

A study of twenty-one cases of low-frequency noise complaints

Pedersen, Christian Sejer; Møller, Henrik; Persson-Waye, Kerstin

Published in:
Proceedings of Acoustics '08

Publication date:
2008

[Link to publication from Aalborg University](#)

Citation for published version (APA):

Pedersen, C. S., Møller, H., & Persson-Waye, K. (2008). A study of twenty-one cases of low-frequency noise complaints. In *Proceedings of Acoustics '08* Société Française d'Acoustique.
<http://intelligence.eu.com/acoustics2008/acoustics2008/cd1/data/index.html>

General rights

Copyright and moral rights for the publications made accessible in the public portal are retained by the authors and/or other copyright owners and it is a condition of accessing publications that users recognise and abide by the legal requirements associated with these rights.

- Users may download and print one copy of any publication from the public portal for the purpose of private study or research.
- You may not further distribute the material or use it for any profit-making activity or commercial gain
- You may freely distribute the URL identifying the publication in the public portal -

Take down policy

If you believe that this document breaches copyright please contact us at vbn@aub.aau.dk providing details, and we will remove access to the work immediately and investigate your claim.

12:20

2aNSe5. A study of twenty-one cases of low-frequency noise complaints. Christian Sejer Pedersen (Acoustics, Aalborg University, Fredrik Bajers Vej 7 B5, 9220 Aalborg Ø, Denmark, cp@acoustics.aau.dk), Henrik Møller (Acoustics, Aalborg University, Fredrik Bajers Vej 7 B5, 9220 Aalborg Ø, Denmark, hm@acoustics.aau.dk), Kerstin Persson Waye (Dept. of Environ. Medicine, The Sahlgrenska Acad. of Gothenburg Univ., Box 414, 405 30 Gothenburg, Sweden, kerstin.persson-waye@amm.gu.se)

From 203 cases of low-frequency complaints a random selection of twenty-one previously unsolved cases were investigated. The main aim of the investigation was to answer the question whether the annoyance is caused by an external physical sound or by a physically non-existing sound,

i.e. low-frequency tinnitus. Noise recordings were made in the homes of the complainants, and the complainants were exposed to these in blind test listening experiments. Furthermore, the low-frequency hearing function of the complainants was investigated, and characteristics of the annoying sound was matched. The results showed that some of the complainants are annoyed by a physical sound (20-180 Hz), while others suffer from low-frequency tinnitus (perceived frequency 40-100 Hz). Physical sound at frequencies below 20 Hz (infrasound) is not responsible for the annoyance - or at all audible - in any of the investigated cases, and none of the complainants has extraordinary hearing sensitivity at low frequencies. For comparable cases of low-frequency noise complaints in general, it is anticipated that physical sound is responsible in a substantial part of the cases, while low-frequency tinnitus is responsible in another substantial part of the cases.

12:40-2:00 Lunch Break

Contributed Papers

2:00

2aNSe6. Measuring low-frequency noise indoors. Steffen Pedersen (Acoustics, Aalborg University, Fredrik Bajers Vej 7 B5, 9220 Aalborg Ø, Denmark, stp@acoustics.aau.dk), Henrik Møller (Acoustics, Aalborg University, Fredrik Bajers Vej 7 B5, 9220 Aalborg Ø, Denmark, hm@acoustics.aau.dk), Kerstin Persson Waye (Dept. of Environ. Medicine, The Sahlgrenska Acad. of Gothenburg Univ., Box 414, 405 30 Gothenburg, Sweden, kerstin.persson-waye@amm.gu.se)

At low frequencies, the sound pressure level may vary 20-30 dB in a room due to standing waves. For assessment of annoyance, mainly areas with the highest occurring levels are relevant, since persons present in such areas are not helped by the existence of lower levels in other areas. The level that is exceeded in 10% of the volume of a room L_{10} is proposed as a rational and objective target for a measurement method. In Sweden and Denmark rules exist for measuring low-frequency noise indoors. The performance of these procedures was investigated in three rooms. The results from the Swedish method were close to the L_{10} target, but, due to a doubtful use of C-weighting in the scanning, it may give too low results in case of complex sounds. The Danish method was found to have a high risk of giving results substantially below the target, unless complainants can precisely appoint measurement positions, where the sound is loudest/most annoying - which they often cannot. An alternative method using measurements in four three-dimensional corners of the room is proposed. This easy and straightforward method seems to give reliable results close to the proposed target.

