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# DISTRESS AMONG WOMEN TAKING PART IN SURGICAL CONTINUITY OF CARE FOR BREAST CANCER

- A MIXED METHODS STUDY

BY LONE JØRGENSEN

**DISSERTATION SUBMITTED 2015** 



# DISTRESS AMONG WOMEN TAKING PART IN SURGICAL CONTINUITY OF CARE FOR BREAST CANCER

### A MIXED METHODS STUDY

by

Lone Jørgensen



Dissertation submitted 2015

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## **CV**

Lone Jørgensen became a nurse in 1991. She has a nursing background in urology, medical gastroenterology, and breast surgery. Within the field of breast cancer, she has been a committee member of the Danish National Board of Health with regard to the revision of a breast cancer package in 2011, and with regard to follow-up among patients with breast cancer in 2013. In 2010 she was nominated for the International Visitor Leadership Programme on "U.S. – European Public Health Issues: Medical Infrastructure, Treatment and Outreach by the United States Department of State Bureau of Educational and Cultural Affairs. She completed a Diploma of Health at University College, Northern Jutland in 2008, and a Supplementary Programme in Nursing at Metropolian University Collage, Herley in 2009. In 2011, she graduated as a Master of Science in Nursing at Aarhus University, and was enrolled as a PhD student at Aalborg University in March 2012. Using mixed methods, her research focuses on distress among women taking part in surgical continuity of care for breast cancer. Her thesis has resulted in three publications. She has developed three questionnaires specifically for women who take part in surgical continuity of care for breast cancer and tailored to specific time points. These questionnaires were used to investigate the prevalence of distress at time of diagnosis, changes in distress during surgical continuity of care, and factors associated with distress. In addition, she has explored the experience of distress based on individual interviews.

# **ENGLISH SUMMARY**

Breast cancer is the most common cancer among women worldwide. The initial treatment is removal of the tumour, and the surrounding tissue or removal of the whole breast. The axillary is examined to stage the spread of the cancer, and if metastases are detected an axillary clearance is performed. A breast cancer diagnosis may lead to distress caused by, for example, anxiety, depression, pain, sleep difficulties, fatigue and/or altered body image. Studies have shown that distress can affect the person's quality of life and increase admission rates to hospitals, and ultimately adds costs to health care systems. Therefore, the purpose was to investigate the prevalence of distress at the time of diagnosis and distress evolution in surgical continuity of care. In addition, the aim was to determine predictors of distress and to examine the experience of distress in more depth.

The study has a mixed methods design with a sequential and convergent component. Initially three questionnaires were developed specific to women taking part in surgical continuity of care for breast cancer and tailored to specific time points. The Distress Thermometer was included in each questionnaire to measure the distress level. The items in the questionnaires should indicate factors that are important for distress. 1.079 women from 11 departments of breast surgery in Denmark were included in the survey. At the same time, individual interviews with 12 women from five departments were conducted to examine the experience of distress in more depth

The results showed that approximately two-thirds of the women experienced moderate to severe distress at the time of diagnosis. Mean distress score decreased slightly during surgical continuity of care, but the experience of distress and changes in distress varied widely among individual women as did the sources of distress. Several predictors of distress were identified. Time since diagnosis was a significant predictor of distress, and especially younger women experienced a higher degree of distress at the time of diagnosis compared to older women. On the other hand, among older women the degree of distress decreased less during surgical continuity of care compared to younger women. Women who did not feel able to handle difficult situations before the diagnosis of breast cancer were more distressed, compared to women who felt better in handling such situations. However, this did not seem to affect distress over time. In addition, having children living at home was a predictor for distress just as not feeling sexual attractive. Distress varied in the different hospitals, however only one hospital remained a predictor with regard to reduced distress. These results were further nuanced by the findings in the interview study, which indicated that women were living in a time full of anxiety. In addition, their identities as women and mothers were changed. To get a feeling of support in a very distressing period of time, it was of greast importance to be treated as a person in a caring humanistic way, which involved the perspective of the life world of each woman.

# **DANSK RESUMÉ**

Brystkræft er den hyppigste kræftform hos kvinder i verden. I Danmark får hver niende danske kvinde diagnosen. Den initielle behandling er fjernelse af knuden og det omkringliggende væv eller fjernelse af brystet. Dertil hører undersøgelse af lymfekirtler i armhulen for at afgøre, om kræftknuden har spredt sig. Ved spredning fjernes alle lymfekirtler i armhulen. Kvinder med brystkræft oplever belastning som følge af eksempelvis angst, depression, smerter, søvnløshed, træthed og/eller ændret body image. Belastningen kan påvirke livskvaliteten og kan medføre en øget indlæggelsesfrekvens på hospital og dermed øge sundhedsvæsenets omkostninger. Derfor var formålet at undersøge prævalensen af belastning på diagnosetidspunktet og udviklingen af denne i det kirurgiske forløb for brystkræft. Desuden var det at bestemme prædiktorer for belastning samt udforske kvinders oplevelse af belastning mere dybdegående.

Studiet har et mixed method design med en sekventiel og konvergerende komponent. Indledningsvis blev der udviklet tre spørgeskemaer specifikt til kvinder i det kirurgiske forløb og til specifikke tidspunkter i forløbet. I spørgeskemaerne var inkluderet et belastningstermometer til måling af belastningsgrad. I det efterfølgende survey var der inkluderet 1079 kvinder fra 11 afdelinger i Danmark. Samtidig med spørgeskemaundersøgelsen blev der udført individuelle interview med 12 kvinder fra fem afdelinger for at udforske kvinders oplevelse af belastning yderligere.

Undersøgelsen viste, at totredjedele af kvinderne oplevede moderat til svær belastning på diagnosetidspunktet. Samlet faldt den gennemsnitlige belastning kun lidt i det kirurgiske patientforløb, men oplevelsen af belastning og ændringer i belastning varierede fra kvinde til kvinde ligesom årsagerne til belastningen varierede.

Adskillelige prædiktorer havde betydning for belastning. Tiden siden diagnosen var en signifikant prædiktor og især yngre kvinder oplevede større belastning på diagnosetidspunktet end ældre kvinder. Derimod faldt belastningen mindre hos ældre kvinder i det kirurgiske forløb. Ikke uventet oplevede kvinder, som i forvejen havde svært ved at håndtere vanskelige situationer, en øget belastning på diagnosetidspunktet, men dette så ikke ud til at påvirke belastningen over tid. Endvidere var det en prædiktor at have hjemmeboende børn ligesom det ikke at føle sig sexuel attraktiv påvirkede belastningen. Undersøgelsen viste variation i belastning på de forskellige hospitaler, men kun et hospital forblev statistisk signifikant med hensyn til reduceret belastning. Disse resultater blev yderligere nuanceret i interviewundersøgelsen, som supplerede at kvinderne levede i en tid fuld af angst samtidig med at deres identitet som kvinde og mor var ændret. For at opleve en følelse af støtte i det kirurgiske forløb var det af stor betydning at blive behandlet som en person på en omsorgsfuld og human måde, der involverede den enkelte kvindes livsverden perspektiv.

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This work was possible thanks to a number of people. First and foremost, I wish to acknowledge all participants, who willingly took time to participate in the survey and shared their experiences of distress in the individual interviews. I also wish to thank the nursing staff at the participating departments for their commitment to distributing and collecting the questionnaires. Furthermore, I want to acknowledge the health professionals who contributed with input and comments on the questionnaires. Additionaly, I want to thanks my collegues at the Department of Breast Surgery for participating in the focus group interview.

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Lone Jørgensen, March 2015

# LIST OF PUBLICATIONS

1.	Development of a questionnaire encompassing indicators of distress: A
	cool for use with women in surgical continuity of care for breast cancer.

Lone Jørgensen, Jens Peter Garne, Mette Søgaard and Birgitte Schantz Laursen

European Journal of Oncology Nursing (In press, 2014)

2. Prevalence and predictors of distress in women taking part in surgical continuity of care for breast cancer: A cohort study.

Lone Jørgensen, Jens Peter Garne, Birgitte Schantz Laursen, Kerry Sherman and Mette Søgaard

It has been submitted to European Journal of Oncology Nursing

3. The experience of distress in relation to surgical treatment and care for breast cancer: an interview study.

Lone Jørgensen, Jens Peter Garne, Mette Søgaard and Birgitte Schantz Laursen

It has been accepted for publication, subject to minor amendments, in the European Journal of Oncology Nursing.

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# **CHAPTER 1. INTRODUCTION**

A breast cancer diagnosis can have far-reaching consequences and may cause significant distress for women who suffer from this illness. The intial treatment of breast cancer is usually surgery. This thesis deals with distress in women taking part in surgical continuity of care for breast cancer.

### 1.1. EPIDEMIOLOGY OF BREAST CANCER

Worldwide, breast cancer is the second most common cancer and, by far the most frequent cancer affecting women with an estimated 1.67 million new cases in 2012. Since 2008 the incidence of breast cancer has increased by more than 20%, and mortality by 14 %, which makes it the most common cause of cancer death among women, with 522.000 deaths in 2012 (1).

In Denmark one in every nine women will be diagnosed with breast cancer during her life time, corresponding to 4.721 women in 2013 (2). In Denmark approximately 52.100 women are living with a history of treated breast cancer, and this number is expected to increase due to increasing life expectancy and improved surgical and medical therapies (3,4). In addition, the mammography screening programme has increased the possibility that breast cancer is diagnosed at an earlier stage and thus reduces the risk of dying from this illness (5). Early detection and treatment options are considered the most promising approaches to reducing breast cancer mortality and have increased the five-year age-standardised survival rate for breast cancer in Denmark from 84 % (95 % confidence interval [CI]: 83; 85) in 2007 - 2009 to 85 % (95% CI: 84; 87) in 2010 - 2012 (6).

# 1.2. CONSEQUENCES OF BREAST CANCER

The improvements in breast cancer detection and treatment may be associated with a prolonged period of living with the consequences of breast cancer. These consequences are manifold and vary within individuals. Some of the most cited are fear of dying (7), and recurrence (8,9), sleep difficulty (10), fatigue (11,12), pain (13), affected sexuality (14), cognitive functions (11,15), depression (16) and anxiety (17,18), altered body image (19), and lymphedema (20). These consequences may cause distress at some point during the cancer trajectory (21). Overall, distress has been linked to suffering, reduced quality of life, poor compliance with treatment, dissatisfaction with care, additional visits to emergency sites and increased hospitalisation (22). Apart from limiting the outcome of cancer therapy and affecting quality of life, distress may ultimately adds costs to health care systems (23).

### 1.3. A DEFINITION OF DISTRESS

The definition of distress is often implicit and rarely explicitly defined. The absence of a general definition has led to a divergence of conceptual and operational definitions (24). Often, anxiety and depression appear to be ranked alongside distress, because no universal definition exists. However, distress is recognized as a much broader concept than anxiety and depression. In this study distress refers to the experience affected by the consequences of a breast cancer diagnosis and surgical treatment. It is defined as "A multifactorial unpleasant emotional experience of a psychological (cognitive, behavioral, emotional), social and/or spiritual nature that may interfere with the ability to cope effectively with cancer, its physical symptoms, and its treatment. Distress extends along a continuum ranging from common normal feelings of vulnerability, sadness, and fears to problems that can become disabling as depression, anxiety, panic, social isolation and existential and spiritual crisis" (21). Rather than a single physical or emotional experience, distress can be multifactorial in etiology and may represent physical, social, and emotional components (25). This definition is widely cited and is based on consensus of a broad member panel from The National Comprehensive Cancer Network (NCCN), which comprises a variety of specialties from 19 cancer centeres. Prevalence rates of distress in populations with breast cancer differ both between and within research studies depending on the applied definition of distress, measurement tools and time of measurement. Distress is recognized to likely differ at different key points during the cancer trajectory. These key points are the time of diagnosis, during initial treatment and following treatment, and times of changes in disease status (21,26).

## 1.4. SURGICAL CONTINUITY OF CARE FOR BREAST CANCER

### 1.4.1. ENTERING SURGICAL CONTINUITY OF CARE

Surgical continuity of care is defined as the time period from diagnosis to the start of adjuvant treatment or follow-up. The Danish Healthcare System offers free tax-supported medical care. Overall, there are two different ways for a woman to enter continuity of care for breast cancer — either via the national mammography screening programme or via her general practitioner. Mammography screening is offered to asymptomatic women in the age group of 50-69 years and consists of a standardized breast x-ray examination at predetermined intervals. Screening by mammography has the potential to identify breast cancer at an earlier stage and thereby increases the likelihood for survival (27). If a woman discovers a lump or changes in her breast her general practitioner can refer her to a department of radiology for a mammogram and/or ultra sound. If there is suspicion of breast cancer the woman is referred to a surgical department of breast cancer and takes part in the cancer package for breast cancer.

### 1.4.2. CANCER PACKAGE FOR BREAST CANCER

In 2007 an agreement between the Danish Government and The Danish Regions induced that all patients with cancer should enter into continuity of care without any unnecessary waiting time but with acute action and a clear message. A cancer package is part of such continuity of care, where the different steps are planed as content-defined time points based on pre-booked procedure. The intention of the cancer package is to make patients experience a well-planned, holistic and professional course without unnecessary waiting time in relation to diagnosing, initial treatment, adjuvant treatment, rehabilitation and palliative care (28).

### 1.4.3. ACCELERATED CONTINUITY OF CARE

Limited financial resources in the health care system and better surgical treatment options have led to accelerated continuity of care for women with breast cancer. The length of hospital stays in surgical departments has been reduced to a great extent and replaced by treatment and care on an outpatient basis. In an English hospital, more than 80 % of patients undergoing non-reconstructive breast surgery were discharged safely within 23 hours (29). In a Danish hospital the mean length of stay decreased from 3.6 days before introduction of accelerated continuity of care to 1.2 days after implementation. The largest decrease was seen among patients having mastectomy where the length of stay was reduced from 5.0 to 1.6 days (30). The number of days that patients are hospitalised has increasingly become a criterion when assessing how well the health care system functions: departments with short stays are assessed as both good and productive, not just economically but also from a medical perspective (31-34).

### 1.5. PRIMARY TREATMENT FOR BREAST CANCER

Surgery is an essential part of all current treatment to cure breast cancer. The primary treatment is mastectomy (removal of the breast) or lumpectomy (removal of the tumour and the surrounding tissue) depending on the tumour size, location, histological type, multi-centricity and options for postoperative radiation therapy (35). Lumpectomy can be performed if an acceptable cosmetic result and free margins can be achieved. If these preconditions are not met at the primary operation, a second operation is recommended. If it is not possible to achieve free margins a mastectomy is suggested. If a lumpectomy is possible and performed it is followed by radiotherapy to the rest of the breast to compare this surgical method with the method of mastectomy with regard to survival (36). If the tumour size, location of the tumour or other conditions suggests that a satisfactory cosmetic result cannot be achieved by a conventional lumpectomy, oncolplastic techniques such as volume displacement, volume reduction or volume replacement should be

considered. Oncoplastic surgery can be performed with the same oncological security as conventional lumpectomy and mastectomy (36).

The axillary needs to be examined to stage the spread of the cancer (36). If the axillary lymph nodes are without detectable metastases, a sentinel node procedure is standard. When metastatic lymph node(s) are detected preoperatively an axillary clearance is recommended (36). If the metastases are not detected preoperatively an axillary clearance is recommended either during the primar operation or a second operation.

In summary, breast cancer diagnosis and treatment can have tremendous consequences, which may cause varying degrees of distress. Prevalence rates of distress differ depending on the applied definition of distress, various measurement tools, and timing of the measurement. Divergence in definitions has resulted in use of different measurement tools. Various measurement times are used during the cancer trajectory even though some key points are recognised. Increased levels of distress may lead to limited outcome of cancer therapy, impact the person's quality of life and ultimately adds costs to the health care system. Therefore, it is necessary to focus on distress in surgical continuity of care.

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 $<sup>^{\</sup>it I}$  The sentinel node is the first lymph node to receive lymphatic drainage from the tumour.

# CHAPTER 2. BACKGROUND

### 2.1. LITERATURE REVIEW

Existing knowledge on the topic "distress among women taking part in surgical continuity of care for breast cancer" was collected through repeated literature searches on a regular basis with support from a research librarian at the Medical Library at "Forskningens Hus", Aalborg University Hospital. Primarily, the databases PubMed, Embase, Cinahl and PsycINFO were scrutinised for evidence based literature using key terms such as breast neoplasm(s), breast cancer, distress, depression, anxiety, quality of life, surgery, continuity of care and, stress. Furthermore, articles were examined for any additional references. Also, internet searches for reports, theses and books were conducted. The literature review revealed that the existence of distress overall in the trajectory of breast cancer has been widely documented in terms of for example anxiety and depression, fear of reccurrence, fatique, concern and survivorship. However, the literature is sparse with regard to distress specific in surgical continuity of care. Table 1 lists studies on distress among women taking part in surgical continuity of care for breast cancer with at least one measurement during that time point.

Table 1: An overview of publications on distress in connection with surgical continuity of care for breast cancer.

