers to an approach consisting of several cycles (Boehm and Turner, 2004) and a strategy that focuses on the rework of pieces of the system (Cockburn, 2006). Agile methods rely highly on rapid iterations to identify needed changes and handle them in the next iteration. Each iteration consists of the highest priority set of requirements, which is determined through negotiations between the developers and the customer (Boehm and Turner, 2004). Incremental development refers to an approach in which the entire system is not delivered at once (Boehm and Turner, 2004). It is defined as an approach in which the system is developed as ‘a series of versions (increments), with each version adding functionality to the previous version’ (Sommerville, 2015, p. 30). The system increment is integrated as it is developed (Cockburn, 2006). The system can be developed incrementally and presented to customers for comment without the increment being delivered.
(Sommerville, 2015). The idea is to evolve the system based on customer feedback through a series of versions until an adequate system has been developed. Incremental development can be used both in the plan-driven process and in the agile domain. In a plan-driven process, the increments are identified up front, while the later increments depend on progress and customer feedback in an agile approach (Sommerville, 2015). An incremental model combines elements of a linear sequential model with an iterative model, and each increment is developed in accordance with the overall development model (Pressman, 2010). Incremental development is the simpler of the two methods to learn because cutting the project into subprojects is not as tricky as deciding when to stop improving the product (Cockburn, 2006).

### 3.3 Problem Areas of Agile Software Development and Safety Criticality

The analysis of the challenges of agile software development in a safety-critical context showed that the literature focuses on four problematic practice areas understood as issues to deal with the following:

1) Light documentation (35 papers)
2) Flexible requirements written in user stories (33 papers)
3) Iterative and incremental lifecycles (37 papers)
4) Test-first process (32 papers).

Five relationships between these four problem areas are analysed in Section 3.4. Figure 6 presents a conceptual model that depicts the four problem areas and the five relationships. Based on the coding of the literature, the figure shows the number of papers that identify or address the challenge presented in a problem area and/or a relationship. Appendix B shows a table summarising the problem areas and/or relationships that each of the reviewed papers address.

![Figure 6. Challenges of agile software development in a safety-critical context.](image-url)
3.3.1 Problem area: Light documentation

A main challenge for increasing the use of agile software development for safety-critical products is the focus on documentation. How documentation can become key in agile development and not an outcast has been discussed in several papers, and these papers point directly to documentation as a main obstacle (e.g., S25; S34; S41; S45). It is argued that agile processes focus on ‘working software over comprehensive documentation’ (Beck et al., 2001). This does not mean that agile methods cast aside all documentation (Baker, 2005), and some agile methods acknowledge that documents can be very useful. Maintaining documentation is not essential in agile software development; instead, documentation must be guided by the principles of ‘just enough’ or ‘barely sufficient’ (Cockburn, 2006). Moreover, XP advocates that created artefacts or documents must all produce value (Beck and Andres, 2004), while Scrum advocates that documents and models should not be optional but be used by developers to structure their thinking (Schwaber and Beedle, 2001).

From the standpoint of safety-critical software development, documentation is essential, as the documentation serves as proof that all processes have been adhered to and that the software is safe (S40; S51). The regulatory process standards and requirements regard documentation as a cornerstone to achieving high quality (S21). Compliance with regulations and the fear of regulatory inspections foster heavy documentation of the development (S18). Regulatory agencies responsible for inspection of the software will not agree to less documentation of software requirements and designs (S48), as the limited and sometimes absent focus on documentation in agile methods is insufficient to determine the quality of safety-critical systems (S50). Thus, the heavy focus on documentation in plan-driven development processes decreases the use of agile software development by increasing costs and lowering flexibility (S22).

Some researchers have argued that, due to the flexibility of agile processes, the amount of documentation is not a problem (e.g., S13). Furthermore, agile processes strive to deliver what is requested by the customer, which includes documentation to prove the safety in the case of safety-critical software (S25). To keep the documentation at a minimum, it is important to consider the purpose of the documentation (S17) and determine which knowledge needs to be codified and which knowledge may remain tacit (S33). It has also been found that using tools can support the process of handling a large amount of documentation (S38). Using a documentation sub-team can help separate the documentation from the development and ensure that the developers can focus on the development of the software (S38).