2:20

2aNSe7. The use of communication device in background noise. Esko Toppila (Finnish Institute of Occupational Health, P.O.Box 486, 33101 Tampere, Finland, esko.toppila@ttl.fi), Pekka Airre (FIOH, P.O.Box 486, 33101 Tampere, Finland, erkko.airre@ttl.fi), Pekka Olkinuora (FIOH, Tope-luuksenkatu 41, 00250 Helsinki, Finland, pekka.olkinuora@ttl.fi)

Communication devices are used more and more often in industrial premises. We have evaluated how the users experience these device in a call center ($N=41$), in a low noise warehouse ($N=67$) and in a noisy ($L>80$ dB) warehouse ($N=25$). For all subjects the same questionnaire was sent. The questionnaire contained questions were about the quality of communications device and self-evaluated hearing symptoms. The self-evaluated speech intelligibility was lowest in the high background environments. Still in the call center five persons and five in the silent warehouse had great difficulties with speech intelligibility. All these persons evaluated that they have always difficulties when communicating with people. In the noisy environments this relationship was not found. The need to rise the voice was highest in the warehouses and did not depend on the background noise. Tinnitus was more frequent among process industry workers. The results suggests that lowered hearing function cause problems in low background noise. The self-evaluated nuisance depends on the complexity of the communication. The quality of the communication channel may also play a vital role in the communication problems especially for workers with hearing problems.

2:40

2aNSe8. Phase spectral processing for improved time-domain soft microphone based noise estimation. Ioannis Paraskevas (T.E.I. Piraeus / Department of Electronics, 250, Thivon str., GR-12244 Athens-Aigaleo, Greece, paraskevas@env.aegean.gr), Maria Rangoussi (T.E.I. Piraeus / Department of Electronics, 250, Thivon str., GR-12244 Athens-Aigaleo, Greece, mariar@teipir.gr), Stylianos M. Potirakis (T.E.I. Piraeus / Department of Electronics, 250, Thivon str., GR-12244 Athens-Aigaleo, Greece, spoti@teipir.gr), Stylianos Savvaidis (T.E.I. Piraeus / Department of Electronics, 250, Thivon str., GR-12244 Athens-Aigaleo, Greece, ssavaid@teipir.gr)

'Soft Microphones' (SM) constitute a cost-effective, yet quality alternative to the multiple microphones measurement, in applications related to noise mapping. SM offer a solution of great interest to real field applications, e.g., industrial plants. The SM approach, proposed in previous work of the authors, is based on the estimation of the noise signal and the calculation of noise levels over a set of points within the space of interest. To this end, a novel, frequency domain method was introduced and verified in a real field, textile plant experiment, with satisfactory results. However, in order to expand the use of SM from accurate noise mapping to a full Active Noise Control application, it is necessary to obtain accurate noise signal estimates in the time rather than the frequency domain. Further research into the deconvolution step of the proposed method reveals that discontinuities, appearing across the phase spectrum of the estimated signals, cause ambiguities that affect the deconvolution process. We propose here the use of the Hartley transform phase spectrum, which conveys fewer discontinuities as compared to its Fourier Transform counterpart, while it allows for a discontinuities compensation scheme. Experimental results verify that phase spectrum pre-processing provides accurate time domain signal estimates.

3:00

2aNSe9. Research into the improvement of the management of helicopter noise in the UK. David C. Waddington (Acoustics Research Centre, School of Computing, Science & Engineering, University of Salford, M5 4WT Salford, UK, d.c.waddington@salford.ac.uk), Paul Kendrick (Acoustics Research Centre, School of Computing, Science & Engineering, University of Salford, M5 4WT Salford, UK, p.kendrick@salford.ac.uk), Geoff Kerry (Acoustics Research Centre, School of Computing, Science & Engineering, University of Salford, M5 4WT Salford, UK, g.kerry@salford.ac.uk), Matthew Muirhead (QinetiQ Ltd, Cody Technology Park, Ively Road, GU14 0LX Farnborough, UK, mmuirhead@qinetiq.com), Ray Browne (QinetiQ Ltd, Cody Technology Park, Ively Road, GU14 0LX Farnborough, UK, rbrowne@qinetiq.com)

Helicopter noise has a negative impact on the quality of life for many people. Affected populations are not just those living close to heliports, but include those exposed to noise from helicopters used by emergency services, the military, and commercial companies. One problem identified in the UK is that it is often difficult to complain about helicopter noise, since it is un-