Author, year and country	Aims	Methods	Results
Montgomery& Bovbjerg (2004) (USA)	To examine the contribution of pre-surgery response expectancies and distress to breast cancer surgical patients' postsurgery pain, nausea, fatigue, and general discomfort.	In one hospital 63 women scheduled for breast cancer surgery completed VAS (visual analogue scale) measures of acute distress and expectations of postsurgery pain, nausea, fatigue, and discomfort. Patients having mastectomy were excluded.	The mean presurgery distress score was 56.4. Presurgery distress added to postsurgery nausea, fatigue and discomfort and specific presurgery expectancies contributed to pain intensity, pain unpleasantness, and fatigue.
Hegel et al. (2006) (USA)	To assess clinically significant emotional distress, psychiatric	Distress was measured before surgery among 236 women. The Distress Thermometer (DT)	The mean distress score was 4.8 (SD 2.6) with 41% rating themselves > 5 on the DT. The most common cause was emotional distress (100%). This

	syndromes and substance abuse among women with newly diagnosed breast cancer.	with a cut-off point of > 5 and an accompanying problem list were used. The Patient Health Questionnaire measured depression, panic disorder, and generalized anxiety disorder. The Nine Symptom Depression Scale measured depression. A four item Primary Care Post Traumatic Stress Disorder (PTSD) Screen was used to measure PTSD and a history prior to cancer was measured according to two questions. Also, patients were asked about their tobacco and alcohol use.	included worry (89%9, fear (82%), nervousness (78%), sadness (61%), and depression (50%). Emotional distress was also related to uncertainty about treatment (96%), physical symptoms (81%), practical life problems (63%), family problems (52%) and spiritual crises (9%). Depression was the most prevalent diagnosis related to psychiatric disorders (n=25) (11%).
McCorry et al. (2012) (Ireland)	To clarify the relationship between illness perceptions, coping and psychological distress (anxiety and depression) and to investigate whether illness perceptions and coping predict psychological distress	The Hospital Anxiety and Depression Scale (HADS) was used among 72 women for one-two weeks following a diagnosis of breast cancer and six month after. A score of ≥ 8 indicated problematic levels of distress. The Illness Perceptions Questionnaire-Revised was used to evaluate illness cognitions. The Cancer Coping Questionnaire was used to asess coping.	Shortly after diagnosis the mean HADS anxiety score was 8.67 (SD 4.84) and the mean HADS depression score was 4.01 (SD 4.21). The authors identified a particular pattern of illness cognition that was associated with lower levels of distress. The women reported lower levels of distress when they believed in an effective treatment, that the disease would not have serious consequences, and when they did not have particular strong opinions about the cause of the disease.
Andreu et al. (2012) (Spain)	To explore the prevalence and evolution of psychological distress among non-metastatic breast cancer patients. To explore whether demographic and	In an outpatient clinic The Brief System Inventory 18 (BSI-18) was used to measure distress among 102 non-metastatic women at four points in times: preliminary diagnosis, between two-seven days after	The results indicated significant differences in distress from 25 % at the time of diagnosis to approximately 17 %. No relation between distress and demographic and medical factors was found. However, psychosocial aspects were identified as significant risk factors of distress.

	medical and personal characteristics were predictors of distress.	surgery, the final results based on pathodology and during the third or fourth chemotherapy. A self-report form developed for the study was used tocollect sociodemographic data.	Helplessness/hopelessness, anxious preoccupation, cognitive avoidance and fatalism were positively related to distress, whereas fighting spirit and perceived social support showed to have a protective role
Iwatani et al. (2013) (Japan)	To measure the proportion of women with psychological distress during breast cancer diagnosis and to identify predictors of distress related to the diagnostic process.	The HADS was used during pre-medical consultation, after radiological examination and after explaining pathological results in 222 women of which 35 had breast cancer. A cut-off score of ≥ 10 was applied.To identify predictors of distress the questionnaires: Functional Assessment of Cancer Therapy − Breast (FACT-B) and Functional Assessment of Chronic Illness Therapy − Spiritual subscale (FACIT-sp) were used.	11 women (31.4%) had a score ≤ 10 and 24 (68.6%) had a score ≥ 11. The results indicated that breast cancer patients with large tumors were at higher risk of developing distress (HADS anxiety: odds ratio = 1.97 [CI 95% 1.27; 3.05] p-value = 0.003 and tumour stage: odds ratio = 3.31 [CI 95% 1.03;9.5] p-value = 0.04)
Costa-Reguena et al. (2012) (Spain)	To assess quality of life and psychological distress after diagnosis, during treatment and at the end of treatment and to detect the influence of psychological distress on quality of life at these time points	Psychological distress was assessed using the HADS with a cut-off score of ≥ 10. In anxiety symptomatology, the cut-off score was 8, while a cut-off score ≥ 4 indicated depressive symptomatology. Distress was assessed: one week before surgery, in the middle of oncology treatment and 1 month after end of treatment. The Karnofsky Performance Scale measured physical disability and the	At the pretreatment point 51.6% (n=32) exceeded the clinically significant score of total HADS. They found that psychological distress had a negative impact on quality of life and accounted for 51.3 % of the variance in quality of life before treatment whereas scores during treatment, whereas scores during treatment were equal to > 10 for 47.4% (n = 27) of the women. The average score of depression did not reach a significant cut-off score. The level of the average score of anxiety at the pretreatment point was probably (51.6% n = 32).

		Functional Assessment of Cancer Therapy-Breast (FACT- B) quality of life.	
Agarwal et al (2013) (Germany)	To identify clinical and epidemiological factors that were associated with an increased likelihood of an elevated DT score	Distress was measured by the DT and an accompanying problem list of 229 women at the initial visit for breast cancer in one site. The women were divided into five groups depending on the time since diagnosis. The checklist included common emotional, family, physical, practical and spiritual concerns. A cut-off score of ≥ 4 indicated distress whereas a cut-off score ≥7 indicated extreme distress/depression. Information on patient characteristics, estrogene and progesterone status, stage of cancer and recurrence was obtained.	The odds of having a score ≥ 4 or ≥ 7 within the first 30 days of diagnosis were 1.00 for both of the scores. It was demonstrated that the likelihood of reporting an elevated DT score was highest within the first 30 days after receiving a diagnosis of breast cancer. The variables associated with a DT score ≥ 4 within the first 30 days of diagnosis were emotional concern (OR = 2.92, Cl: 1.51; 5.65) and physical concern (OR = 2.40, Cl: 1.40; 4.13). Also, the variables associated with a DT score of ≥ 7 within the first 30 days of diagnosis also included emotional concern (OR = 1.71, Cl: 1.10; 2.64) and physical concern (OR = 1.51, Cl: 1.07; 2.13). However, a multivariate model predicted that those patients whose score was registered at a later point during the 30 days period had decreased odds of reporting a score of ≥ 7 (OR = 0.89, Cl: 1.01; 14.97)
Miller et al. (2014) (USA)	To compare body image of older and younger women facing breast cancer surgery. To compare pre surgical emotional distress among younger and older women respectively, and to examine whether age moderates the relationship between body image and presurgery emotional distress.	On the day of surgery (prior to surgery) 40 patients aged > 65 and 40 patients < 65 completed the FACT-B body image items, the SV-POMS, the IES-Intrusion scale and the VAS emotional upset item. Demographic data were assessed via a self-report questionnaire five days before surgery.	Women ≥ 65 had a general distress mean score of 29.08 (SD 27.31) and women ≤ 65 had a mean score of 53.48) (SD 48).The results indicated that the relationship between body image and pre-surgery emotional distress differed between the two age groups. Younger women with poor body image experienced heightened distress, while distress related to body image was no significant among older women.

Mertz et al. A Danish version of The mean psychological distress To determine the (2012)the DT and a problem score was 5.4 (SD 3.1) The results prevalence of (Denmark) distress and to list were applied indicated that 77 % were among 343 women. distressed at the time of investigate the related problems The problem list diagnosis with a cut-off score of 3 consisted of 35 items and 43 % when it was 7. The and characteristics of with dichotomous most frequent factors associated women with responses (yes/no) with distress were worry (77 %), breast cancer who addressing problems nervousness (71%), sleep experienced relating to practical, disturbance (50%), fatigue (49%), sadness (45%), fear (40%) and, psychological family, social, distress at the emotional, spiritual memory or concentration problems (42%). Higher age was time of diagnosis and physical domains. Also, items on sociosignificantly associated with demographical data lower distress. The odds ratio were completed. Cutwas 0.96 per year (95% CI: 0.93; off scores of 3 and 7 0.98) using a cut-off point of 3 were used. and 0.97 per year (95% CI: 0.95, 0.99) using a cut-off points at 7.

### 2.2. SUMMARY OF LITERATURE REVIEW

As evidenced in the literature review, the prevalence of distress and the association of selected factors with distress in connection with surgical continuity of care for breast cancer have been measured. These studies have provided important knowledge, although they are not conclusive, which may be due to the use of different measurement tools and methods, cut-off points, measurement times, and inclusion or exclusion of specific characteristics of participants. The inconsistencies may also be a result of unclear or various definitions of distress. Different measurement tools yields results that are incomparable (37). Common for the scales identified through the literature review is that they are generic and not specific for measuring distress among women taking part in surgical continuity of care for breast cancer. Below follows short descriptions of a range of the most common scales found to measure distress.

### 2.3. APPLIED MEASUREMENT TOOLS

### 2.3.1. VISUAL ANALOGUE SCALE (VAS)

VAS measures a characteristic or attitude that can not be measured directly, but is believed to range across a continuum of values. VAS is a vertical or horizontal line of 100 mm in length (38). It was used as a response option to measure acute distress and expectations of postsurgery pain, nausea, fatigue, and discomfort (39) or as an emotional upset item (40).

### 2.3.2. THE HOSPITAL ANXIETY AND DEPRESSION SCALE (HADS)

The HADS is a 14-item scale that has been well validated in several populations. Each item is rated on a 4-point scale from 0-3. The HADS assesses two specific psychological factors, which is depression and anxiety (41). Cut-off scores reported for the HADS vary (26). McCorry et al. (42) used  $\geq$  8, whereasCosta-Requena et al. (43) and Iwatani et al. (44) both used  $\geq$  10. Besides, Costa-Requena et al. (43) utilised cut-off scores specifically for anxiety ( $\geq$  8) and depression ( $\geq$  4).

## 2.3.3. BRIEF SYMPTOM INVENTORY 18 (BSI-18)

The BSI-18 was developed from its longer parent instrument containing 53 items selected to reflect the 9 primarily symptom dimensions of the BCL-90-R, which was first developed. Originally, it was developed to assess the psychological symptom status of psychiatric and medical patients, as well as non-patients (45). The BSI-18 consists of 18 items that are rated on a 5-point Likert scale. It yields a global score (General Severity Index) and three subscale scores related to somatisation, depression and anxiety. Individuals with a *T*- score higher than 63 in general distress or at least in two of the subscales are considered cases of distress (46).

### 2.3.4. THE DISTRESS THERMOMETER (DT)

The DT is a single item measurement tool that consists of a scale from 0 (no distress) to 10 (extreme distress) (47). The DT performs best in relation to distress (48) and has been validated in a Danish context (49). The DT is often used in combination with a problem list of 35 problems related to practical, family, emotional, spiritual and physical domains. However, the studies from the literature review showed inconsistencies with regard to the number of items used. Mertz et al. (50) used 35 items and Agarwal et al. (51) used 20 items in the existing categories, whereas Hegel et al. (52) included an additional category. The answers on the problem list are dichotomous with yes/no and do not explore the extent of distress. With regard to the DT, the literature review revealed that different cut-off scores were used, respectably >5 (52),  $\geq$  3 and  $\geq$  7 (50), and  $\geq$  4 and  $\geq$  7 (51).

### 2.3.5. THE PROFILE OF MOOD STATES (POMS)

The POMS assesses transient and fluctuation moods, and enduring states of affects. It consists of seven subscales: Anger-Hostility, Confusion-Bewilderment, Depression-Dejection, Fatigue-Inertia, Tension-Anxiety, Vigor-Activity and Friendliness. A short version consisting of 37 items was used to measure distress among breast cancer patients (40).

### 2.3.6. IMPACT OF EVENT SCALE (IES-INTRUSION)

For more than 20 years this scale has been used to measure stress reactions after traumatic events. Originally, it was created for the study of bereaved persons, but was also widely used to explore the psychological impact of a variety of traumas (53). This seven item scale was used to measure surgery specific distress on a four-point Likert scale ranging from "not at all" to "often" (40).

### 2.4. MEASUREMENT TIME POINTS

Distress has been measured at different time points during surgical continuity of care, which may, to some extent, explain the differences in prevalence of distress among the studies. Distress was primarily measured prior to surgery (39,40,42-44,46,50-52) or at several time points in addition to surgical continuity of care, but only one measurement time point was in surgical continuity of care (42-44). One study measured distress at three time points during surgical continuity of care. These time points were assumed to cover peaks in distress during surgical continuity of care (46). Questionnaires that are not developed to specifically address surgery-specific issues of breast cancer may not be sensitive enough to measure change as a result of a surgical intervention (54).

### 2.5. FACTORS ASSOCIATED WITH DISTRESS

Most quantitative studies have examined predictors of distress in connection with surgical continuity of care. Research has indicated that presurgery distress had an impact on physical aspects such as postsurgery pain, nausea, fatigue and discomfort (39). Besides the physical aspects, frequent sources of distress were also related to emotional areas (50-52). In addition, one study has provided knowledge on the association of distress and body image, demonstrating that younger women with a poor body image reported higher levels of distress, whereas women, regardless of age, with good body image reported lower levels of distress (40). Furthermore, one study identified a group of respondents with a similar profile of illness perception that was more likely to report lower levels of distress (42). In one study demographic and medical factors were not found to be associated with distress although this study only included non-metastatic women treated with adjuvant chemotherapy (46). However, these results were contrary to the study of Iwatani et al. (44), who indicated that women with large tumours were at risk of developing distress. Costa-Requena et al. (43) investigated the effects of distress on quality of life and found that distress had a negative impact on quality of life. One qualitative study has contributed with important knowledge on distress as it illustrated that women experienced fear of anesthesia, further surgery, aesthetic outcome, and fear of dying. Furthermore, the women experienced distress if they felt they were a burden to the family (7).

### 2.6. RECRUITMENT SITES

Primarily, distress has been examined in one site related to surgical continuity of care for breast cancer. In one study it did not appear from where the participants had been recruited (40). However, there is a paucity of studies investigating distress from a broader perspective according to recruitment sites. Such studies enhance the generalisability, as distress may also be influenced by organisational factors.

### 2.7. RATIONALE FOR THIS RESEARCH

The rationale for focusing on distress in connection with surgical continuity of care is the fact that distress can have an unfavourable impact on quality of life, increase risk of admission to a psychiatric department, and increase risk of mortality (55-57). Although studies on distress are essential in order to minimise the individual consequences of a breast cancer diagnosis and its treatment, and to qualify surgical continuity of care, the literature on distress in connection with surgical continuity of care is sparse in a Danish context. Only one study in Denmark has investigated the prevalence of psychological distress and factors associated with distress at the time of diagnosis in one department of breast surgery (50). Even though this study has provided important information on distress, it has neither examined the evolution in distress during surgical continuity of care nor used a measurement tool specific to women with breast cancer. In addition, distress was measured in only one department of breast surgery in Denmark. Thus, there is a knowledge gap with regard to the prevalence of distress and changes in distress during the surgical continuity of care, and about which factors are associated with distress specific to women taking part in surgical continuity of care.

In relation to distress there is a prevalence of quantitative studies using questionnaires. Questionnaires allow for systematically obtaining meaningful samples of women in surgical continuity of care for breast cancer. The results from using measurement tools with a high measurement quality provide information that could be very important for further assessment or decision-making (58). This may be decisions regarding support, referral or medication. Because some of these decisions can be very important for the person involved and hopefully reduce distress, it is of special relevance that the measurement tool reflects the attributes that are believed (on theoretical and empirical grounds) to be essential for a correct decision or assessment. However, to our knowledge, no measurement tool exists that is able to identify specific factors associated with distress in connection with surgical continuity of care for breast cancer. It is therefore necessary to develop a measurement tool for measuring distress and factors associated with distress specific to women with breast cancer in surgical continuity of care.

Whereas quantitative studies are essential, such studies alone do not capture the complexities of distress in the phase of surgical continuity of care for breast cancer. Therefore, to understand this complexity it is important to examine women's world view and experiences using qualitative methods. The current research is therefore necessary in filling the present gap in knowledge about the experience of distress in a Danish population. From a research design point of view this argues for the use of a mixed methods design drawing on the strengths of both quantitative and qualitative methods.

### 2.8. PURPOSE OF THIS RESEARCH

The purpose of this mixed methods study is to examine the prevalence and the evolution of distress among women taking part in surgical continuity of care for breast cancer in different sites of breast cancer surgery in Denmark. It is also to understand in more depth the experience of distress in the Danish population. The overall purpose is to create new knowledge about distress that can help health care professionals and other persons involved in surgical continuity of care for breast cancer to prevent or alleviate distress and to qualify breast cancer care in future surgical continuity of care. The thesis is based on the results of three studies.

The objectives of this PhD project are:

- To develop a questionnaire containing items pivotal for distress among women taking part in surgical continuity of care for breast cancer.
- To determine the prevalence of distress in different departments of breast surgery in Denmark.
- To examine the evolution of distress during surgical continuity of care for breast cancer in a Danish population.
- To identify predictors of distress in connection with surgical continuity of care for breast cancer.
- To better understand the experience of distress among women taking part in surgical continuity of care for breast cancer.

# CHAPTER 3. RESEARCH METHODOLOGY

This section provides a description of the design used in this research. This is followed by a brief description of the central ideas of the philosophical assumptions underpinning this study.

### 3.1. MIXED METHODS DESIGN

Mixed methods is a research methodology by which the researcher gathers both quantitative and qualitative data, integrates the two sources of data by combining, merging, connecting or embedding them, and then draws interpretations based on the combined strength of both sets of data in order to understand research problems (59).

In this study, a multistage mixed methods design was applied to respond to the research objectives. This study consists of three stages and each stage can be a standalone study. Thus, one stage can comprise more phases (60), which is true for study I. The first phase was a literature review and the second a focus group interview which formed the basis for the third phase — a pilot study. The overall study uses a combination of exploratory sequential and convergent components (Figure 1). The aim of using an exploratory sequential component was to explore factors affecting distress among women taking part in surgical continuity of care for breast cancer in order to build a second subsequent quantitative stage — the survey. Convergently, the third stage consisted of an interview study. The quantitative and qualitative data of studies II and III were collected in parallel and the two forms of data were analysed separately and subsequently merged (60).