Other characteristics of safety-critical software development point to a need for a larger focus on documentation. The development of safety-critical systems often takes several years, and it is very likely that the project will suffer from multiple personnel replacements. The safety-critical products have a very long lifespan (up to 30 years), and during this time, a third party needs to continuously maintain, upgrade, and improve the software (S11; S42). Hence, safety-critical projects need a focus on documentation, as sufficient documentation needs to be developed to provide verification of the software safety. Documentation must not provide unreasonable overhead and should be handled in a light manner.

3.3.2 Problem area: Flexible requirements written in user stories

The agile and traditional processes used for safety-critical software development differ in two ways in relation to requirement management. First, while agile processes encourage constant change of the requirements (S34; Beck and Andres, 2004), safety-critical development processes discourage requirement changes due to the increasing costs of the redesign of the software, testing, and documentation of the requirements (S35). Second, agile processes break with the traditional ideas of requirements and, instead, rely primarily on loosely structured requirements, such as user stories written by the customer in a plain business-like language (Cohn, 2004).

Flexible Requirements

Securing safety is a requirement management problem, and good requirements that are documented in a complete requirement specification are therefore crucial (S34). When changes happen in a safety-critical project, the changes can have severe consequences on the software architecture (S11) and may weaken the essential proof needed for validation and verification of the safety of the software (S14). However, dealing with changing requirements is a necessity in software development (Lee and Xia, 2010). Even if the original analysis is thorough and even if the requirement specifications are very detailed and several approval signatures are obtained, after some time, changes will happen (S2). These issues are also highly probable in the development of security software (S3). The development of a complex medical device
takes several years. During this time, it is very likely that requirements will change, or additional requirements will emerge (S39). Some studies show that changes may be less common compared to the development of less critical software (S14). Requirements can be divided into two categories: safety requirements and functional requirements. While the safety requirements are quite stable, the functional requirements change considerably over time (S45). Extending the original Scrum process by adding a safety-product backlog that holds and handles the safety requirements is thus proposed. This is used as an addition to the typical functional product backlog and serves to separate the frequently changed functional requirements from the more stable safety requirements (S1; S45).

Requirements Written as User Stories

Both XP and Scrum utilise user stories as requirement containers. User stories invite changes to a greater extent than traditional requirements, which too often are taken to symbolise something mandatory (Beck and Andres, 2004). In Scrum, for example, the user stories are collected in the product backlog and prioritised by the product owner (Schwaber and Beedle, 2001). In XP, early estimation of each user story is central, as it assists the interaction between the on-site customer and the developers (S8), and user stories assist in identifying the most valuable and potential stories (Beck and Andres, 2004). To provide an overview of progress and the scope of the project, the stories are to be displayed on large boards placed in the work area, called information radiators (Cockburn, 2006).

Agile user stories are also recommended in safety-critical software development, as they provoke a discussion between the developers and the customer (S8). User stories are also included in one of the tailored agile methods proposed for safety-critical software development, called method æ. The method is a substitute for the V-model and is a hybrid consisting of both planned and iterative phases, focusing on risk-oriented decision making. The method suggests the use of stories (referred to as an æ story – pronounced ‘a nice story’). The stories are a combination of the agile user stories and a traditional requirement specification, including more elements (such as risk assessment) than an agile user story but are limited to a minimum in size (S19). However, as the regulatory standards for safety-critical software development require well-structured requirement engineering (S22; S48), user stories written in plain business-like language cannot be used for validation (S3). Instead, these informal requirements in the user stories must be translated into a formal specification (Black et al., 2009). The use of simple paper cards as suggested by the initial versions of XP is also unlikely to be accepted, while paper cards can be used to create formal visibility documents, and tools must be used to hold the requirements as well (S22). Rottier and Rodrigues (S40) provided an example of how they have operated with use cases collected in a use case document, which was supplemented by the software requirement specification detailing all the non-functional requirements. To separate the functional and safety-critical requirements, it is also suggested to introduce two additional types of user stories: abuser stories (threat scenarios) and security-related user stories (security functionalities) (S5).