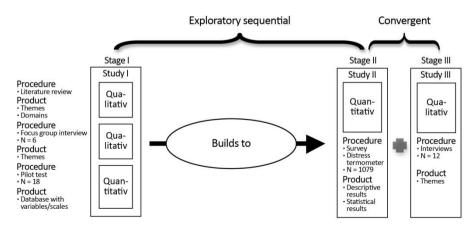


Figure 1: Overview of the mixed methods design

Integration of qualitative and quantitative data is important in mixed methods research. The integration can be implemented at the design, method, and interpretation and reporting level of research (60). The integration took place at the design level as study I informed study II and this study informed study III. Integration at the method level occurred as items for inclusion in the questionnaire were built upon findings from study I. In addition, integration at the method level occurred through connecting as the quantitative data from study II were linked with the data from study III through the sampling frame. The interview participants were purposefully selected from the participants who responded to the survey. Furthermore, integration occured through merging, as the results from study II were merged with the findings from study III to enhance the understanding of distress among women taking part in surgical continuity of care for breast cancer. It was planned at the design level as the interview guide used in the interview study were based on questions similar to the items from the questionnaires in order to extend the responses from the survey. Integration at the interpretation and reporting level occured through a staged process as the results of each study were reported in stages and analysed, and published separately. In this thesis the findings from studies II and III are integrated in the discussion.

The rationale behind the mixed methods design was that neither the quantitative nor the qualitative data alone were found to be sufficient to capture the breadth and the complexity of distress among women taking part in surgical continuity of care for breast cancer in different departments of breast surgery in Denmark. Quantitative research does not adequately provide in depth insight and understanding of distress from the perspective of individuals, and qualitative research does not investigate the breadth and magnitude of distress and its associated factors. The research thus consisted of a combination of qualitative and quantitative data collection in order to fulfil the purposes. The intention was to expand the understanding of distress by complementing the results from study II with the findings from study III. Furthermore, the findings from studies II and III were included in the questionnaire validation process. As such the mixed methods design also has a validation purpose (Appendix A).

### 3.2. PRAGMATISM

The philosophical assumptions of this study are founded in pragmatism. The term pragmatism is derived from the Greek word 'pragma', meaning action, from which our words 'practice' and 'practical' come (61). The philosophy was first introduced by Charles Sanders Peirce (1839-1914) in the 1870s in USA as a reaction to 'the spirit of Cartesianism' (62) and later on extended by William James (1842-1910) and John Dewey (1859-1952) (61). They are among those who had the most influence on pragmatism in its many variations as a philosophy (63).

In pragmatism the emphasis is on the research problem, not the methods or the philosophical world view that underlies the methods. To provide knowledge and the best understanding of the research problem both qualitative and quantitative data may be used within a single study. This position breaks with alleged hierarchies between different methods and rather helps to make the case that different method generate different outcomes (64). Choosing the methods that are best suited for answering the research questions is important to pragmatism and may help to build bridges between conflicting philosophies as this position rejects the traditional dualisms (65). Central to pragmatism is also the intended consequences of the research, which are oriented towards practice. It includes the sensations that are expected from the research and the reactions for which the researchers must be prepared (61).

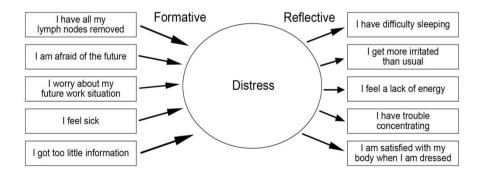
# **CHAPTER 4. STUDY I**

The following description of study I is based on the paper 'Development of a questionnaire encompassing indicators of distress: a tool for use with women in surgical continuity of care for breast cancer', which has been accepted for publication in the European Journal of Oncology Nursing (2014)

### 4.1. THE CONSTRUCT AND THE UNDERLYING RELATIONSHIP

Distress is a latent construct as it is not directly measurable or observable (66). It refers to an experience that is caused by different aspects experienced by women in connection with surgical continuity of care for breast cancer, and these are unique for each person. As distress involves different aspects, it is considered to be multidimensional (37). When working with a multidimensional construct the underlying relationship between the items and the construct has important consequences for the selection of items (37). Items can be either causal or effect indicators (66). There are two models for the underlying relationship: the reflective model and the formative model. In a reflective model the items reflects women's underlying distress (effect indicators), whereas in a formative model the items form or cause the construct under study (causal indicators) (66). In a formative model each item contributes to a part of the construct and all items that cause considerable distress should be included. On the contrary, in a reflective model all items should correlate with each other and may be interchangeable. Complex constructs, such as distress, may combine reflective and formative models (37), as presented in Figure 2.

Figure 2: Conceptual model for distress. The examples on the left-hand side depict a formative model, whereas the examples on the right-hand side depict a reflective model.



### 4.2. DATA COLLECTION

Study I was conducted from March 2012 to March 2013 using mixed methods to develop a questionnaire encompassing items specific for women taking part in surgical continuity of care for breast cancer. This process was iterative and divided into several steps as shown in Figure 3.

Development of
Items
Respons options

Pilot test

Adjusting

No
Okay?

Field test

Adjusting

Field test

Further evaluation

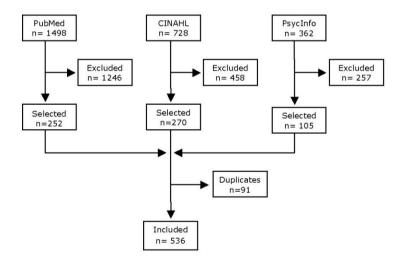
Figure 3: Overview of the steps in the development of the distress questionnaire

### 4.3. SYSTEMATIC LITERATURE REVIEW

The literature review aimed to identify all possible indicators of distress related to surgical continuity of care for breast cancer. In addition, it aimed to review existing questionnaires intended to measure distress to avoid developing a redundant questionnaire if a useful one already existed. The systematic literature review was conducted primarily through searches in the online databases PubMed, CINAHL

and PsycINFO. Figure 4 outlines the research process. Due to the large variation in the terminology of distress and the often unpredictable indexing, a research librarian at Aalborg University Hospital assisted with the searches to ensure a sensitive research. The criteria for inclusion were studies related to: women who had surgical treatment for breast cancer and articles concerning organizational factors. We assumed that organisational factors could have an impact on distress in connection with surgical continuity of care. Exclusions criteria were studies examining: men with breast cancer, genetic counseling and prophylactic treatment. All abstracts were read, and if a study contained information about distress or consequences of breast cancer, the article was read in its entire length. Key words related to indicators of distress were recorded. If a study used a questionnaire, its applicability was evaluated. The review of existing questionnaires also contributed with ideas about what a new questionnaire should or should not look like. Additionallly, the existing questionnaires were assessed in order to collect well-articulated items.

Figure 4: An overview of the research process in study I.



### 4.4. FOCUS GROUP INTERVIEW

A focus group interview with six specialised nurses from the Department of Breast Surgery at Aalborg University Hospital was performed to broaden the factors associated with distress identified through the literature review. Every nurse had

extensive knowledge of characteristic signs and consequences of breast cancer. A focus group interview capitalises on communication between participants in order to generate data and is an effective way of exploring experiences (67,68). To generate the best possible prerequisites for the group dynamic to work well, the women were informed about the informal nature of the focus group, that every contribution was equally important, and that there were no right or wrong responses to the themes discussed or emerging. Anonymity and confidentiality were outlined. The moderator encouraged the informants to talk to each other by asking questions, exchanging and commenting on experiences and points of views. In addition, the moderator endeavoured to include all participants in the discussions.

An interview guide was developed to guide and stimulate the group discussions and to ensure that the content of the discussions focused on issues central to the objective. Included in the interview guide were statements of patient experiences found in the literature review to facilitate the discussions (Appendix B). However, the aim was for the interview to be unstructured enough to such an extent that it would allow for the discovery of additional indicators of distress. The opening question was 'What do you think of when I say women with newly diagnosed breast cancer?' This was followed by a varied discussion of the nurses' experience related to distress in connection with surgical continuity of care for breast cancer. The interview was audio-recorded onto a minidisc and subsequently transcribed using the transcription programme Express Scribe. The data analysis was based on the content analysis of Steinar Kvale, which consists of reading the interview in its entirety, determining meaning units and subsequently formulating themes (69).

# 4.5. QUESTIONNAIRE DEVELOPMENT

When designing the questionnaire, it had to be considered whether the women conceived the same aspects of distress as intended and if distress had the same meaning for each woman. A multi-item questionnaire often contains more specific items, which may make it easier for a person to understand these items and for the developers to evaluate whether the same construct is being measured (37). Development of the questionnaire was based on indicators of distress identified through the literature review and the focus group interview. In addition, the questionnaire was distributed to six departments of breast surgery in Denmark to make both doctors, nurses, a psychologist and a social worker contribute to the item selection and content validation. In order to create a uniform format the items were formulated as statements such as 'I am afraid of the future'. Items were mainly formulated on the basis of quotations from the qualitative articles and themes from the literature review and focus group interview. In addition, items from an American question bank were reviewed in order to use already well formulated items (70). A uniform response scale was created to make it easier for the participants to complete the questionnaire. The response options for most of the questions were: to a great extent, to some extent, to a minor extent, and not at all. A small number of items had to be answered with yes or no.

## 4.6. THE DISTRESS THERMOMETER

Distress could potentially be assessed using a single-item questionnaire asking for example 'To what extent do you experience distress?' Nevertheless, different people would probably interpret the question differently. For example, some might understand the question to address physical aspects or only psychological aspects or even both (37). However, a global question measured on the Distress Thermometer (DT) was included in the present questionnaire as a summary measure which reflects the overall distress. We assumed that the global question represented the patients subjective averaging of the different dimensions of distress (71). The DT has been used in psycho-oncological research across the world and has been recommended as a tool for measuring distress (72).

## 4.7. PILOT TEST

The questionnaire was continously evaluated and adjusted before it was pilot tested on 18 consecutive women schedulded for breast cancer surgery at Aalborg University Hospital in order to involve the target population during the process of item selection. The purpose was primarily to test the questionnaire's comprehensibility, relevance and completeness. The participants could choose to complete the questionnaire either at the hospital or at home. In order to examine whether the questionnaire could identify changes in distress and changes in indicators of distress during surgical continuity of care, the women were asked to complete the same questionnaire at the time of diagnosis (T1), at discharge (T2) and when they received their test results based on pathology (T3). To prevent recall bias, the women were asked to return each questionnaire immediately after completion in an enclosed envelope. A total of 38 questionnaires were completed. After the women had completed the questionnaires, debriefing was used as a strategic tool for gaining knowledge about comprehensibility, relevance, completeness, feasibility and time consumption to minimise response errors (73).

## 4.8. RESULTS

Several themes emerged from the literature review, focus group interview and the contributions from health professionals from other departments than Aalborg. These themes were categorized into seven subscales: emotional situation (24 statements), social condition (11 statements), sexuality (four statements), body image (six statements), physical situation (nine statements), religious situation (one statement) and organisational conditions (two statements). The pilot study and the subsequent debriefing revealed that for some women it did not make sense to

answer some of the questions more than once for example the questions on demographic data. A few women were also confused by the fact that some of the questions could not be answered until after surgery or after they had received the results based on pathology. Therefore, three questionnaires were developed, which were specifically targeted to the different time points during surgical continuity of care. However, they all had the same core of statements regarding the subscales, but differed on other items (Appendix C). Questionnaire I contained additional items regarding age, children, educational level, marital and employment status, type of surgery, adjuvant treatment, co-morbidity, previous or current treatment of anxiety and/or depression. To assess trait anxiety and to make a distinction between trait anxiety and state anxiety, questionnaire I also include four statements regarding how the participants generally feelt, for example 'I easily handle difficult situations' with the response options: 'to a great extent, to some extent, to a minor extent and not at all'. Questionnaire II comprised more statements related to organisational factors, for example 'On the day of surgery I was admitted in the morning and discharged later on the same day or evening, which could be answered with yes or no. It also included one statement concerning the spread of cancer 'Because of cancer cells in the sentinel node, I had all lymph nodes removed'. These statements could only be answered after surgery. Beside the core statements, questionnaire III contained more questions related to organisational factors, body image and whether further surgery was recommended, for example 'I need another surgery in the armpit', which means that the cancer had spread.

The results from study I informed the data collection approach of study II. In addition, the questionnaires were initially field tested alongside study II.

# **CHAPTER 5. STUDY II**

The following description of study II is based on the paper 'Prevalence and predictors of distress in women taking part in surgical continuity of care for breast cancer: a cohort study'. It has been submitted to the European Journal of Oncology Nursing.

Surveys gain their inferential power from their ability to measure groups of persons that form a sample of large populations, but rarely achieve perfection on this dimension (74). This study allowed for the achievement of prevalence and changes in distress, and additionally identified indicators of distress under standardised conditions in a meaningful sample of women taking part in surgical continuity of care.

## 5.1. DATA COLLECTION

This study had a prospective longitudinal design and comprised 1079 consecutive women taking part in surgical continuity of care for breast cancer between April 2013 and May 2014 in 11 departments of breast surgery in Denmark. The inclusion criteria were women having surgery for breast cancer. The exclusion criteria were < 18 years of age, cancer in situ, relapse of breast cancer, language or cognitive difficulties. Eligible women were invited by a nurse to participate. Participants were asked to complete one questionnaire at the time of diagnosis (T1), another questionnaire at the time of discharge, either after hospitalisation or treatment on an outpatient basis (T2), and a third questionnaire just after receiving the test results based on pathology (T3).

At all participating hospitals 1.504 possible participants were registered. Out of them 249 were assessed unable to participate due to, for example too much distress, anxiety and depression, participation in other projects, and no surplus of resources. In 37 cases the nurses either did not have the time to explain the study and distribute the questionnaire or had forgotten to distribute the questionnaire. In total 139 women did not want to participate in the study.

## **5.2. STATISTICAL ANALYSES**

Responses on each item in all three questionnaires were entered twice and compared in EpiData, a free programme for entry and data documentation. If an inconsistency was registered, the reponse was re-examined and re-entered. The statistical analyses were carried out using STATA version 13.1. Descriptive statistics were used to characterise the participants according to age, marital status, children

living at home, educational and employment status, surgery method and previous emotional status. Repeated measures ANOVA were conducted to describe the distribution of distress at the time of diagnosis (no or minor distress, moderate distress and severe distress). A mixed effect model with women as random effect was used to measure distress over time. A linear regression model and multiple linear regression models with a 95 % confidence interval (CI) were fitted to measure distress adjusted for age, educational level, children living at home and marital status. Predictors were identified using a full mixed effect regression model with women as random effect. In this analysis age was converted to a continuous variable. For all analyses the four variables: I often worry, I easily get nervous, I suffer from anxiety, and I easily handle difficult situations concerning prior emotional status were pooled into one variable, - prior emotional status. A higher value of this variable represents a better prior emotional status.

## 5.3. RESULTS

#### 5.3.1. RESPONDENTS

In total 1.079 women having surgery for breast cancer participated in the study. 757 (70 %) of these completed all three questionnaires, 110 (10 %) completed questionnaires I and II, and 54 (5 %) completed questionnaires I and III. However, 103 (9 %) women only completed questionnaire I, 18 (1.6 %) women only completed questionnaire II, and 21 (1.9 %) women only completed questionnaire III. The mean age was 60 years (standard deviation (SD) 10.75) and the age ranged from 38 to 89 years.

## **5.3.2. PREVALENCE OF DISTRESS AT TIME OF DIAGNOSIS**

The mean distress score at the time of diagnosis was 5.5 (95 % CI: 5.4; 5.7). Table 2 displays characteristics according to distress of the 1.024 women who completed questionnaire I. At the time of diagnosis 249 (24.3 %) women reported no or minor distress, whereas 298 (29.1 %) demonstrated moderate distress and 407 (39.8 %) suffered from severe distress. Compared with women with no or minor distress, a larger proportion of women with moderate or severe distress were younger than 60 years (44.9 % and 54.8 %, respectively versus 30 %), married or living with a partner (75.5 % and 76.9 %, respectively versus 70.7 %), had children living at home (23.5 % and 31.2 %, respectively versus 12.9 %), had > 13 years of education (26.2 % and 30 %, respectively versus 22.9 %), and were often employed (45.0 % and 54.8 %, respectively versus 33.7 %). With regard to previous emotional status the proportion of women with moderate to severe distress reporting that they easily get nervous and/or suffer from anxiety was higher compared with women with no or low distress (Table 2). On the other hand, the proportion of women with no or

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low distress reporting that they easily handle difficult situations were substantially higher among women with moderate or severe distress (37.8 % versus 23.8 % and 21.9 %, respectively). Distress varied little by type of surgery.

Seventy women did not report distress on the DT. These women did not differ particularly from women who had completed the DT.