3.3.3 Problem area: Iterative and incremental lifecycle

The agile and the traditional methods also differ substantially in their recommendations for the project lifecycle. Agile methods advocate the use of iterations that include all phases of the development process to create flexibility and possibilities of adapting to changes (Cohn and Ford, 2003). Each iteration should result in a running, tested version of the system (an increment) that is in direct use by the customers (Cockburn, 2006). For example, XP introduces the concepts of weekly cycles to plan work a week at a time and uses quarterly cycles to reflect on the work every quarter (Beck and Andres, 2004), whereas Scrum implements sprints in which the developers work without interruption (Schwaber and Beedle, 2001).

Safety-critical projects are often developed according to the V-model (S19) and are thus not carried out iteratively and incrementally (S14). The V-model is a variation of the waterfall model with a particular focus on quality management, as it matches the diverse types of testing to each stage, planning the testing in parallel with a corresponding development phase (S24). The model is therefore suited for developing safety-critical software, as it produces the necessary deliverables required when seeking regulatory approval (S30). The regulatory process requirements do not prescribe a certain development lifecycle (S23; S25; S29; S40).

As the highly iterative and incremental approach is a central feature of agile processes, this must be maintained when using agile software development in safety-critical contexts. The plan-driven lifecycle models must therefore be adapted to become iterative (S7). Some researchers have found this to be a
challenge and therefore a barrier for increasing the use of agile software development (S4; S25; S38). The key challenge is to develop an incremental safety assurance process (S15).

Some studies show that iterative safety-critical development can be performed (S1; S34) and even that it can be advantageous to do so, as developers are forced to break down tasks and obtain a deeper understanding before attempting to solve issues (S20). Using incremental development in safety-critical projects is similar to incremental development in non-critical development, though more difficult (S3). Rasmussen et al. (S39) reported on a team using iterations of 4 to 10 weeks after which they delivered an increment of executable software that was put into use. Thus, as shown by this study, longer iterations than recommended in non-critical software development may be needed. This is supported by Heeager (S20) and Heeager and Nielsen (S21), who reported on developers who were frustrated when having to implement a full increment for 4 weeks. Another study reported how a software development team implemented iterative software development embedded in an overall documentation-driven systems engineering project and that the iterations in software development were influenced by the plan-driven project milestones and sequential process, forcing a specific focus (for example on documentation) onto the iterations (S20).

3.3.4 Problem area: Test-first process

Test-driven development is widely used in the agile community (Nerur et al., 2005). In XP, for example, testing is a core practice in which the test cases are written before the software. All parts of an increment are tested, and completion is determined by the increment passing all tests (Beck and Andres, 2004). Due to the heavy reliance on testing, agile methods focus on automating the tests (Beck and Andres, 2004), as it is acknowledged that automated tests are necessary to complete short iterations (Jakobsen and Johnson, 2008).

In safety-critical software development, extensive testing is vital (S15). Following the V-model, the testing is done in the final phases of the development (S24). Reconciling these two different testing processes has proven to be difficult, as the developers are not used to focusing on the tests in the initial stages (S20). Other empirical studies report examples of safety-critical software development in which test-first processes have been implemented successfully (S11; S17; S43; S47). A comparative analysis has shown that the test-driven development is compatible with various regulatory standards (S38).

Other research has pointed out that an agile test-first process can be used but must be further developed to fit safety process requirements (S16). In test-driven development, developers write the tests themselves, and this proves problematic, as some standards (such as EN 50128) require that the tester must be responsible for specifying the test and that the developer and tester must be separate persons (S22). Furthermore, to comply with the strict regulatory process requirements, additional testing must be performed (S15). Incorporating verification techniques is challenging, and these activities are work intensive and reduce the use of agile software development (S38).

3.4 Challenging Relationships

A more detailed analysis revealed how challenges arise not only due to the four problem areas but also in the five relationships between these problematic practice areas. The challenges of the relationships are as follows:

- To ensure traceability of the requirements when the documentation is light (17 papers).
- To secure safety when requirements are flexible (22 papers).
- To adopt an iterative and incremental test-first process (14 papers).
- To keep light documentation when testing is iterative and incremental (8 papers).
- To verify and validate the safety of software increments when developed in iterations (23 papers).

None of the reviewed literature provides a detailed and explicit analysis of how these relationships are challenging for agile processes when developing safety-critical software. From the review of the literature, it is possible to combine the findings and present an overview of the existing research on the relationships.
3.4.1 Relationship: Traceability of requirements with light documentation

Research has shown how difficult it is to adopt the practices of writing and updating the documentation of requirements in an iterative and incremental manner. Standards such as the US FDA process standards require that software requirements are explicitly documented prior to implementation and testing (S29) and that documents are only changed through controlled procedures (S21). Documents will have to be (partly) rewritten when one or more requirements change (S46). A related aspect is assuring traceability between requirements and all stages of development (S25; S29) as mandated by the safety standards (S34 and S40). The IEEE defines traceability as:

“The degree to which a relationship can be established between two or more products of the development process, especially products having a predecessor-successor or master-subordinate relationship to one another; for example, the degree to which the requirements and design of a given software component match.” (IEEE, 1990, p. 82)

In several case studies (S8) and surveys of industry practices, traceability issues have been identified as a barrier for using agile software development in safety-critical contexts (S25). Using agile practices, requirements are not fixed before development begins. During development, changes to requirements are welcomed (S25), which makes the process of traceability difficult (S28). The agile principle of prioritising working software over documentation inhibits traceability, as documentation is the primary evidence of traceability (S12).

The reviewed literature points to the idea that traceability can be assured using agile processes by fully documenting all software requirements and changes (S25). This can be simplified by only working with a few features at a time and by updating the documents concurrently (S22). Moreover, Stålhane et al. (S45) suggest introducing the maintenance of documentation and tracing of information as a separate activity in each iteration and working with backlogs for functional requirements and non-functional safety requirements. Tools for creating traceability of agile requirements can also support this practice (S25).

3.4.2 Relationship: Securing safety with flexible requirements

The ability to adapt to changing requirements using iterations is considered an advantage of the agile processes (S23). Using agile processes, the requirement management strategy is to deliver the system functionalities with the highest business value and to create value faster (S6). Agile processes are also popular, as they help capture requirement-related problems earlier, for example, unfulfilling, wrong, unrealistic, missing, or unwanted requirements (S36). The linear models, such as the waterfall model and the V-model, are considered risky because rework is costly when requirements change during the development phase (S8).

Organisations developing safety-critical software experience difficulties handling changes in requirements (S27; S30). Requirement management and multiple releases are seen by practitioners as a main difficulty of safety-critical software development (S25). However, many practitioners also see potential benefits of agile, iterative development (S9) because it can be used to avoid major and expensive rewriting of the requirement specifications in the late stages of development (S20).

The reviewed literature suggests that treating requirements in an iterative manner makes it difficult to build and present evidence of safety. Thus, using the agile method of iteratively adding and modifying functionality, the systems will be composed of smaller parts that are added, removed, changed, and integrated with each other over time. This poses a conflict with the verification and validation of system level properties (e.g., safety) (S35). Górska and Łukasiewicz (S16) stated that an iterative approach to requirement management can narrow the scope and undermine the rigour and discipline needed from a safety viewpoint.

Achieving balance between upfront design and just-in-time design in the development of safety-critical software is especially difficult (S24). Several process standards require that requirements are specified prior to their design and implementation (S21), as the upfront design needs to be sufficiently detailed to serve as input to the hazard analysis (S14; S21). For example, the US FDA requires that medical device manufacturers submit high-level requirements prior to beginning development. Therefore, this can only be done once (S30). This challenges the view that safety requirements and hazard analysis can primarily be performed outside of the sprints and iterative cycles (S10). A safety impact analysis conducted before the design and coding phases must verify that the requirements are complete and comprehensive. It is also a requirement of some standards to establish the reliability of the system. However, for a safety impact
analysis to be conducted, all requirements must be known up front (S42). Upfront planning conflicts with the agile processes welcoming requirement changes. User stories collected prior to the project have, in one case, served as a form of upfront planning and give the necessary stability to allow a project to start (S25). To solve this, it is suggested to distinguish between critical requirements that are formally specified and less critical requirements that can change (S50). Other studies have found that safety requirements also change and must be revisited and revised during software development (S10).