Table 2: Characteristics of the participants in proportion to distress

	N	Level of distress at diagnosis			
		No distress (DT score 0-3)	Moderate distress (DT score 4-6)	Severe distress (DT score 7-10)	Missing
Overall	1024	249 (24.3)	298 (29.1)	407 (39.8)	70 (6.8)
Age group, years				18 18	
<40	25	5 (2.0)	4 (1.3)	15 (3.7)	1 (1.4)
40-59	440	70 (28.1)	130 (43.6)	208 (51.1)	32 (45.7)
>59	546	171 (68.7)	162 (54.4)	181 (44.8)	32 (45.7)
Missing	13	3 (1.2)	2 (0.7)	3 (0.7)	5 (7.1)
Marital status					
Married/living together	771	176 (70.7)	225 (75.5)	313 (76.9)	57 (81.4)
Living alone	250	73 (29.3)	73 (24.5)	92 (22.6)	12 (17.1)
Missina	3	0 (0.0)	0 (0.0)	2 (0.5)	1 (1.4)
Children living at home				3 1	
Yes	246	32 (12.9)	70 (23.5)	127 (31.2)	17 (24.3)
No	706	194 (77.9)	209 (70.1)	257 (63.1)	46 (65.7)
Missing	72	23 (9.3)	19 (6.4)	23 (5.7)	7 (10.0)
Educational level, years					
7-10	457	132 (53.0)	125 (42.0)	170 (41.8)	30 (42.9)
11-13	266	55 (22.1)	85 (28.5)	112 (27.5)	14 (20.0)
>13	279	57 (22.9)	78 (26.2)	122 (30.0)	22 (31.4)
Missing	22	5 (2.0)	10 (3.4)	3 (0.7)	4 (5.7)
Employment status					
Employed/ off-sick	474	84 (33.7)	134 (45.0)	223 (54.8)	33 (47.1)
Unemployed	25	3 (1.2)	6 (2.0)	15 (3.7)	1 (1.4)
Retired	502	156 (62.7)	150 (50.3)	161 (39.6)	35 (50.0)
Missing	23	6 (2.41)	8 (2.7)	8 (2.0)	1 (1.4)
Previous emotional status:					
- I often worry					
To a great extent	69	3 (1.2)	12 (4.0)	48 (11.8)	6 (8.6)
To some extent	248	32 (12.9)	78 (26.2)	121 (29.7)	17 (24.3)
To a minor extent	458	115 (46.2)	143 (48.0)	170 (41.8)	30 (42.9)
Not at all	173	75 (30.1)	41 (13.8)	48 (11.8)	9 (12.9)
Missing	76	24 (9.64)	24 (8.1)	20 (4.9)	8 (11.4)
- I easily get nervous					
To a great extent	39	0 (0.0)	6 (2.0)	31 (7.6)	2 (2.9)
To some extent	168	21 (8.43)	58 (19.5)	78 (19.2)	11 (15.7)
To a minor extent	405	85 (34.1)	128 (43.0)	167 (41.0)	25 (35.7)
Not at all	332	119 (47.8)	79 (26.5)	110 (27.0)	24 (34.3)
Missing	80	24 (9.6)	27 (9.1)	21 (5.2)	8 (11.4)
- I suffer from anxiety					
To a great extent	13	0 (0.0)	2 (0.7)	10 (2.5)	1 (1.4)
To some extent	51	4 (1.6)	10 (3.4)	29 (7.1)	8 (11.4)
To a minor extent	174	27 (10.8)	61 (20.5)	78 (19.2)	8 (11.4)
Not at all	700	194 (77.9)	192 (64.4)	270 (66.3)	44 (62.9)
Missing	86	24 (9.64)	33 (11.1)	20 (4.9)	9 (12.9)
- I feel easy handling difficult situations					
To a great extent	273	94 (37.8)	71 (23.8)	89 (21.9)	19 (27.1)
To some extent	564	114 (45.8)	175 (58.7)	242 (59.5)	33 (47.1)
To a minor extent	119	25 (10.0)	32 (10.7)	53 (13.0)	9 (12.9)
Not at all	40	13 (5.2)	7 (2.4)	16 (3.9)	4 (5.7)
Missing	28	3 (1.2)	13 (4.4)	7 (1.7)	5 (7.1)
Type of surgery					
Lumpectomy + SN	686	169 (67.9)	210 (70.5)	260 (63.9)	47 (67.1)
Lumpectomy + axil.	60	18 (7.2)	13 (4.4)	25 (6.1)	4 (5.7)
Mastectomy + SN	174	39 (15.7)	48 (16.1)	77 (18.9)	10 (14.3)
Mastectomy + axil	69	14 (5.62)	22 (7.4)	29 (7.0)	4 (5.7)
Missing	35	9 (3.6)	5 (1.7)	16 (3.9)	5 (7.1)

#### 5.3.3. CHANGE IN DISTRESS DURING SURGICAL CONTINUITY OF CARE

The distress score declined by 0.4 8-0.6;-0.39 points from T1 to T2 and by 0.70 (-0.9; -0.5) from T1 to T3 on the DT. The proportion of women with no or minor distress increased from 24.3 % at T1 to 28.4 % at T2 and 34.0 % at T3. The proportion of women with moderate distress increased from 29.1 % at T1 to 33.6 % at T2 and then decreased to 29.9 % at T3. The proportion of women with severe distress decreased from 39.8 % at T1 to 32.9 % at T2 and to 30.7 % at T3.

Figure 5 illustrates the course of distress of the individual women. Grey circles indicate women for whom the distress level did not change during surgical continuity of care; red circles represent women for whom distress increased over time; whereas green circles indicate women whose distress level decreased over time. The size of the circles represents the number of women. As appears, the changes in distress in surgical continuity of care varied widely among the individual women with the majority of women reporting no change in distress, whereas some women experienced increased distress over time, and some women experienced a decrease in distress.

Diagnosis to discharge

Diagnosis to biopsy

Discharge to biopsy

Figure 5: Distress evolution of women taking part in surgical continuity of care

## **5.3.4. PREDICTORS OF DISTRESS**

Table 3 displays predictors for distress at the time of diagnosis and predictors of change in distress during surgical continuity of care. The overall mean distress at the time of diagnosis was 5.5 (95 % CI: 5.37; 5.72) points, and 8.03 (95 % CI: 6.59; 9.46) points when adjusted for age, education level, children living at home and marital status. Time remained a significant predictor of distress from T1 to T3 in both the unadjusted and adjusted models.

Table 3: Predictors of distress at different time points during surgical continuity of care.

				TO	70	T0		T0
Distress		n I		- T2 of diagnosis		- T3 je to time of test	- T1 (from time of dia	
	(time of	diagnosis)	to disc		results based on pathodology)		test results based on pathodology)	
Variable (Reference group and compared reference)	Unadjusted Coef. (95%CI)	Adjusted* Coef. (95%CI)	Unadjusted Coef. (95%CI)	Adjusted* Coef. (95%CI)	Unadjusted Coef. (95%CI)	Adjusted* Coef. (95%CI)	Unadjusted Coef. (95%CI)	Adjusted* Coef. (95%CI)
Time	5.5 (5.37;5.72)	8.03 (6.59;9.46)	-0.41 (-0.57;-0.26)	-0.42 (-0.58;-0.26)			-0.70 (-0.85;-0.54)	-0.72 (-0.88;0.55)
Age	1							
< 40 years (ref.)	6.83 (5.71;7.96)	5.74(4.43;7.05)	-1.00 (-1.87:-1.12)	-0.68 (-1.70;0.34)	-0.80 (-1.76; 0.16)	-0.23 (-1.36;0.90)	-1.8 (-2.92;-0.68)	-1.27 (-2.58;0.05)
40-59 years	-0.65 (-1.81;0.51)	-0.34 (-1.52;0.84)	0.53 (-0.36;1.43)	0.40 (-0.51;1.32)	0.50 (-0.48;1.49)	0.39 (-0.62;1.39)	1.06 (-0.09;2.21)	0.91 (-0.26;2.09)
> 59	-1.82 (-2.97;-0.67)	-1.03 (-2.28;0.21)	0.57 (-0.33;1.45)	0.26 (-0.70;1.23)	0.50 (0.49;1.48)	0.16 (-0.91;1.23)	1.19 (0.04;2.33)	0.75 (-0.49;2.00)
Living alone (ref.)	5.2 (4.89; 5.62)	8.28 (6.62;9.98)	-0.59 (-0.87;-0.30)		-0.19 (-0.52;0.14)	0.49 (-1.99;1.01)	-0.75 (-1.14;-0.37)	
Married or living with someone	0.40 (-0.02;0.82)	0.29 (-0.16;0.73)	0.18 (-0.15;0.50)	0.10 (-0.25;0.46)	-0.17 (-0.55;0.21)	-0.17 (-0.58;0.23)		0.06 (-0.41;0.54)
Children (ref.)	5.26 (5.04;5.47)	8.28 (6.62;9.94)	0.42 ( 0.50 . 0.25)	-0.38 (-1.69;0.93)	-0.27 (-0.46;-0.08)	0.49 (-1.99;1.01)	-0.64 (-0.86;-0.43)	
Children living								
at home	1.30 (0.88;1.72)	0.49 (-0.05;1.04)	-0.24 (-0.57,0.09)	-0.22 (-0.64;0.20)	-0.19 (-0.58;0.19)	-0.03 (-0.52;0.47)	-0.31 (-0.75;0.13)	-0.05 (-0.61;0.51)
Hospital								
Ref.	5.11 (4.19;6.02)	7.96 (6.09;9.83)	0.27 (-0.44;0.98)	0.46 (-1.03;1.94)	0.58 (-0.28;1.45)	0.20 (-1.52;1.92)	0.77 (-0.21;1.75)	
1	0.67 (-0.54;1.89)	0.53 (-0.67;1.72)	-0.65 (-1.58:0.28)	-0.68 (-1.63:0.28)	-0.80 (-1.95;0.34)	-0.89 (-2.07;0.28)	-1.50 (-2.81;-1.9)	
2	-0.11 (-1.36;1.15)	-0.17 (-1.43;1.10)	-0.73 (-1.75;0.29)	-0.76 (-1.82;0.31)	-0.65 (-1.85;0.53)	-0.69 (-1.93;0.55)	-1.27 (-2.58;0.05)	
3	0.82 (-0.23;1.87)	0.79 (-0.25;1.84)	-0.51 (-1.32;0.29)	-0.64 (-1.47;0.10)	-1.29 (-2.26;-0.31)	-1.41 (-2.41;-0.41)	-1.67 (-2.78;-0.57)	
4	0.80 (-0.25;1.85)	0.80 (-0.24;1.85)		-1.14 (-1.97,-0.31)	-0.90 (-1.87;0.07)	-0.95 (-1.94;0.05)	-1.88 (-2.98;-0.78)	
5	-0.12 (-1.14;0.89)	-0.39 (-1.40;0.61)		-1.04 (-1.84;-0.23)	-0.50 (-1.44;0.45)	-0.48 (-1.45;0.49)	-1.51 (-2.58;-0.44)	
6	-0.02 (-1.26;1.22)	-0.22 (-1.44;0.99)	-1.01 (-2.04;0.02)	-1.08 (-2-14;-0.01)	-0.16 (-1.36;1.04)	0.08 (-1.17;1.34)	-0.86 (-2.19;0.46)	
7	0.48 (-0.59;1.55)	0.53 (-0.52;1.58)	-0.49 (-1.31;0.34)	-0.49 (-1.34;0.35)	-1.49 (-2.48;0.49)	-1.48 (-2.50;-0.47)	-1.71 (-2.83;-0.59)	
8	0.47(-0.62;1.56)	0.42 (-0.66;1.50)	-0.20 (-1.03,0.64)	-0.26 (-1.12;0.61)	-1.20 (-2.21;-0.19)	-1.33 (-2.37;-0.30)	-1.20 (-2.35;-0.06)	
9	0.67 (-0.36;1.70)	0.67 (0.35;1.68)	-0.69 (-1.48;0.10)	-0.73 (-1.55,0.08)	-0.97(-1.92;0.02)	-1.11 (-2.08;-0.13)	-1.47 (-2.55;-0.38)	
10	0.84 (-0.33;2.02)	0.90 (-0.27;2.08)	-1.13 (-2.08;-0.18)	-1.16 (-2.13;-0.18)	-0.73 (-1.94;0.46)	-0.79 (-2.00;0.43)	-1.40 (-2.77;-0.03)	-1.59 (-2.98;0.19)
Surgery method	5 53 /5 00 5 70)	0054407074	0.55 ( 0.70 0.00)	0.47 ( ) 00 0 0 ()	0.05/0.5/.03/1	0.50 / 0.50 0.00	0.00 (1.05.0 (1)	
Lump + SN (ref.)*	5.51 (5.29;5.73)	8.05 (6.37;9.74)	-0.55 (-0.72;-0.38)		-0.35 (-0.54;-0.16)	-0.59 (-2.07;0.89)	-0.83 (-1.05;-0.61)	
Lump + axil**	-0.19 (-0.97;0.59)	0.03 (-0.76,0.82)	0.30 (-0.27;0.88)	0.30 (-0.31,0.91)	0.33 (-0.36;1.01)	-0.36 (-0.35;1.07)		0.77 (-0.03;1.56)
Mast + SN	0.24 (-0.25;0.73)	0.36 (-0.15;0.87)	0.35 (-0.03;0.73)	0.33 (-0.07,0.74)	-0.02 (-0.45;0.41)	-0.07 (-0.52;0.39)		0.21 (-0.32;0.74)
Mast + axil No medication with	0.19 (-0.54;0.92)	0.09 (-0.65;0.85)	-1.19 (-0.75;0.37)	-0.13 (-0.72;0.46)	0.37 (-0.26;1.01)	-0.61 (-0.06;1.27)	0.17 (-0.58:0.93)	0.47 (-0.32,1.27)
antidepressant or sedative med. (ref.)	5.41 (5.20;5.62)	8.01 (6.35;9.66)	-0.50 (-0.66;-0.34)	-0.44 (-1.75;0.88)	-0.38 (-0.56;-0.19)	-0.64 (-2.15;0.86)	-0.77 (-0.99;-0.56)	-1.48 (-3.23;0.27)
Medication with antidepressant or sedative med	0.59 (0.16;1.01)	0.72 (0.28;1.15)	0.11 (-0.20,0.43)	0.16 (-0.18,0.50)	0.21 (-0.17;0.58)	0.21 (-0.19;0.61)	0.26 (-0.17; 0.68)	0.32 (-0.13;0.78)
Prior emotional status (ref.)	5.99 (5.62;6.36)	9.33 (7.63,11.03)	-0.48 (-7.6;-0.20)	-0.50 (-1.85;0.86)	-0.17 (-0.49;0.16)	-0.25 (-1.78;1.30)	-0.61 (-0.99;-0.24)	-0.05 (-0.24;0.14)
Prior emotional status	-0.25 (-0.44;-0.06)	-0.49 (-0.67;-0.27)	0.01 (-0.13; 0.15)	0.05 (-0.11,0.21)	-0.09 (-0.26;0.07)	-0.11(-0.29;0.08)	-0.05 (-0.24;0.14)	-0.03 (-0.24;0.19)
Sexual attractiveness								
To a high extent (ref.)	4.68 (4.22;5.15)	7.52 (5.69;9.36)	-0.15 (-0.52;0.21)	-0.15 (-1.67;1.38)	-0.40(-0.82;0.02)	-0.38(-2.12;1.36)	-0.61 (-1.09;-0.12)	-1.00 (-3.00;0.99)
To a certain extent	1.03 (0.47;1.59)	1.12 (0.55;1.68)	-0.40 (-0.85;0.04)	-0.41 (-0.88;0.05)	-0-64 (-0.57;0.44)	-0.10 (-0.63;0.43)	-0.32 (-0.90;0.27)	-0.38 (-0.99;0.22)
To a minor extent	1.45 (0.84;2.06)	1.53 (0.92;2.14)	-0.47 (-0.95;0.01)	-0.48 (-0.98;0.03)	0.08 (-4.62;0.64)	0.11 (-0.47;0.43)	-0.2 (-0.85;0.43)	-0.24 (-0.90;0.42)
Not at all	1.33 (0.68;1.98)	2.00 (1.32;2.68)	-0.07 (-0.59;0.45)	-0.19 (-0.76;0.37)	0.17 (-0.43;0.77)	0.12 (-0.53;0.78)	0.28 (-0.40;0.96)	0.01 (-0.73;0.76)
Physical attractiveness								
To a high extent (ref.)	5.07 (4.71;5.44)	7.70 (5.96;9.44)	-0.58 (-0.86;-0.30)	-0.35 (-1.77;1.07)	-0.41 (-0.74;-0.08)	-0.49 (-2.11;1.13)	-1 (-1.38;-0.62)	-1.26(-3.12;0.60)
To a certain extent	0.64 (0.18;1.09)	0.68 (0.22;1.14)	0.12(-0.23;0.47)	0.14(-0.23;0.51)	-0.02(-0.43;0.38)	0.05(-0.37;0.48)	0.26(-0.21;0.72)	0.32(-0.17;0.80)
To a minor extent	0.94 (0.40;1.49)	1.15 (0.60;1.71)	0.05(-0.37;0.47)	-0.08(-0.52;0.36)	0.26(-0.24;0.76)	0.31(-0.21;0.83)	0.40(-0.17,0.96)	0.29(-0.30;0.88)
Not at all	1.00 (0.07;1.92)	1.39 (0.47;2.30)	0.66(-0.04;1.36)	0.67(-0.05;1.39)	0.13(-0.67;0.93)	0.15(-0.67;0.96)	0.86(-0.05;1.77)	0.85(-0.07;1.78)
Femininity								
To a high extent (ref.)	5.14 (4.80;5.47)	7.82 (6.11;9.54)	-0.46(-0.72;-0.21)	-0.40(-1.80;1.00)	-0.44(-0.73;-0.15)	-0.55(-2.15;1.05)		-1.35(-3.18;0.47)
To a certain extent	0.65 (0.22;1.07)	0.81 (0.38;1.24)	-0.40(-0.37;0.29)	-0.06;(-0.40;0.28)	0.06(-0.32;0.44)	0.04(-0.36;0.43)	0.13(-0.30,0.57)	0.09(-0.36;0.54)
To a minor extent	0.68 (0.10;1.26)	0.99 (0.40;1.58)	0.03(-0.42;0.48)	0.04(-0.43;0.51)	0.38(-0.13;0.90)	0.27(-0.27;0.82	0.49(-0.09;1.08)	0.41(-0.20;1.03)
Not at all	1.12 (0.16;2.07)	1.71 (0.72;2.71)	-0.07(-0.81;0.67)	-0.09(-8.8;0.69)	0.33(-0.55;1.20)	0.23(-0.68;1.14)	0.57(-0.41,1.54)	0.43(-0.59;1.45)

<sup>\*</sup> Adjusted for age, educational level, children living at home, and marital status. \*\*SN = sentinel node. \*\*\*Axil = axillary clearance

The adjusted mean distress level for women < 40 years was 5.74 (95 % CI: 4.43; 7.05) points at T1. The distress level was 0.34 (95 % CI: -1.52; 0.84) points lower among women aged 40-59 years, and 1.03 (95 % CI: -2.28; 0.21) points lower among women above > 59 years. The distress level among women < 40 years decreased by 1.27 (95 % CI: -2.58; 0.05) points from T1 to T3 compared to an increase of 0.91 (95% CI -0.26; 2.09) points among women aged 40-59 years and 0.75 (95 % CI: -0.49; 2.0) among women > 59 years.