3.4.3 Relationship: Iterative and incremental testing

When developing safety-critical software, each increment must be fully working, fully tested, and validated before release (S26; S30). Thus, implementing an iterative, incremental lifecycle entails adopting an iterative and early testing process. The most significant verification-related practice in agile software development is test-driven development (S7). In contrast, in a typical waterfall project, the verification is an end-loaded process (S39).

Some studies in the literature review report on successful adoption and integration of an iterative approach using test-driven development (S47). In addition, McHugh et al. (S25) found that the necessary testing can be done once several iterations have been completed. However, adopting iterative and incremental testing in safety-critical software development poses some difficulties:

- The validation of the software: The reviewed literature suggests that, due to the high level of required validation and the quality of documentation, fully testing increments and longer iterations in safety-critical software development are necessary (S40). Moreover, Rasmussen et al. (S39) provides an example in which, given the inherent documentation requirements of medical device development, iterations shorter than 6 weeks did not generate sufficient velocity. Iterations much longer than 8 weeks provide opportunities for loss of organisational focus. Weekly goals were established for each week of a given iteration.

- Hardware-software integration: A high volume of safety-critical software is embedded in a device that cannot be built incrementally like the software. This poses challenges related to the implementation of iterations and incremental development. Because of the dependencies on dedicated hardware, it is very challenging to conduct incremental testing on embedded safety-critical software (S37; S49).

- Changes in work routines of the developers: Changing the work routines of the developers has also proven difficult, as developers that are used to following the V-model are not used to focusing on testing during the development, for instance. In a project developing software for a medical device, the software team was struggling to fully test each increment within the time-boxed iterations. This was, in part, because of interruptions from the other project groups and, in part, because the developers were used to postponing the testing (S21).

3.4.4 Relationship: Light documentation of testing

Only eight of the reviewed papers concern the issue of how to do agile documentation of tests, but these papers indicated that producing light documentation of testing is difficult due to the strict requirements from the safety standards. The tests define when a safety solution is of sufficiently high functional quality and is sufficiently safe (S3). The extensive testing needs to document this safety, which results in a large amount of test documentation (S18; S39). In general, detailed documents must be drawn up, and traceability must be maintained, ensuring quality (S23). The US FDA, for example, requires that unit tests, integration tests, system tests, and user site tests are performed, and that test traceability is ensured (i.e., unit tests must be mapped to detailed design, integration tests must be mapped to high-level design, and system tests must be mapped to software requirements). The whole testing process must be supported by documentation of test plans, test procedures, test cases, test reports, and test logs. These process requirements go far beyond what is advocated in agile processes. Being a test-driven approach with several practices and roles dedicated to testing, XP only partly supports the US FDA requirements. In addition, XP documents test plans, test procedures, test cases, test logs (kept for debugging purposes), and test cases, but no practice in XP ensures traceability by relating the different artefacts (S31; S32). The automated unit tests suggested by XP can serve as part of the documentation. Moreover, XP does not prohibit documentation; it just warns that it comes at a cost (S17).
3.4.5 Relationship: Iterative and incremental verification and validation of safety

Documentation serves as proof that the defined processes have been maintained. To provide such a proof, several types of documentation need to be conducted, kept up to date, and be traceable. Due to the agile iterative and incremental lifecycle, these documents need to be generated within each iteration along with other essential work (S39). The agile methods advocate that the documents are incrementally filled with detailed requirements, test cases, and designs relevant to the current increment (S22). The process of producing such evidence can be conducted concurrently with the software development process. To produce safe software incrementally, the process of creating evidence must also be conducted incrementally (S1) to always have an acceptably safe software system with each release (S14). To achieve this, the evidence of safety must be built incrementally, and the evidence for safety of previous releases can be reused in producing the evidence for the current release. This is difficult because the evidence in general is monolithic and is constructed for complete software systems (S14). It is difficult to foresee the full effect of a change (S44). At this point, several standards require that the evidence is addressed up front with all the requirements and risks (S15).