Women without children living at home had an adjusted mean distress level of 8.28 (95 % CI: 6.62; 9.94) points at T1, whereas the mean distress level was 0.49 (95 % CI: 0.88; 1.72) points higher for women with children living at home. Children living at home had no significant effect on the level of distress over time; however a decrease in the mean distress level tended to be greater among women without children living at home compared to those who had children at home.

Compared with the reference hospital (7.96 95 % CI: 6.09; 9.83) the adjusted mean distress level at T1 varied with -0.39 to 0.90 points at the other hospitals. The distress level tended to increase by 0.17 (95 % CI: -1.82; 2.15) points from T1 to T3 at the reference hospital, while it decreased by 0.88 points to 1.98 points at the other hospitals.

The adjusted mean distress level among women having lumpectomy and sentinel node biopsy was 8.05 (95 % CI: 6.37; 9.74) points at T1. For these women the mean distress level decreased by 1.61 (95 % CI: -3.36; 0.14) points from T1 to T3. In comparison, women having lumpectomy and axillary clearance had a slightly higher mean distress level at T1 (0.03 (95 % CI: -0.76; 0.82), whereas women with mastectomy tended to have a higher adjusted mean distress level at the time of diagnosis. Compared to women with lumpectomy and sentinel node biopsy, the mean distress level connected to other surgery methods increased over time (Table 3).

A higher emotional status prior to breast cancer diagnosis was associated with lower distress levels compared to women who reported a worse prior emotional status (adj. coef. -0.49 (95 % CI: -0.67; -0.27). However, prior emotional status did not seem to affect the level of distress over time (Table 3).

The adjusted mean distress level among women with no prior or current intake of antidepressant or sedative medicine was 8.01 (95 % CI: 6.35; 9.66) points, whereas it was 0.72 (95 % CI: 0.16; 1.01) points higher among women receiving these medications. From T1 to T3 a reduction of 1.48 (95 % CI: -3.23; 0.27) points were observed among women with no medications compared to an increase of 0.32 (95 % CI: -0.13; 0.78) points among women with prior or current intake of medication.

Women who reported feeling sexually and physically attractive or feminine at T1 had adjusted mean distress levels of respectively 7.52 (95 % CI: 5.69; 9.36), 7.70 (95 % CI: 5.96; 9.44), and 7.82 (95 % CI: 6.11; 9.54) points. In comparison, the mean distress level was 2.00 (95 % CI: 1.32; 2.68), 1.39 (95 % CI: 0.47; 2.30), and 1.71 (95 % CI: 0.72; 2.71) points higher, respectively, among women who did not feel sexually and physically attractive or feminine. Feeling sexually attractive and

physically attractive and feminine was associated with decreased levels of distress from T1 to T3 (Table 3).

In the full mixed effect model the mean distress level was 9.00 (95 % CI: 6.87; 11.13) points, and time since diagnosis remained significantly associated with distress (T1-T2: -0.60 95 % CI: -0.83; -0.38); T1-T3:-0.94 95 % CI: -1.16; -0.72). Age (-0.04 95 % CI: -0.07; -0.02), prior emotional status (-0.48 95 % CI: -0.68; -0.28), children living at home (0.59 95 % CI: 0.11; 1.07), and feeling sexually attractive to some extent (0.49 95 % CI: 0.11; 0.87), to a minor extent (0.8 95 % CI: 0.32; 1.30), or not at all (0.84 95 % CI: 0.23; 1.45) remained statistically significant. Furthermore, one hospital remained associated with reduced distress compared with the reference hospital (-1.46 95 % CI: -2.49; -0.44).

# **CHAPTER 6. STUDY III**

The following description of study III is based on the paper 'The experience of distress in relation to surgical treatment and care for breast cancer: an interview study', which has been accepted for publication, subject to minor amendments, in the European Journal of Oncology Nursing.

#### 6.1. METHODOLOGY

A phenomenological-hermeneutic approach inspired by the French philosopher Paul Ricoeur was used to explain and understand women's experience of distress in relation to surgical continuity of care for breast cancer (75). Semi-structured interviews were applied to encourage the participants to talk about their experiences of distress and thus uncover the meaning content. According to Ricoeur a description is not sufficient to obtain a profound understanding of the life experience. The interview texts contain a surplus of meaning which necessitates an interpretation process. This process seeks to generate an understanding that exceeds the actual interviews (75,76). One of the most significant ideas in Ricoeurs thinking is that the phenomenological-hermeneutic approach is an argumentative discipline. He argues that a text never has only one interpretation, but that one interpretation can be more suitable than others. It depends of the argumentation that gives credibility and validity to the interpretation (76).

## 6.1.1. INTERVIEWS

Research using interviews as a method is one of the most important approaches to understanding fellow human beings. Individual interviews are regarded as an active interaction between two persons and this interaction is crucial to the knowledge one achieve. A receptive, empathic and listening interviewer is able to provide knowledge about human experience, expressed in the words of the interviewee (77).

## 6.2. DATA COLLECTION

Data collection was conducted through individual interviews with 12 women aged 38 to 87 years who had recently undergone surgery for breast cancer in one of five breast surgery departments in Denmark. The interview participants were selected from the sample who responded to the survey in study II. In the written information to the participants in study II the women were asked to write their phone number on one of the questionnaires if they were willing to participate in the interview study. Some of those women who stated their phone number were

then asked for an interview. In order to capture a variation in the sample, a purposive sampling strategy was chosen covering the demographic and clinical characteristics of the women, such as age, children living at home, method of surgery, level of distress and different hospitals. The women were interviewed before the start of adjuvant treatment or follow-up, except for one woman, who had just started chemotherapy. The phenomenological perspective was expressed as the participants were asked to talk in a descriptive and clarified way about their experience of distress in relation to surgical continuity of care for breast cancer. The approach was open with the interviewer asking supplementary questions to elaborate the experience of distress. However, an interview guide was used to deepen the answers given by the woman in the survey and thus further explore the experience of distress (Appendix D). The interviews were conducted from May through November 2013 and the participants were given a choice regarding the location of the interview. 10 interviews took place in the participants' home, and two in the hospital. The duration of the interviews varied between 15 and 68 minutes. Brief notes primarily on the body language of the individual women and my initial reflections were made just after each interview.

## 6.3. TRANSCRIPTION

The interviews were recorded on a mini disc and immediately downloaded and stored on my personal computer, which can only be unlocked by a personal code. The data were transcribed as soon as possible after each interview using the programme Express Scribe. The transcription procedure resulted in 162 A4 pages.

## 6.4. DATA ANALYSES AND INTERPRETATION

The text comprised the data that were subject for analysis and interpretation. The analytic and interpretation process consisted of three levels: a naive reading, structural analysis, and critical analysis and discussion. The naive reading was a first reading of the interview texts aimed to achieve an immediate understanding of the meaning content. Next, the structural analysis described units of meaning (what is said) and identified and formulated units of significance (what is talked about) leading to development of themes and patterns (76). The final step, the critical analysis and discussion, was to make a comprehensive interpretation of the data taking into account the results of the structural analysis. The themes were discussed and related to the quotations from the interviews to the text as a whole incorporating theories and other research findings to obtain a deeper understanding of the experience of distress among these women. The text was analysed and interpreted independently by me and my supervisor and subsequently discussed to enhance trustworthiness and suitability of this interpretation.

## 6.5. FINDINGS

The findings are presented according to the levels of the process of analysis and interpretation. The presentation is a summation of the findings.

## 6.5.1. NAÏVE READING

What immediately appeared from the text was the women's experience of distress in a time characterised by anxiety: anxiety regarding potential spread of cancer, dying, recurrence, the unknown, possible loss of a breast, thoughts about chemotherapy, risk of additional operations and new tests, repeated waiting time for further operations and/or test results, discharge, the risk of developing lymphoedema, possible job loss and not being able to get help from professionals after discharge. The women also experienced distress regarding loss of roles and identities as women, mothers, and caregivers, and loss of control of their body. Moreover, they experienced distress when they were unable to handle their usual activities and if they felt they were a burden to their families.

The relationship with families and friends was of great importance to the experience of distress. The women identified those individuals who could help reduce their experience of distress, for example women who could tell good stories about surviving breast cancer. Another topic was the relationship with health professionals. It was important to the women that they were regarded as persons, and that the health professionals tried to get to know the person in relation to treatment and care for the cancer illness. It mattered that the health professionals had time to talk to the women, and it was essential that the health professionals showed humanity and were not just providing information about practical issues.

#### 6.5.2. STRUCTURAL ANALYSIS

The process of deriving themes is exemplified in Table 4, and the critical analysis and discussion of the derived themes are presented separately below.

In the structural analysis two rectangular brackets [] mean that the researcher has added words to improve the understanding of the meaning. Points ..... indicate a break, and if a word has been written in upper case letter it means that the word is emphasized.

Table 4: Example of structural analysis

Meaning units (What the women says)	Units of significance (What the women talks about)	Themes
I was really distressed, when we got the diagnosis. I think it is fear of dying; it really is fear of dying (9).	Fear of dying	A time of anxiety
I started to realise, what this was about, I think, what it implied, but I was frightened and uncertain and sad, and of course I was afraid of the future. Scared that I would not be here next summer. I didn't know how aggressive the cancer was and I didn't know if it was all over my body so I was very unsafe I didn't talk to anybody about this. It was a little frightening; it was not okay to say it out loud, because it was such a bad		
experience (2).  I had surgery and was just discharged. It was too much maybe I was afraid of would I become weak or unwell I was scared of getting sick (1).	Fear of the time period after discharge	
I am worried whether I will still have my job when I come back [from treatment]. Will they fire me when I have been away for such a long time? This is one of my biggest worries. Do I have a job or do I also have to find the		
energy to find anew job. My social life revolves around my colleaguesyou get the diagnosis of breast cancer, which is life-threatening. Another thing is that you don't know if you have an income (2).	Anxiety regarding loss of job	
Will I be able to be a good mother to themI have got others to think ofmy husband and my siblings and especially my mother (1).	Loss of the role as primary care giver for the children, husband, siblings and parents.	Loss of identities
Well, I was touchier. I just started yelling or raising my		

#### CHAPTER 6. STUDY III

voice. I felt I did this very quickly. I was sure I wasn't a very happy mother, because everything was very impacted (2).	Loss of being a happy mother	
To find out that you are discharged as another person than you felt before. The world just keeps going and the neighbour does what he always does, but I come home as another person (2).	Being discharged as another person than the one who entered the hospital	
I haven't had the energy to have sex or daredto take off my clothes in front of my husband even though we know each other so well and he is so sweet to me (2).	Loss of femininity, attractiveness, sexuality	
All my delicate underwear and things like that. I can throw it away, because I am never going to be sexy again (4).		
I was very happy to see that it was the same nurse who had accompanied me to an earlier consultation, because I didn't need to spend much energy finding out who she was, what her name was and she didn't know how I reacted as I got the diagnosis. She did know and that mattered a lot to me (1).	I know her and she knows me	To be treated as a person
I think it matters a lot that you don't have to repeat everything, because it is a new person (12).		
Everyone that I have been in touch with in this department has given more than being a nurse on the human level and also been forward-looking. I was very happy about one particular nurse. She asked me a lot of questions, questions that I could feel I had, but that I was unable to articulate. I have never felt like a number. There has been very good support on the human and professional levels (2).	An individual person-centered human and professional communication and support	

It was fantastic that everything went so fast, but it was as if I couldn't keep my head about me I couldn't make head or tail of it all. I was very schocked (2)	When everything is accelerated	To be part of the system
The waiting time was just awful I just froze; I waited almost four months. I was sad and completely froze in myself the way I was feeling. I couldn't pull myself together. I just sat there every day, just always looking in the letter box for a letter. It is the worst thing that I have ever experienced. It was this waiting time (5).	The repeated waiting times affect distress	
The focus was on practical issues. You have breast cancer; you are going to have chemotherapy and surgery. Fine, this is important too, but they didn't ask about how I felt. I wasn't able to focus on practical issues, because of my emotional situation that was presence (1).	Practical information comes before the emotional situation.	

#### 6.5.3. CRITICAL ANALYSIS AND DISCUSSION

The critical analysis and discussion are structured around the four themes that emerged from the structural analysis: 1) a time of anxiety, 2) loss of identities, 3) to be treated as a person, and 4) to be part of the system. The quotations (written in italic letters) are expressions of the interviewees. Two rectangular brackets [] refer to the interviewees.

## 6.5.3.1. A TIME OF ANXIETY

Our findings suggest that anxiety was a very essential and overwhelming experience to the women during surgical continuity of care. One of the most frequent distressing issues was fear of recurrence, a negative emotional response to a potential life-threatening disease as exemplified in the following quotes: You have to be convinced that the cancer is gone that is does not recur, but on the other hand, that I once got diagnosed with cancer... I wasn't supposed to. You can get it again even if you feel healthy [4]. This quotation may be the result of doubt as to whether the cancer is truly gone or the possibility that it may recur. Fear of recurrence reduces the women's overall quality of life as well as their self-reported physical and mental health, causing considerable disruption in social functioning

and relationships (78). Mothers express greater fear of recurrence regardless of their age or that of their children (79). In the present study, this was exemplified by one women, who started to cry when the interview focused on her children: The minute I begin to speak about the children ... well, there is something.....[6]. This quote combined with the mother's reaction indicated that this was a very sensitive topic that needed to be addressed in order to reduce her sense of anxiety and increase her well-being. It may relieve the women if they do not have to explain their feelings or to hide them.

Lower levels of anxiety were experienced among breast cancer patients who experienced better communication with their health care providers. In contrast, women who experienced medical mistrust showed a higher level of anxiety (80). This is in accordance with the findings of the present study, as illustrated by the following quote: I didn't look at the dark side, but it is difficult not to continue doing this, because as they [the doctors] said the first time I got the tumor examine. You don't need to worry. There is nothing wrong. They kept saying that. OF COURSE there is nothing wrong. And now, after this first operation you try to convince yourself that they have removed all the cancer, but they didn't, so now I will need a second surgery, then it is.... [4]. The metaphor used in this quote indicates that the woman is trying not to mistrust the information and be positive, but that is not easy when she gets bad news with every test result she receives. Until the final histological result is known, it is uncertain whether further treatment is recommended. Women taking part in surgical continuity of care are afraid of further surgery (7), which may mean that this disease is more serious or that they will experience more bodily changes such as losing or disfigurement of a breast. Good communication skills and person-centered care are crucial to improving the women's interactions with health professionals, which may help to reduce mistrust and anxiety. Trustworthiness is primarily shown through the constant presence of health professionals and if contradictory information is avoided and the women are not constantly asked the same questions by different health professionals (7). For example, this can be achieved through the continuous contact with one contact person.

The women were anxious about losing their job: I am worried whether I will have a job, when I have finished treatment. Will they fire me when I have been away for such a long time? This is one of my biggest worries. Do I have a job or do I also have to find the energy to find a..... new job. My social life revolves around my colleagues...... you get the diagnosis of breast cancer, which is life-threatening. Another thing is that you don't know if you have an income [2]. Not only are these women experiencing anxiety regarding their job situation, but losing their job may also affect their social lives and/or income. Possible job loss is considered to impact on a woman's decision to work or not during treatment (81). This issue arose in the present study: When I told my manager, that I was ill, she told me that she was expecting me to work.... not full time.... she didn't have to say it that way [10].

Beforehand, the women experience fear of being a burden to their family due to the effects of the disease: It was at discharge that I experienced a real letdown because how would I be able to manage everything at home, would I be a burden if I just could not do anything at home [4]. The experience of being a burden to the family may increase if there is also a risk of job loss and thereby loss of income.

#### 6.5.3.2. LOSS OF IDENTITIES

Another finding in this study was loss of identity. A diagnosis of breast cancer precipitates complex changes in a woman's identity: To find out that you are discharged as another person than you felt before. The world just keeps going and the neighbour does what he always does, but I come home as another person [2]. This also includes the change in identity as a mother: That I am able to be a good mother to them..... [1]. This issue was very important to all mothers in this study and talking about it was very emotional to them. Often, women confronting breast cancer are unable to live up to their everyday role as a mother. They may get the feeling that they are letting their children down, because they do not respond or behave in the usual manner: I hope I can be a happy mother as usual [1]. As such, the impact of a breast cancer diagnosis and treatment can ostensibly lead to changes in identity. Women construct and reconstruct their identities as mothers in the context of living with breast cancer. For example, the objectification that is present in the healthcare systems, treating the women as patients and not as mothers suffering from breast cancer, may imply that their identity as a mother is no longer bound up with the mothering role, which can cause distress (82). This signifies that the impact of breast cancer on the mothering role should be an integral part of the support provided by health care professionals to ensure that mothers with breast cancer are recognised as mothers and not just as patients.