Case studies have shown how handling documentation and validation of an increment in an iterative manner is challenging, as the documentation continuously needs to be created and updated when needed (S22). A major concern with iterative development processes is change management. When developing systems incrementally, changes are introduced in most iterations, which may invalidate previous work on assuring safety (S22). The regulatory requirements for safety-critical software development are not in direct conflict with the practice of frequently delivering and demonstrating functionality. However, the extensive requirements on documentation, verification, validation, and assessments make it costly to release systems to users (S22). Changing the documents may also become costly, as it is required that documents are changed through controlled procedures (S21). Preparing the software for verification creates overhead, which impedes small incremental changes (S35).

Several studies seek solutions to the issue of incremental validation of the safety. Ge et al. (S14) proposed an approach for developing both the software and evidence iteratively. They suggested that not only must the software be constructed iteratively and incrementally but the argument that the software is acceptably safe must also be constructed in this way to have an acceptably safe software system with each release. This should be done using languages and tools for creating safety arguments. The method is insufficiently described. Thus far, there is little knowledge of possible implementations (S15). Some studies suggest treating documents like source code and applying continuous integration to ensure that they are kept up to date (S49). Tool support is suggested to handle a larger amount of iterative documentation (S13). Another solution found is that not every iteration releases a new increment of the software (as this is not required by agile methods). This allows a development team to implement short iterations of development and longer iterations and increments of validation (S25), thus addressing the issue of incremental validation and verification by introducing minor and major iterations (S38).

4 Discussion

The analysis of the research literature on agile development of safety-critical software has primarily resulted in the conceptual model in Figure 6. This conceptual model features the structure of the research literature on agile development of safety-critical software. The conceptual model summarises all the literature, and it is reasonable to state that there are four problem areas for agile processes, agile practices, and challenges met when seeking to adopt and adapt these processes and practices to the special application domain of safety-critical software systems. In addition to the four problem areas, five relationships are challenged.

The conceptual model is a contribution at an overall level to (i) provide an overview of the literature that we did not previously have as part of the existing body of knowledge. (ii) It is important to point out that these are the four most important problem areas and the five most important relationships. In addition, (iii) other issues exist (e.g., culture clashes and human aspects), but the literature points to these as less important. In understanding the ramifications of the conceptual model, there are also contributions at a more detailed level, for example, the suggestions of solutions provided in the literature. We will select the most significant of the problem areas and relationships for a detailed discussion about challenges and solutions.

First, the following observations of the existing research literature concern two of the four problem areas:
• Light documentation is a challenge that several practitioners seem to be struggling with, and it seems very necessary to deal with (37 of the reviewed papers explicitly mention documentation as a main barrier). We suggest that it has too much focus because heavy documentation is explicitly mentioned in the agile manifesto as something to leave behind. The research focusing particularly on safety-critical software development acknowledges the need for documentation and advocates a more balanced view, considering the special needs of quality assurance (cf. Section 3.3.1).

• Flexible requirements are challenging in the development of safety-critical software to a much larger degree than in less critical agile development (cf. Section 3.3.2). Some requirements (perhaps mostly functional requirements) are easy to change and should remain easy to change and then develop. Other requirements (most safety requirements) need to be changed in a more controlled way. It is not always as easy without overhead or without a defined process. Where the efficient process in non-critical agile development consists of (1) just change the requirement, (2) just implement, and (3) refactoring the code, if needed (Beck and Andres, 2004; Conboy, 2009), the process for safety-critical software needs to include more elaborate parts answering questions such as the following: (1) Is this easy to change or difficult to change? (2) What is the value to safety? (3) How will it affect other parts? (4) Is it an incremental addition or an iterative rework? (S1; S14; S45)

Second, while the problem areas are important, the relationships are perhaps even more important. The relationships are crucially interesting and should be understood in the following way. The problem areas are connected, and they are connected in complex ways in which (i) they are mutually dependent and (ii) are also specific to the topic. The problem areas are mutually dependent in the sense that one cannot expect to change one problem area without influencing another problem area through the relationships. If, for example, the approach to requirements is changed, it will then influence both the ‘light documentation’ and ‘incremental and iterative lifecycle’. It can also have a reverse effect; that is, trying to change one problem area and ignoring the problem areas that depend on it will slow the change down and possibly even obstruct the change. For example, trying to change the way safety-critical requirements are handled may quickly meet resistance in how light documentation is developed. In this way, the four problem areas are tied closely with through the five relationships. The relationships are also specific, and we can go to the research literature to see the particulars of the relationships. For example, it matters considerably to be informed that the relationship between ‘requirements’ and ‘light documentation’ is a question of traceability. With that in mind, there is a way forward if we want to plan and conduct change. Regarding how we deal with safety requirements knowing that light documentation must track the requirements incrementally, we must maintain traceability between requirements and other parts of the documentation no matter how light that documentation is.

The following observations on the relationships are the most interesting:

• Traceability of requirements with light documentation is interesting because no matter how much the requirements become changeable (both iteratively reworking and incrementally adding requirements), there must be traceability (cf. Section 3.4.1). That has ramifications for how the documentation can be built and conditions a significant part of the contents of the light documentation. In effect, it conditions how light the documentation can be (S8; S25).

• The iterative and incremental validation and verification of safety is interesting for another reason. This relationship is concerned with keeping light documentation of the quality assurance aspects of the development process (cf. Section 3.4.5). The implication is significant; if the documentation of the process is too light, does not have the required contents, or is not produced in a sequence, or is produced with dependencies that are not in accordance with regulations, then the iteration with its rework is the only way out. It is suggested in the literature that process documentation should be produced incrementally (S1; S14).

• Securing safety with iterative requirements is key because it links changeable requirements with a process that must include an understanding of how the requirements may change both in terms of adding more requirements incrementally and changing existing requirements through a managed process (cf. Section 3.4.2). This requires striking balances between upfront design and flexible requirements and between validation and verification before or after implementation of the software and between integrating all requirements and separating safety requirements from other requirements.
We also notice that the research literature on safety-critical software development is rich in challenges for agile processes and that there are few proven solutions to these challenges. This may be caused by the recent inception of agile development for safety-critical software where the interest has started, but it has not reached a final level yet. Much of the early research that we have found is in the form of experience reports that are less mature in their research and in addressing relevant matters and solutions. The more substantial findings are still sporadic, despite the impression that problems and challenges are widespread in the industry of safety-critical software. It could potentially influence the state of the art if software companies are afraid of regulatory agencies and simply do not want to risk a discussion where the regulatory agencies are in complete control. To the extent that we have found solutions to the observed problems and challenges, we have yet to see a vast body of systematic case studies, a trial of novel solutions, and robust empirical evidence.

It is clear from the literature review that we need more research on this topic. We may ask: What is the advice to software companies if they are developing safety-critical software? How should they document for regulatory agencies that the quality assurance of safety is under control? We may also ask whether regulatory agencies are setting up the right and the best requirements for assuring safety and quality in a broader sense. It is the whole industry that depends on these regulatory agencies, and it matters what they are requesting and that their requirements are leading to safe software products. We suggest that future research should have a primary focus on the relationships. We suggest, at a more detailed level, that the following propositions be investigated in future research:

1) **The relationships tie the problem areas to each other, and one problem area cannot be changed without influencing the other.** As we have suggested above, this is a generalisation built directly on the existing literature, and in that sense, it includes most of the literature. It also points to research to be done because, with the conceptual model, we can now ask more detailed questions. For example, how strong are the ties and how can we change and improve the problem areas through pushing the ties in a direction?

This is by far the most significant and far-reaching proposition, as it contains the dynamics of the whole field of agile development of safety-critical software. The following depicts relationships that are interesting and worth researching further:

2) **Incremental development seems better suited than iterative development for safety-critical software.** The existing research literature is not always conceptually clear on the difference between incremental and iterative development. Much agile literature does not even make the distinction but uses the terms in a conglomerate concept as "incremental and iterative development" (e.g. Larman, 2004) as conceptualised in Section 3.1. We suggest, based on the above analysis, that the distinction is important for safety-critical software development because incremental development seems to be better suited than iterative development. There is an indication of this when we look at the incremental safety assurance process (S1; S14) (cf. Section 3.4.5) and incremental documentation of safety concerns (e.g., S22) (cf. Section 3.4.1). Iteration on the other hand is to change previous requirements and engage in rework (S8; Cockburn, 2006). There is an indication that what is difficult is iteration (S15; S35). Hence, it will be interesting to investigate how that may lead to a better development practice based on a more precise distinction between incremental and iterative development, which is more open to safety assurance work.