The present study indicates that body image is closely related to identity, selfesteem, attractiveness, change in clothing and sexual functioning: Before surgery I had thoughts about losing my breast that it wouldn't mean a lot to me, but OF COURSE it does. It isn't the same as it was before... now I only have one breast... now I'm not longer as fit as I used to be. When I look in the mirror, I don't have the same body as before [1]. Dahl et al. (83) have suggested that poorer body image is associated with the loss of a breast, breast reconstruction, and change in clothing, poorer self-rated health, chronic fatigue and distress. A significantly greater proportion of the women who underwent reconstruction experienced a poorer body image. This may indicate that body image is a complex phenomenon, not only related to physical appearance, but also to psychological factors such as selfcompassion (84). It is in accordance with our study that reconstruction is not necessarily associated with a better body image: There are those people, who tell me, that it can be built up again. They are right, but it isn't the same... Your selfimage has to be changed for the rest of your life. It just has changed forever [even if you get reconstruction] [4]

The women felt anxious if they had to change their style of clothing due to scars or removal of a breast as they saw their style as being a part of their identity: It is that particular type of clothing that I usually wear. If I had to change that, to cover everything [because of scars], it is not ME [4]. A change in clothing was also a factor in relation to sexuality: All my delicate underwearand things like that. I can throw it away, because I am never going to be sexy again [4]. A critical factor for the shift in identity is the sexual relationship: I don't think that I'm, let me say, attractive anymore...I haven't had the energy to have sex...or dared to take off my clothes in front of my husband, even though we know each other very well and he is my husband.....so sweet to me [2]. If the women had to have their breast removed, they feelt like a part of them had been amputated, which also had an impact on their sense of femininity: You have just been amputated, so you can't feel feminine at all [9]. The feeling of not being feminine and attractive also had consequences for their social life: It was in my thoughts, FUCK if they take my breast and I have to wear a compression garment [because of lymphoedema] and I will lose my hair [because of chemotherapy], I couldn't bear it, and then I could just be buried. To walk outside and look like that. I couldn't relate to it [4]. This woman is using a strong metaphor to illustrate how much her body image means to her; she would rather be dead than have her identity changed in such an extensive way; however, she also describes how her body image would affect her social life. Such a change in identity and experience of an altered body image may have extensive consequences for women with breast cancer.

Body image, change of identity and sexuality are not typically discussed or addressed by health professionals. The lack of discussions of these topics may arise from cultural taboos, shame, and shyness, lack of suitable language or discomfort in discussing these issues. However, one important aspect of nursing care for women with breast cancer confronting changes in identity is to aid their understanding of living with this illness. It is through listening and dialogue that this can happen. Open dialogue about these concerns helps the women feel that they are being understood and that their feelings are being validated. It can be empowering to the women to realise that they are in a process of transition in life (19).

## 6.5.3.3. TO BE TREATED AS A PERSON

The findings of this study also indicated that being treated as a person affects on women taking part in surgical continuity of care for breast cancer: Everyone that I have been in touch with in this department has given more than being a nurse on the human level and also been forward-looking. I was very happy about one particular nurse. She asked me a lot of questions, questions that I could feel I had, but that I was unable to articulate. I have never felt like a number. There have been very good support on the professional and human level [2]. This quotation points to the meaning of a caring humanistic process, helping this woman express her feelings of concern. In addition, it points to the attribute of the nurse's

interpersonal and communication skills as well as her professional competencies. Nurses can communicate effectively with the patients if they adopt a personcentered approach (85), bringing the patients perspective regarding cancer experiences and related challenges to the foreground. This means that the health professionals not only have to communicate about disease-oriented aspects but also to reorientate to a more life-oriented dimension (86), as one woman experienced and stated in this way: We were talking about my thoughts – also regarding my daughter and things like that. And she was just there to talk to me for a while. I just felt they had time to talk to me, that it wasn't JUST about the disease, but also regarding concerns about other things [4]. The ability to deliver personcentered care is heavily influenced by the context, which has the greatest potential to either limit or enhance the facilitation of this (87).

The findings from our study indicated that it was very important for the women to be treated as a person: It is essential that you know who to talk to, that there are some persons who know you and know YOUR story... and who know what has happened to me [8]. Verbal and non-verbal communication and use of the senses are effective tools to generate knowledge of the patients. This enables the health care provider to tailor a person-centered approach (for example the exact concerns related to the person in question) (88). Continuity in care was an important factor to some women: I was very happy to see that it was the same nurse who had accompanied me to an ealier consultation, because I didn't need to spend much energy finding out who she was, what her name was and she didn't know how I reacted as I got the diagnosis. She did know and that mattered a lot to me [1]. The perception is that the health professional knows you and knows your case history, but also that the communication can be based on former conversations and that future care and communications are informed by that.

Situational awareness can be seen as a part of person-centered care: I shouldn't be in the hospital, because all other patients are admitted and discharged, but I didn't feel well and wanted to stay until Thursday. The doctor told me on Wednesday, when I crouched down in my bed. You don't look well; I think you need one more day in here. JUST that HE told me. That I didn't have to ASK for it [4]. This signifies that situational awareness is very important in relation to person-centered care, but also that awareness of the patient's needs without him or her having to express them is very important.

Person-centered care is prominently positioned on the political agenda especially related to discussions about quality of care. Lost in many of these discussions are the different perspectives on what person-centered means. Thus, patients are known as persons in the context of their own world, which needs to be considered through good communication.

#### 6.5.3.4. TO BE PART OF A SYSTEM

Another finding in this study was related to being part of a system. According to the German philosopher Jürgen Habermas the modern society is divided into a system world and a life world, respectively. In his terminology the health care system is part of the system world (89). The system world is organised according to economy and administration and human action is formal and impersonal and does not presuppose understanding of the situations women are experiencing in connection with, for example, surgical continuity of care for breast cancer: In the communication the focus was only on practical issues. You have breast cancer; you are going to have chemotherapy and surgery. Fine, that is important too, but they didn't ask about how I felt.....I wasn't able to focus on practical issues, because of my emotional situation that was present [1]. This quotation from the present study reveals that the given health professional did not incorporate the perspective of the woman's life world, which is the world in which the woman lives. In this world human action is based on mutual understanding of the situation (89). According to Habermas (89), the tendency is that the system world dominates the life world, which is expressed in terms of accelerated continuity of care, nursing practice based on standards, accreditation and so on. A person-centered communication may be overlooked or even impossible in the system world: It was fantastic that everything went so fast, but it was as if I couldn't keep my head about me ......I couldn't make head or tail of it all. I was ver shocked [2]. This quotation indicates that accelerated continuity of care (for example, waiting for test results, surgery or adjuvant therapy) is a positive thing, but the metaphor used in this quotation also exemplifies that this woman did not really understand what was going on. Failure to reduce waiting times can cause a lot of distress: The waiting time was awful.....I just froze; I waited almost four month. I was sad and completely froze in myself the way I was feeling. I couldn't pull myself together. I just sat there every day, just always looking in the letter box for a letter. It is the worst thing that I have ever experienced. It was this waiting time [5]. A lot of distress was expressed here, and that influenced all aspects of this woman's life. She used the freezing metaphor to indicate that this was all she could do - sit and wait for a letter to inform her if she needed more investigations telling her that she might have breast cancer. In contrast, reduced waiting times and treating the women as persons, taking their life world into account, can lead to reduced levels of distress: Friday I communicated with nurses and doctors and was prepared for surgery. It went very very well, there was little waiting time and all my questions were answered [2].

If the system world colonises the life world, there may be a risk that nursing practice is based mainly on standards, which can cause distress: *I got so many papers, books, brochures, questionnaires and all that stuff..... groups for this and groups for that, I thought, oh my god this is really serious* [6], indicating that every woman, regardless of who she is, receives the same information no matter what. This quote also exemplifies that failure to give person-centered information may increase the person's level of distress. According to Remmers et al. (7), the patients

desire to be treated as individual persons and to feel that their personal needs and wishes are being addressed. Therefore, health care providers need to be sensitive and not just do what the standards tell them to do, as stated in this quotation: They didn't tell you anything, when you had surgery. You were just discharged. You didn't know if they had taken all the lymph nodes or not. I asked if they had taken all my lymph nodes or not, but they just told me that everything went well. That isn't an answer. I asked to get a clear answer, but I didn't feel that I got an answer. Then I just went home to wait and wait - again [11]. This woman clearly experienced being part of a system world which failed to take her life world into account, resulting in impersonal communication and consequently increased distress.

This finding points to how important it is for health care professionals to take an active part in strengthening the life world of the patients in order to thus achieve a more person-centered clinical practice, which may influence distress among women taking part in surgical continuity of care for breast cancer.

## **6.6 ETHICAL CONSIDERATIONS**

The overall study was approved by the Data Protection Agency (journal number 2008-58-0028). This study was not reported to an ethic committee, as it is not subjected to approval by ethics committees in Denmark. The ethical guidelines for nursing research in the Nordic countries were followed throughout the study (90).

All participants were given information orally and in writing about the study and its purposes (Appendix E). All participants consented to their participation. Confidentiality and anonymity in the processing of the information collected in the research project was underlined and assured. Data materials were stored in a locked room and on my personal computer that only could be unlocked by a personal code.

The participants kindly and voluntarily agreed to participate in this project at a time point in their lives that may be considered particularly sensitive and vulnerable and the participants may be considered particularly exposed. They were given my email address and telephone number, which they could use if they required further contact or information about the study. I had made agreements with all the participating departments in case a participant needed further support or counseling. All the participants were informed that they could withdraw from participation at any time with no consequences. It was considered whether the burden placed on the participants by the survey and the interview was reasonable.

# **CHAPTER 7. DISCUSSION**

In this section, the results of studies II and III are merged and discussed with reference to previously conducted research. The research process, design and methods of the studies, including strengths and limitations, are subsequently discussed followed by a conclusion and perspectives for surgical continuity of care for breast cancer, including implications for clinical practice.

#### 7.1. DISCUSSION OF FINDINGS

This study has lead to more key findings. One result concerns the level of distress among women taking part in surgical continuity of care for breast cancer in 11 sites of breast cancer surgery in Denmark. Another result concerns the evolution of distress, and a third points to predictors or factors associated with distress. These results are complemented with a more in-depth depiction and interpretation of women's experiences of distress in relation to surgical continuity of care for breast cancer.

#### 7.1.1. PREVALENCE OF DISTRESS

The frame of reference based on equal measurement instrument and classifications of scores (0-3, 4-6 and 7-10 on the DT) allowed for comparison of results concerning prevalence in study II and the study of Agarwal et al. (51) at the time of diagnosis. The results, however, differed with regard to the prevalence. Study II did not support the results of Agarwal et al. (51) which showed that the majority of all participants reported either no or minor distress (42%) or moderate distress (42%), whereas only a smaller proportion of women reported severe distress (16%). Contrary to this result, study II indicated that 39.8 % of the women were severely distressed, 29.1 % were moderately distressed whereas 24.3 % were categorised as experiencing no or minor distress. Some of this divergence may stem from different measurement time point, even though this can only explain some of the inconsistency. The participants in study II were asked to complete questionnaire I, including the DT, just after receiving the diagnosis of breast cancer and bring it along to the next visit to the hospital, which was a maximum of 14 days later. Thus, a limitation of study II is that the exact number of days between diagnosis and administration of the DT is unknown. In the study by Agarwal et al. (51) the median interval from diagnosis to administration of the DT was 13 days for those reporting severe distress, 25 days for participants reporting moderate distress and 45 days for patients expressing minor or no distress. Therefore, the results of our study and the study of Agarwal et al. (51) are consistent in revealing that most women are severely distressed at the time of diagnosis.

The proportion of women in study II with DT scores  $\geq 7$  (39.8 %) supports the results of Mertz et al. (50), who demonstrated that 43 % had DT levels ≥ 7 at the time of diagnosis. They also calculated the proportion of distressed women using 3 as a cut-off score based on an investigation of the accuracy of a Danish version of the DT. They argued that a cut-off score of 2 versus 3 on the DT was optimal for ruling out distress with a sensitivity of 99 % and a specificity of 36 %, and that a cutoff score of 6 versus 7 was optimal for diagnosing distress with a sensitivity of 81 % and a specificity of 79 % (91). When using a cut-off score of 3 on the DT, 77 % of the women were identified as being distressed (50). However, a review regarding validation of the DT worldwide indicated that a cut-off score of 4 was determined to be indicative of clinically significant distress (72). Study II complemented the results of Mertz et al. (50) partly by the contributing knowledge from a more general perspective in the Danish population, partly by dividing distress into no or minor distress, moderate and severe distress, respectively. This classification intended to present a more varied picture of distress among women taking part in surgical continuity of care for breast cancer. These categorizations were assessed as important with regard to needed support and care in clinical practice, as this may differ depending on the category to which a woman belongs. If only one cutoff score, such as 3, is utilised, the level of distress may be very different for, for example, a score of 4 or a score of 9, even though they belong to the same category. The same is valid if the cut-off point is 7; there may be a big difference between a score of 1 and a score of 6 on the DT. Even though the level of distress did not differ much among studies using the DT Hegel et al. (52) reported a mean score of 4.8 (SD 2.6), Mertz et al. (50) showed a mean score of 5.4 (SD 3.1) and the mean score in study II was 5.5 (SD 2.9), a varied categorisation may make the experience of distress more clear. Generally, there is a lack of uniformity in cut-off scores even though scores usually range from 3-5. This is supported by Hegel et al. (52), who used the cut-off point > 5 to indicate clinically meaningful distress levels. In that study the proportion of women who scored > 5 was 96 (41 %).

#### 7.1.2. CHANGE IN DISTRESS

Only a few studies have examined the change in distress in connection with surgical continuity of care for breast cancer. The results of study II indicated the presence of distress, although small, during surgical continuity of care for breast cancer. By investigating how much distress evolves over time this study complemented the existing knowledge of changes in distress during surgical continuity of care, as studies investigating distress at its peaks through surgical continuity of care using the DT was not found. However, Andreu et al. (46) measured distress at similar time points during surgical continuity of care. On the one hand, the results of Andreu et al. (46) are not directly comparable with the results from study II, as two different measurement tools were used. On the other hand, it was stated that the mean distress level (15.97) was significantly higher at preliminary diagnosis than at

surgery. Thus, it is not clearly explicated whether the mean distress level was high. low, or moderate. That the level of distress is higher at the time of diagnosis is consistent with the results of study II. This may be due to the overwhelming experience of being diagnosed with a potentially life-threatening disease. At the time of diagnosis women are aware of the malignancy of the tumour, but they do not neccesarily have knowledge of the aggressiveness or spread of the disease. Women who otherwise feel that they are in good health are suddenly forced to confront their own mortality. The fear of dying is overwhelming regardless of a good prognosis (7), which is in accordance with the findings in study III. They experience uncertainty and anticipation of severe consequences and the women go through a period of extreme anxiety. However, Andreu et al. (46) found no change in the mean distress level from the time of surgery (13.28) to the time of test results based on pathology (13.27) in comparison to a small reduction in distress in study II. One of the reasons for this difference may be the distribution of women having mastectomy versus the women having lumpectomy. In the study of Andreu et al. (46) the percentage of women having mastectomy was 66 % compared to 23.7 % in study II, and 34 % had lumpectomy compared to 72.9 % in study II. This may have affected the results, even though study II could not demonstrate that surgery method was a predictor of distress. Andreu et al. (46) also indicated that the level of distress differed between persons over the four assessments times in relation to how many times each person was considered clinically distressed. It was concluded that approximately five in ten women reported clinical distress at two or more times. In continuation of this result study II revealed that for most women the level of distress did not change during surgical continuity of care, for some the level of distress increased, and for others it decreased. This confirms that distress is experienced differently by different women and at different time points during surgical continuity of care for breast cancer. It also expands our understanding that distress is a personal matter that needs to be taken into consideration in connection with surgical continuity of care to qualify support and care.

#### 7.1.3. FACTORS ASSOCIATED WITH DISTRESS

As revealed in this research study several factors may affect distress in connection with surgical continuity of care for breast cancer. In study II time was found to be a significant predictor of distress at diagnosis and over time. Andreu et al. (46) also found that time was a significant predictor of distress from the time of diagnosis to surgery, but in that study the level of distress did not change in later stages as evidenced in study II.

The aspect of how women generally respond to and manage difficult situations are often not elucidated or taken into consideration in other studies. In study II prior emotional status was a significant predictor of distress, as those reporting that they normally felt good at handling difficult situations decreased in distress from time of

diagnosis to end of surgical continuity of care compared to those who did not report being good handling difficult situations. This effect supported the results of Iwatani et al. (44), who stated that trait anxiety was a significant predictor of distress after the diagnosis of breast cancer. However, trait anxiety was measured by HADS and it can be discussed whether this measurement tool elucidates trait anxiety. The results of study II confirms that trait anxiety or previous emotional status needs to be considered in the assessment of distress. In tune with this result, study II provided information that the level of distress decreased over time for women who did not have a prior or current intake of antidepressant or sedative medicine compared to women who previously or currently were treated with antidepressant or sedative medicine.

Distress seemed to be positively affected by age at the time of diagnosis, as older women were less distressed than younger women. These results support the results of Mertz et al. (50), who demonstrated a significant inverse association between distress and age; higher age was associated with lower levels of distress. This is also in accordance with the study of Miller et al. (40), who indicated that older women > 65 reported less emotional distress prior to surgery than women < 65. By investigating the distress evolution study II complemented that distress is positively affected by age at time of diagnosis, but its reduction from the time of diagnosis to the end of surgical continuity of care seemed to be negatively affected by it. Study III enhanced the understanding of distress with reference to age, as both younger and older women experienced distress. Distress seemed to be independent of age, but different factors associated with distress were present. One woman > 80 years old experienced distress because fatigue meant that she could not take part in her usual activities, while a younger women felt distressed due to concern about her children. In some cases women belonging to the older age group expressed distress both verbally and non-verbally while one woman in the age group < 40 did not express particular distress. Independent of age there may be inter-individual differences in how women experience and deal with distress in relation to breast cancer.

As seen in study II, having children living at home affected the level of distress at the time of diagnosis. Study III expanded the understanding of the effect of having children living at home. It pointed out that talking about children was a very sensitive topic that affected the level of distress, and this supports the findings of Landmark et al. (19) that women with newly diagnosed breast cancer have concerns about their children. Deshields et al. (92) indicated that women who are depressed have several children living at home. Study III supplemented this by indicating that women with breast cancer feelt they were letting their children down if they were unable to fulfil their mothering role as usual. Their identity as mothers was at risk of changing, which could be very distressing. The findings of study III further pointet out that being viewed as a patient in the health care system and not as a mother suffering from breast cancer could imply that the

women's identity as mothers was no longer bound up to the mothering role, which could cause distress. It seemed very important to the women that they were treated as persons and not just as patients, or put in another way, that their life world was incorporated into the system world.

Study II indicated that the degree to which the women feelt sexually attractive affected their level of distress. Women who did not at all or only to a minor extent feel sexually attractive at the time of diagnosis had a higher mean score on the DT compared to those feeling sexually attractive to a higher extent. Study III enhanced the understanding of the effect of sexual attractiveness on distress, as it could be difficult to still feel sexual attractive, regardless of the surgery method used. Women having lumpectomy also felt less sexual attractive. It was further illuminated that feeling sexually inattractive would affect a woman's sexual relationship with her husband as it was transcendent to taking off her clothes in front of him. This extends the understanding that an altered body image might be independent of surgery method indicating that body image is a complex phenomenon to consider in clinical practice. The experience of not being feminine also affected the level of distress at the time of diagnosis. Study II revealed that feeling feminine to a minor extent or not at all increased distress compared to women who feelt feminine to a higher extent, even though this was not significant in the full analysis model. This result is supported and nuanced by the findings of study III which indicated that having a breast removed could lead to the feeling of being amputated and in consequence loss of femininity. These findings support the findings of Remmers et al. (7), who indicated that self-perception, sense of femininity and attractiveness were combinded with insecurity and grief.

Study II revealed that the mean distress level and changes in the level of distress were affected by the hospital at which the women were treated. In one hospital, distress increased compared to other hospitals. However, the differences were not significant at the time of diagnosis, but rather from the time of diagnosis to the end of surgical continuity of care. Thus, in the final analysis one hospital remained associated with reduced distress indicating that organizational factors as for example a high level of person-centered support and care may affect distress.

# 7.2. DISCUSSION OF RESEARCH PROCESS, DESIGN AND METHODS

#### 7.2.1. STUDYING OWN AREA

Being an experienced nurse in breast cancer care may have increased the risk that my pre-understanding has affected the findings of this study. In survey studies the researcher may be involved in the development of items and response options and in interview studies the researcher may be involved in the whole process of

generating data (93). It may increase the risk of reproducing common sense knowledge and avoid questions or elaborating on important information. On the other hand the questions may be more relevant and thorough because the researcher has considerable knowledge about the subject. Nevertheless, the researcher needs to be conscious of such pre-understanding (77). In this study my preunderstanding was discussed with my supervisor and assistant supervisors and collegues, and dealt with in the construction of the questionnaire as health care professionals contributed with input and feedback. In the analytical part of the interview study the themes were derived independently by the supervisor and the researcher and subsequently discussed.

## 7.2.2. MIXED METHODS

The main advantages of conducting mixed methods research was that using neither quantitative data nor qualitative data alone could provide a better understanding of distress in connection with surgical continuity of care for breast cancer. The use of mixed methods in study I intended to explore factors affecting distress and to make sure that the questionnaire actually fitted the women taking part in surgical continuity of care. Furthermore, the use of mixed methods research provided knowledge about distress from a broad perspective of the Danish population in study II and enhanced this understanding with a more in-deepth perspective in study III. The joint discussion integrated these two perspectives to create a better understanding and more comprehensive view on distress among women taking part in surgical continuity of care for breast cancer.

Even though the mixed methods design has potential advantages it may be at the expense of the depth of the research, as the scope of a PhD project is limited. For example, it could have been beneficial to expand and elaborate on a more deeply operational definition of distress. Furthermore, it could have been rewarding to expand and elaborate on the effect of hospitals on distress. Another disadvantage that may affect the depth of the research is that the researcher is required to possess knowledge and skills of quantitative, qualitative and mixed methods research. Although there are advantages of mixed methods research, for example providing different insights from different perspectives and combining these to obtain a more comprehensive view of the research problem, there are also limitations which must continuously be considered.

Mixed methods research is not necessarily better research; rather it is an approach employed to address the purposes of the research, which may lead to the use of different methods. However, the data needs to be processed in relation to the different methods. Therefore, one point of discussion is the different epistemiological stances that a mixed methods study may address. This issue has been widely discussed (59,63,64,94). Instead of discussing the incompatibility of

the different epistemological instances, it is important just to acknowledge that different methods generate different outcomes. This point of view is supported by Morgan (63) and Biesta (64) who ascertain the importance of focusing on the research problem and the relevante methods rather than on different epistemological stances. By default, this research has a pragmatic view and considers the epistemological stances to be complementary and compatible.

Given that no instrument was found for measuring distress among women taking part in surgical continuity of care for breast cancer it was relevant to conduct study I and study II in their individual sequences. However, a sequential design is time-consuming as the data of study I had to be collected and analysed before study II could be initiated. Reversely, the linear character of this design assisted in the time management as it was not possible to start study II before study I was completed. Having a part in the overall study that reflected the convergent design was time-saving. However, to be able to merge the data, which consisted of both numeric and text-based data, it was important to keep in mind the parallel construction of both studies. With the time frame and the parallel construction in mind, the priorities and choices made throughout the research were continuously considered and adjusted.

#### 7.2.3. STUDY I

The literature review revealed lack of consensus regarding the definition of distress, although distress exists as a readily understood concept. The absence of a universal definition has led to the use of generic and ad hoc designed instruments in order to measure distress. Many words that were synonymous with distress were used, for example psychological distress, psychosocial distress, emotional disturbance, strain, stress, concern, anxiety and depression, but these were not explicitly defined (95). Therefore, the development of a questionnaire that measures distress and factors affecting it was rather complex, especially due to the lack of consensus of distress and the broad definition.

When measuring a multidimentional construct the researcher must have knowledge ofthe underlying conceptual model, because it determines which measurement theory should be used in the validation process. Measurement theories are used to describe the statistical relationship between the items and the construct (37). In this study the underlying relationship was based on both a reflective and a formative model. However, there is no well-developed measurement theories for cases where the underlying relationship is formative and therefore the development is merely based on common sense (37). On the other hand, a number of criteria support the validation with regard to whether the questionnaires provide valid scores for women taking part in surgical continuity of care for breast cancer, which is a continuous process. Validity is defined as: the

degree to which an instrument truly measures the construct it purports to measure (96). Even though this seems to be a simple definition there is an ongoing discussion as to how validity should be assessed and how its results should be measured. Thus, validity can be difficult to judge with regard to such an unobserverbable construct as distress. According to Raykov & Marcoulides (58), there is no single approach to constructing questionnaires which is always applicable and yields a satisfactory measuring instrument. Nevertheless, there are three different types of validity which should be taken into consideration when developing a new instrument (37); content validity, criterion validity and construct validity.

Content validity refers to whether the content of an instrument is an adequate reflection of the construct to be measured (96). According to de Vet et al. (37), questionnaires based on a formative model imply that all items that contribute substantially to the construct should be included. To meet that criterion we used more methods in the development phase to identify items affecting distress. Quotes, themes and domains that were derived from the analysis of the different data sets were used in the development of scales and items.

The studies using qualitative methods found in the literature review were assumed to cover the perspective of the key respondents, namely the women taking part in surgical continuity of care. Still, it may be argued that an interview study with women taking part in surgical continuity of care would have further qualified the study by supplementing the findings from the literature review. Nevertheless, quotes and themes from study III were used in the validation process and indicated that the questionnaire to a great extent covered factors affecting distress based on the different methods, with the exception of waiting time. For some informants in study III wating time induced severe distress during surgical continuity of care for breast cancer.

One of the methods used to supplement the content of the questionnaires was a focus group interview. The aim of the focus group interview with nurses was to assist in eliciting data based on their diversity of experiences to supplement the perspective on women taking part in surgical continuity of care. One ethical issue is the fact that all experiences in a focus group interview are shared with the moderator and the other participants, which may have influenced the discussions. In that respect the participants should at least be comfortable with each other and the moderator. This goal was attempted fulfilled by expliticating the ground rules for participating in this focus group, reaffirming that there were no right or wrong answers and underlining the confidentiality of the study (68,97). On the one hand, hierarchical issues among the nurses may have influenced the discussions. On the other hand, the participants were believed to be comfortable as they seemed engaged in the discussions. Homogenity is considered favourable with regard to group composition (67). This group may have been too homogenious as the

participants had been working together in the same department for at least two years. However, the group participants displayed different experiences and opinions.

It is recommended that the content validity is assessed by experts and by the researchers who will use the questionnaire, as the developers are often biased with regard to their own instrument (37). In an attempt to prevent this, the questionnaire was assessed by various health professionals from six departments of breast surgery in Denmark before it was further adjusted and pilot tested by the experts, which were representatives of the taget population. The pilot test included 18 consecutive women taking part in surgical continuity of care for breast cancer. According to de Vet et al. (37) a small number of patients could be tested. In addition, the participants were debriefed. However, it could be argued that the debriefing was too superficial, because the participants were not asked about each item, which would have been preferable. The pilot test gave rise to further adjustments and, as described earlier, the development of three questionnaires instead of one. One of the main limitations of this study is that the questionnaires after further adjustment based on the pilot test should have been pilot tested again before the field test (37) and this research project.

Criterion validity is defined as the degree to which the scores of a measurement instrument adequately reflect a golden standard (96). However, this implies that a gold standard is available, which is rarely the case for instruments measuring patient-reported outcomes (37). It is argued that a global rating scale such as for example the DT can be a suitable criterion, or an acceptable gold standard might be the long version of a questionnaire for a shortend version of the questionnaire (37). In validation studies on distress the HADS is often used as a gold standard. However, the HADS only measures anxiety and depression even though distress is assessed to be a much broader construct than the former. With regard to the National Comprehensive Cancer Network's definition of distress no gold standard was found. In cases where a gold standard does exist it can be discussed why it is necessary to develop a new similar instrument.

Construct validity refers to the degree to which the scores of a measurement instrument are consistent with the hypotheses, for example with regard to internal relationship, relation to scores derived from other instruments or differences between relevant groups (96). As stated earlier the relationship between the construct and the items was based on both a reflective and a formal model, which means that the items do not necessarily have to be correlated. Usually factor analysis is used to measure construct validity; however this is not applicable for questionnaires based on formative models (37). Instead of seeking a high correlation structure and a high internal consistency, it was considered more important to group items which made good clinical sense (71).

#### 7.2.4. STUDY II

It can be discussed whether the new developed questionnaires provide valid scores and are able to present valid inferences. On the one hand, the questionnaires were used to answer research questions and, on the other hand they were used to draw inferences about the validity of the answers. This may question the interpretation of the results. Even though it is argued that there is no gold standard for measuring distress, other studies have indicated similar trends with regards to distress as pointed out in study II. This is even though they have not used a measurement specific to women taking part in surgical continuity of care for breast cancer. Prior to study II the questionnaires were to some extent content validated. However, this process is ongoing and the questionnaires need further adjustment following study II before they can be used in clinical practice. Another issue for discussion is whether the questionnaires are based on a formative model or a reflective model. The construct of distress and the items may reveal complex interrelationship, and therefore it can be difficult to determine whether some items are causal indicators or effect indicators (66). (Appendix F). For example it may be difficult to determine whether the item 'I feel sick precedes distress or vice versa.

'The strength of study II was the large sample size recruited from different departments in Denmark. However, the response rate of appoximately 70 % for women having completed a questionnaire at all three time points was low even though it was acceptable. Indeed, any level of nonresponse can, but need not, induce nonresponse bias in survey estimates. There are three major types of unit nonresponse; failure to deliver survey request, refusal to participate and inability to participate (74). Failure to deliver survey request may be caused by the following: business in the different departments, the survey did not make sense to the employees, they found the information to the possible participants to be too overwhelming, or the information about the study was insufficient. Refusal or inhability to participate can to a great extent be related to for example the length of the questionnaires or the level of difficulty; the developers had attempted to take this into account, though. In addition, participants who have just been diagnosed with breast cancer are in a very vulnerable position, which may leave no surplus of resources to participate in the study. However, since the reasons for the lack of ability, capacity or ressources to comply with the survey request are varied, statistics affected by non-response may be varied as well (74). Apart from unit nonresponse, the survey also displayed item non-response, which occurs when the response to a single item is missing (74). Item non-response was evident primarily with regard to sensitive items such as sexuality and body image. Contrary, many women did extend their responses by writing notes on the questionnaires. Some women did even tell their stories in the questionnaires. Non-response was also present with items related to organisational factors such as the duration of hospitalisation. The latter could be due to poorly formulated items.

The strength of the study is also its longitudinal design, as a questionnaire was distributed several times during surgical continuity of care. We demonstrated that there was a mean decrease in the level of distress during surgical continuity of care, and we indicated that some predictors affected distress over time. The maximum time period between measurement times was a couple of weeks, which may affect the change. According to de Vet et al. (37) the time period is not relevant, as long as it can be expected that during that time period at least a proportion of the women will improve or detoriate with regard to distress. Study II was able to demonstrate small changes. However, a limitation of this study is that the exact time period from one of the three measurement time points to the time of administration of the appurtenant questionnaire is unknown. In addition, it may have induced some recall bias, as the women may have completed two different questionnaires within just a couple of days or even less.

The strength of study II is that it was performed in 11 departments of breast surgery in Denmark, which should somehow be representative of the breast cancer population in Denmark. However, the sample size from some of the departments was very small. In addition, the participants were between 38 and 89 years of age with a mean age of 60 years. The main group of participants was women > 59 years, which could indicate that younger women were less represented. On the contrary, the majority of women who get breast cancer are above the age of 59 years (27). In addition, the majority of participants had lumpectomy, which mayled to an underestimation of distress.

## **7.2.5. STUDY III**

The samling strategy in study III was purposive. The 12 informants were asked to elaborate on their survey responses in order to get a deeper understanding of their experience of distress. The criterias for this strategy were heterogeneity regarding distress, possible changes in distress, age, surgery method and sites of treatment. This information had to be ascertained in advance. However, it was considered important that the interviews were made while the respondents underwent surgical continuity of care. It was assumed that having started adjuvant treatment could confuse their experiences of distress during surgical continuity of care with experiences of distress related to adjuvant treatment. The time period from answering the third questionnaire by the time of test results based on pathology and until the start of adjuvant treatment was only a couple of weeks. Nevertheless one informant had just started chemotherapy, which was first acknowledged in the interview situation. To consent participating the women were asked to write down their phone number on one of the questionnaires in study II. Even though the majority of the women provided their phone number, a limitation may be that the women experiencing severe distress did not want to participate. However, women who had reported different levels of distress on the DT were included. Qualitative samples are usually small in size. Statements about for example prevalence are not of concern in qualitative research. This is in sharp contrast to survey samples which needs to be of an adequately size to draw precise statistical inferences (98).

The success of the interview depends, to a high degree, on the personal and professional qualifications of the interviewer. Contrary to quantitative survey research, qualitative research interviewers are research instruments (77,99). In study II the researcher did the interviews, and it can be discussed whether or how this has influenced the data generation, as the interviewer has been working with breast cancer patients for many years and, in addition, has a theoretical perspective on the topic. It can be argued that being knowledgeable about distress in relation to breast cancer may reduce the neutrality and objectivity of the research (77). However, an interview is never neutral as the interviewer always has a preunderstanding that influences the interview, and which enables him or her to ask the right questions (77). Nevertheless, it was considered important to enter the interview situation with an open mind partly to further explore the informants' answers from study II and partly to discover new aspects of distress in relation to surgical continuity of care for breast cancer based on the experiences of individuals. One of the tools used to ensure that the interviewer's preunderstandig did not control the interview situation to too large an extent was to avoid leading questions and instead pursue the expressions that seemed important to the individual interviewees (69). Often the interviewer did not have to ask the prepared questions to receive answers, but simply listen to the women. This is often the case if an interviewer utilises an interview guide that is based on knowledge about the topic (77).

In the analytical process the themes derived from the interview text were derived independently by the interviewer and the supervisor, respectively and subsequently discussed. This was meant to challenge the preunderstanding of the interviewer and to enhance the suitability of the analysis and interpretation. According to Ricoeur (100), one interpretation is just one of several probable interpretations. An interpretation depends on the argument that gives credibility and validity to the interpretation. By following the three steps (naïve reading, structural analysis, and critical analysis and discussion) in the process of interpretation, the interpretation will hopefully become transparent to the reader and thereby created credibility. The aim was not to judge different interpretations, but to identify the most appropriate interpretation based on the interviews and thereby get a deeper understanding of distress in relation to surgical continuity of care for breast cancer.

# **CHAPTER 8. CONCLUSION**

This research has made a contribution to the existing knowledge on distress among women taking part in surgical continuity of care for breast cancer in Denmark. It has provided quantitative descriptions of the distribution of distress and changes in the level of distress during surgical continuity of care as well as highlighted predictors of distress. In addition, the qualitative contribution has elaborated on distress and in a joint discussion enhanced the understanding of distress. Furthermore, this research has produced a questionnaire that can help identify women with distress and factors associated with distress for the individual women. Based on the objectives of this research it is concluded that:

- Three questionnaires have been developed encompassing comprehensive factors that are important for distress among women taking part in surgical continuity of care for breast cancer. They have been initially content validated. However, the questionnaires have to be further adjusted in response to the field test.
- More than two-thirds of the study population were distressed at the time
  of diagnosis of breast cancer. Approximately 40 % experienced severe
  distress whereas 30 % suffered from moderate distress, and 25 % reported
  no or low distress. In particular, younger women, women who were
  married and/or had children living at home, were employed and/or had a
  higher level of education were likely to experience distress.
- The overall mean distress level decreased slightly during surgical continuity of care. However, the changes in distress varied widely among the individual women. For most of the women, distress remained at the initial level during surgical continuity of care, whereas it worsened for a number of women and decreased for others.
- Predictors of distress were time since diagnosis, age, children living at home, prior emotional status, and feelings regarding sexual attractiveness and one hospital remained associated with reduced distress.
- Women taking part in surgical continuity of care experienced distress, as
  they were undergoing a period of extreme anxiety. In addition, their
  identities as women and mothers were changed. To get a feeling of
  support it was important for the women to be treated as persons in a
  caring humanistic way, which involved the perspective of the life world of
  each person.