3) **Quality assurance can create value, and it can be sufficient and minimal, but not without extra effort.** Agile processes are strong on producing value and on not spending time on anything that is not contributing value to the software product. The agile manifesto, XP, and Scrum have no concern for documentation *per se* for that reason. The claim is that documentation adds no value to the software. From the viewpoint of safety-critical software development, there must be documentation to a level, with content that can be defended (S21), yet the agile movement and its manifesto should perhaps be considered a strong reaction to too much documentation and to unreasonable documentation (S13; Baker, 2005; Cockburn, 2006) (cf. Section 3.3.1). Hence, it is necessary to develop a better understanding of which documentation will prove invaluable in a development project. We suggest that we need to measure the value of the quality assurance and what is sufficient and determine how to measure sufficiency, thus producing minimal documentation to be used in the quality assurance and documenting the quality assurance to third parties. In continuation of Proposition 2, we further suggest that we need to measure value to develop documentation incrementally rather than iteratively. There is no reason to believe that this
The burden of documentation will occur as a side effect of the agile development. It cannot be produced without extra effort, and in the understanding of minimal documentation, it will be relevant to measure the amount of documentation work to compare with development work and to compare the velocity of both documentation and development.

With these propositions, we offer a basis for further research into this topic of agile software development safety-critical contexts.

5 Conclusion

The objective of this study was to understand how agile processes can be used in safety-critical software development. Research has been published on this topic since 2001, and our analysis showed how this research field is starting to mature. We found that a literature review accumulating the knowledge on the topic was needed to provide guidance for future research.

The analysis of the research literature on agile development of safety-critical software has primarily resulted in the conceptual model (Figure 6), depicting the structure of the research literature. It shows that the literature focuses on four problematic practice areas. Light documentation is a great challenge that receives much attention in the literature. This is problematic, but we suggest that this topic has gained too much attention. A second observation on the problematic areas is that flexible requirements are challenging in the development of safety-critical software to a much larger degree than in less critical agile development, and this is worth studying. In addition to the four problem areas, there are five relationships that are challenged, which our analysis suggests are even more important than the problematic areas. In relation to the relationships, we made three interesting observations:

- Traceability of changeable requirements is challenging and has ramifications for documentation,
- The iterative and incremental validation and verification of safety is perhaps the most challenging relation.
- Securing safety with iterative requirements requires balances between upfront design and flexible requirements, between validation and verification before or after implementation of the software, and between integrating all requirements and separating safety requirements from other requirements.

As previous research that has focused on the problematic areas, relationships, and dynamics of the whole conceptual model seems to be of the most importance, we suggest that future research should have a primary focus on the relationships. Research should focus on the dynamics of the whole field of agile development of safety-critical software, as our study showed that the relationships tie the problem areas to each other and that one problem area cannot be changed without influencing the other. The analysis also indicates that incremental development is better suited than iterative development for safety-critical software. We suggest that future research based on a more precise distinction between incremental and iterative development should investigate how that may lead to better development, which is more open to safety assurance work. The third contribution is that quality assurance can create value and can be sufficient and minimal, but not without extra effort. To advance knowledge on how to keep the effort minimal but sufficient, we suggest that the value of the quality assurance needs to be measured. Hence, we need to investigate what is sufficient and how to measure sufficiency.

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Spence, J. (2005), "There has to be a better way[software development]", proceedings of the Agile Development Conference (ADC'05) in Denver, USA, IEEE, pp. 272-278.


Vogel, D. 2006. Agile Methods: Most are not ready for prime time in medical device software design and development. DesignFax Online.


List of Included Studies


S43. Spence JW (2005) There has to be a better way!. In: Proceedings of the Agile Development Conference (ADC'05), Denver, USA, IEEE, pp 272-278


### Appendix A: Overview of Papers

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<th>Year</th>
<th>Research Method</th>
<th>Publication Type</th>
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Appendix B: Conceptual Matrix

Table 1. Conceptual Matrix

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