# **CHAPTER 9. PERSPECTIVE**

Distress has been linked to suffering, reduced quality of life and hospital admission. However, individuals vary with regard to distress and the capacity to cope. Two women who report the same symptom may express different need of help. This discordance may be due to disease factors, socio-demographic factors, psychological and social variables or expectations based on previous health care experiences (101). Given that distress can be experienced by every person who suffers from breast cancer, identification of distress and factors associated with distress must be recommended in order to provide adequate support. Different and varied support is needed to target the complex and multifaceted distress in women with breast cancer. This may reduce the consequences of distress for each person and most likely contribute to a reduction in health care costs.

Overall, the length of hospital stays has decreased (31.102), reducing the available direct medical surveillance period. Our research points to a need for a more person-centered care in order to improve surgical continuity of care and thus reduce distress. The National Comprehensive Cancer Network has developed consensus-based guidelines for managing distress; here screening for distress is pivotal (103). Based on our findings, the Distress Thermometer is a simple, easily administrated and inexpensive tool that is able to identify women with varied levels of distress in a Danish population. It can contribute to the aim that no woman with distress goes unrecognised and untreated, and it may even prevent inequality in continuity of care. It seems important to monitor distress – not only in surgical continuity of care, but also during adjuvant treatment and at changes in disease status. Given that sources of distress are potentially varied, our questionnaires enable women to indicate the specific sources of distress at particular time points. The questionnaires can contribute to a more person-tailored and time-saving communication with regard to the specific sources of distress. However, the questionnaires must be adjusted and further validated before use in clinical practice. Further research is required to identify the most effective approaches to implementing distress screening and management of distress sources in clinical settings and to further evaluate the outcomes based on this. Our study indicated that one hospital remained associated with reduced distress. However, further research is required to explore the reasons for this. Our study is limited to the time frame of surgical continuity of care and it would be favourable to expand the time frame to include adjuvant treatment in order to follow the distress evolution during active treatment.

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# **APPENDICES**

Appendix A: Content validation of distress questionnaire

Appendix B: Interview guide for focus group interview

Appendix C: The questionnaires

Appendix D: Interview guide for the individual interview

Appendix E: Patient information

Appendix F: Causal versus effect indicators

# **APPENDIX A**

Quotations from focus group interview	Quotations and domains from literature search	Corresponding survey items <sup>1</sup>	Quotations from survey	Quotations from interview
"Fear of death can I be cured has the cancer spread?" "Then the "wagonload" toppled" "The problem is waiting time"	Sadness (Mertz et al., 2012) Hopelessness (Vitek et al., 2007) "That word cancera fear of death. Suddenly I was sick. I am afraid of the operations and what is going to happen in the future" (Saares et al., 2005) "I was really in the dark, I didn't know what to do and what to think" (Saares et al., 2005)	I feel sad (item 1) I am afraid of the future (item 5) I feel difficult thinking of other things than my disease (item 23) I experience hopelessness (item 24)	"The rug was pulled out under me" (ID 418) "Waiting time is distressing. I can't even blame the health professionals. They are doing all they can, I think. I think it is an important indicator of distress" (ID 359) "One moment every-thing is chaotic – the next moment I think everything will be all right" (ID 720) "I feel sickened" (ID 839)	"What are you going to go through life is over" (Informant 12) "It is fear of death" (Informant 9) "It was the uncertainty about my future (Informant 1)
"When am I fully recovered?"	Working conditions (Damkjær et al., 2011)	I worry about my future working conditions (item 32)	"I thought that I could start working, but I am in a position where my colleagues are dependent on me" (ID 545)	I am concerned about me job situation. Do I have a job to come back to. Do they dismiss me? That is distressing me. Do I have a job, when I have finished treatment?" (Informant 2)
"They have no surplus energy"	Practical problems (Mertz et al., 2012; Vitek et al., 2007) "At first I felt that I was spending all my energies supporting my husband and children" (Saares et al., 2005)	I worry about practical condition at home (item 34)	"I feel sad because of my transportation problems for treatment" (ID 523) "I feel my family is my biggest burden" (ID 749)	"How is it going to work at home? I can't just be sick, because then everything is going to be a mess athome. Oh no, here will not be cleaned" (Informant 4)
"They can't concentrate" "They don't remember what they are told"	Cognitive function (Debress et al., 2009)	I experience difficult concentrating (item 13) I have difficult remembering (item 14)	"Got too little information but there are things that I don't remember" (ID 14) "I came alone to the consultations but looking back I should have been followed by one, because I did not remember all the information" (ID 537)	
"It is as if they shut everything out of their minds"		I feel alone even if I am not alone (item 31) I avoid other people because of my appearance (item 44)	"I try to avoid different social situations, but I am not sure it is because of my appearance. I think it is because I am afraid of breaking down when other people are present" (ID 336)	
"They need the continuous dialogue whether it is the same health professionals or not"	Communication (Turner et al., 2005) Feeling well cared for (Arving et al., 2006)	I get emotional support from health professionals (item 26) I feel that the health professionals are talking with me about my situation (item 29) I get emotional support from family and/or friends (item 25)	"I didn't turn to them" [the health professionals] (ID 273) "There have not been many possibilities" [to talk with them] (ID 279) "I was at home and did not have any contact" (ID 278) "The experience of being taken care of imbued	"The doctor was really really good" (Informant 10) "It is nice to think of that people are around me who worry about me" (Informant 10) "It means a lot to me, that I have got support from family and friend" (Informant 10)

"I had a young women and it was the worst we could tell her" [that she had to have her breast removed] "It means different to each individual"	Body image (Schou et al., 2005) "I'm lucky I have my breast because I don't know how I would feel if I lost one of my breasts (McGarry et al., 2013)	I was satisfied with my body before I got breast cancer (item 39) I am satisfied with my body when I am dressed (item 40) I am satisfied with my body when I am naked (item 41) I feel feminine (item 42)	continuity of care for breast cancer in [mention the name of the hospital], but at the other hospital], but at the other hospital you were left to your own device" (ID 726) "I do not wish emotional support" (ID 755) "I do not have any family or friends" (ID 879) "No interest in fulfilling these questions my age taking into account" [about body image] (ID 436) "Do not dare to look at myself very often" (ID 446)	"Before i got surgery i thought it would not mean anything to me to lose my breast. Of course it will" (Informant 1) "I was neither pretty nor feminine" (Informant 2) When you are amputated you can't feel feminine" (Informant 12)
"It is very difficult to summon strength to a second surgery"		I need a second surgery in my breast (item 64) I need another surgery in my armpit (item 65) Because spread of cancer cells were found in sentinel nodes, all the lymph nodes were removed (item 70)	"I don't know" [if cancer cells were found in the lymph nodes] (ID 291)  "I have had surgery three times – last time my breast was removed" (ID 612)  "I don't know if they have found spread of cancer cells during the surgery" (ID 360	"It was first later that I found out that I might have a second surgery" (Informant 1) "When I got the message, that I needed another surgery, arggg" (Informant 4)
"They have no sense of belonging"		I have a contact doctor (item 55) I have a contact nurse (item 56)	"I did meet different people every time I had contact" (ID 279) "On the paper"(ID 667) "No, but I feel well informed and taken care of" (ID 572)	"I was glad that it was the same nurse as I had seen before, then I didn't have to tell everything again" (Informant 1) "I have met five or six nurses but this didn't matter, because they were all professionals" (Informant 10)
"When I tell them [the patients] that they are going to be discharges one or two days after surgery many of them express that this is too early"		l felt safe at discharge (item 66)	"I wasn't safe at discharge because it was short of informa- tion from a doctor. The doctor that had operated me had gone home and there were no other doctors" (ID 308). "I should have been hospitalized for one night" (ID 589)	"I just had surgery and had just been discharged, and I was afraid of getting sick when i got home anxious of feeling bad (Informant 1) "I have suddenly been discharged and there is no one to take care of me" (Informant 2)
	Pain (Mertz et al., 2012; Törer et al., 2010)	l experience pain (item 49)	"I got pain killers for 10 -12 day after surgery" (ID 593)	"I was afraid not to take painkillers" (Informant 10)
	Sleep difficulties (Mertz et al., 2012; Colagiuri et al., 2011)	I feel difficult sleeping (item 48) I have difficulties fallen asleep right away (item 47)		"If I sleep well at night then I have more energy during the day" (Informant 7)
	Fatigue (Turner et al.,2005; Groenvold et al., 2007)	I feel tired (item 45) The tiredness means that I can't participate in nor- mal activities (item 46)	"I feel totally exhausted" (ID 900)	"The diagnosis has caused at lot of fatigue" (Informant 12)
	Depression (Fann et al., 2008; Christensen	Have you ever or now been treated with	"Related to depression this [breast cancer] <sup>2</sup>	

et al., 200 Loss of int (Peuckman 2009) Daily activi (Arving et	erest depression med (no item numb lines later daily activities	dicine (ID 291) er) "I get sedative medici erest in now. I feel physical ok	ay ne. ry
(Turner et	up to date I get too much information(ite	em 67) that information who have to deal with whe you just got the diagnosis" (ID 359)	you don't get any n pamphlets or anything else (Informant 11) "The health
of love mal Coz I´m fin difficult	iding that If II be glad s are back to in"	sick of cancer" (ID306) with my "I do not have a sexual	wear and something like that - I can throw it away, because I am never

<sup>&</sup>lt;sup>1</sup>Response options were: 1=to a great extent, 2=to some extent, 3=to a minor extent and 4=not at all. A few questions could only be answered with yes or no.

<sup>&</sup>lt;sup>2</sup>[] Words placed by the author

## **APPENDIX B**

Endnu en gang tak fordi I vil deltage. Målet for fokusgruppeinterview er ikke at opnå konsensus eller overensstemmelse mellem jer, men at få forskellighederne frem. Hensigten er, at det overordnet er jer der skal diskutere emnet indbyrdes ved at udfordre hinandens svar, inspirere og forløse formulering af synspunkter eller erfaring, men jeg vil guide og stimulere med spørgsmål ved behov samt sikre at vi holder os til emnet. Desuden er min rolle at få uddybet jeres forskellige erfaringer så emnets kompleksitet udforskes, ved behov præcisere det der bliver sagt og sikre at I alle får mulighed for at komme til orde.

Jeg stiller nu et indledende spørgsmål, som jeg vil bede jer om at drøfte indbyrdes

**Startspørgsmål:** Hvad kommer I umiddelbart til at tænke på, når jeg siger kvinder med nydiagnosticeret brystkræft?

**Citat:** "På det tidspunkt havde jeg ikke fået svar på lungebilledet, så min bekymring var også, om der var spredning dertil"

Hvad oplever I "fylder" hos/optager/belaster kvinderne, når de får diagnosen?

Citat: "Følelsesmæssigt, menneskeligt er der jo ikke nogen støtte. At man får et behandlingstilbud og det har været godt, det har været fint, men der er jo ikke noget med at...jamen nu står du der og er ung og har små børn og er lige pludselig dødelig syg, jamen har du så ikke brug for nogen at snakke med, nej der er ikke noget tilbud på nogen måder. Der var heller ingen der spurgte til om jeg kunne få børnene passet. Ingen har snakket med mig om, hvordan jeg har det, det var sådan mere det fysiske det drejede sig om"

Hvordan reagerer kvinderne, når de får diagnosen? Hvilke følelser kommer til udtryk?

Hvad oplever I "fylder" hos/optager/belaster kvinderne, når de informeres om det kirurgiske indgreb?

Hvordan reagerer de i forhold til det kirurgiske indgreb? Hvilke tanker udtrykker de?

Hvordan kommer en eventuel ændring af kvindernes bodimage/kropsopfattelse/femininitet/seksualitet til udtryk?

**Citat:** "Ingen har snakket med mig om, hvad det betyder at miste brystet. Der er ingen der har snakket direkte med mig om betydningen af at miste brystet, men det var måske også min egen skyld"

Hvilken betydning har ventetiden mellem mammografi og forundersøgelsen for kvinderne? Hvordan beskriver kvinderne den tid? Hvordan oplever de ventetiden fra diagnosetidspunktet til indlæggelsestidspunktet? Hvordan beskriver de tiden?

Hvordan oplever de ventetiden fra operationen til mikroskopisvaret?

Hvordan beskriver de ventetiden?

Hvordan påvirker/belaster det kvinderne, at de skal opereres igen, fordi der ikke var frie resektionsrande eller spredning til sentinel node?

Hvad oplever I eller kunne I forestille jer har betydning for kvinderne i forhold til organisatoriske faktorer? (eksempelvis i forhold til tid med personalet, indlæggelsestid, indlæggelsessted, ambulante forløb versus indlæggelsesforløb, kontinuitet, sygeplejefaglige kompetencer, fysiske rammer etc.)

**Citat:** "Så ventede jeg en time og tre kvarter. Altså den ventetid, den giver bare følelsen af er vi glemt eller er det bare dårlig planlægning det her eller hvad er det for noget. Det kan simpelthen ikke passe, at man skal kaldes over og så sidde så lang tid på at komme ind og tale med en læge og sygeplejerske. Det er faktisk rimelig lang tid at sidde i en stol, når man er forholdsvis nyopereret"

**Citat:** "Det gør i hvert fald lige at man ser tiden an, går det her væk af sig selv, skal jeg nu tisse, så er det virkelig eller er det bare min fornemmelse. Det gør at man lige venter inden man forstyrrer personalet. Jeg ventede længe inden jeg kaldte, for jeg kunne godt mærke, at de har travlt"

**Citat:** "Jeg spurgte, hvad må jeg med den arm. Jeg skulle snakke med en fysioterapeut dagen efter, så det kunne jeg få at vide der. Jamen, hvad må jeg så indtil der. Føler ikke personalet er kompetente i forhold til det jeg er der for"

**Citat:** Der har ikke været nogen der har været min kontaktperson. Der har aldrig været en gennemgående person"

**Citat:** "Så kom receptionisten, som jo også er sygeplejerske og så til mit dræn til natten. Det var den kontakt jeg havde med personalet"

**Citat:** "De (sygeplejerskerne) var der ikke ret meget. Altså der var en aftenvagt, hvor jeg slet ikke så en sygeplejerske"

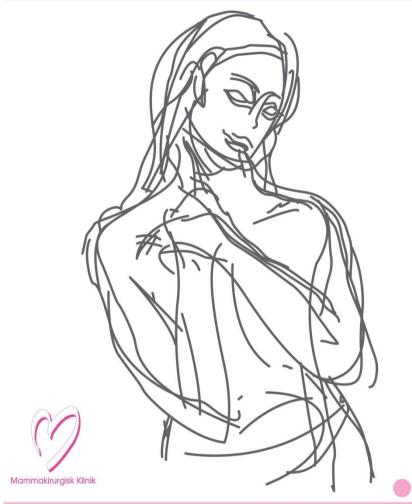
#### Afslutningsspørgsmål:

Er der andet I gerne vil uddybe eller tilføje i forhold til emnet eller de drøftelser vi har haft?

Mange tak for jeres velvilje til at dele jeres erfaringer.

# **APPENDIX C**

# SPØRGESKEMA



AALBORG UNIVERSITETSHOSPITAL

## Spørgeskema til kvinder med nylig diagnosticeret brystkræft

Dato:	Evt. telefonr	nr.:
Navn:	Cpr. r	nr.:
Jeg behandles for brystkræft i: (:  Esbjerg  Holstebro  Hjørring  Odense	sæt venligst kryds) Randers Ringsted Vejle Viborg	Aabenraa Aalborg Aarhus
Mange kvinder oplever belastning i pleje- og behandlingsforløb.	tiden, hvor de får konstate	ret brystkræft og i det kirurgiske
Særdeles belastet	10 — — — — — — — — — — — — — — — — — — —	Denne belastning kan blandt andet skyldes følelsesmæssige, fysiske og/eller sociale forhold.
	7 — — — — — — — — — — — — — — — — — — —	Sæt venligst kryds ved det tal mellem 0 - 10, som bedst beskriver hvor belastet du føler dig.
lkke belastet	1	Ved 0 føler du dig ikke belastet og ved 10 føler du dig særdeles belastet.

Udfyld herefter venligst spørgeskemaet, som du finder på de følgende sider.

Jeg er gift eller samboende Jeg er aleneboende Jeg har børn? Hvis ja Hjemmeboende børn Alder på barnet/børnene: Udeboende børn Alder på barnet/børnene:	Ja Ja Ja	Nej Nej Nej		
Jeg har gået i skole i: 7 - 10 år?	11 - 13 år?		mere end 13 år?	
Jeg er i arbejde Jeg er i arbejde, men sygemeldt Jeg er arbejdssøgende/arbejdsløs Jeg er efterlønsmodtager Jeg er pensionist  Jeg kender nogen, som har eller har haft brystkræt	Ja	Nej		
Hvilken operation skal du gennemgå? Brystbevarende operation og fjernelse af enkelte lymfekirtler/skildvagtslymfekirtler i armhulen Brystbevarende operation og fjernelse	Ja 🗀	Nej 🗀		
af alle lymfekirtler i armhulen  Fjernelse af brystet og <u>enkelte</u> lymfekirtler/skildvagtslymfekirtler i armhulen	Ја 🗀	Nej 🔲		
Fjernelse af brystet og alle lymfekirtler i armhulen Fjernelse af alle lymfekirtler i armhulen Genopbygning/rekonstruktion af brystet Har du fået kemoterapi inden operationen Har du fået anti hormonbehandling inden operationen Har du fået strålebehandling inden operationen	Ja	Nej		

Lider du af andre sygdomme (end brystkræft)?  Hvilke(n):	Ja 🗀	Nej 🗀	Hvis ja	
Hvilken medicin får du nu?				
Har du på noget tidspunkt i dit liv været i behandling med beroligende, angstdæmpende eller antidepressiv medicin?	Ја 🗀	Nej 🗔		
Tænk på hvordan sygdommen/diagnosen har påvirket dig. Venligst vurdér hvordan nedenstående <b>4</b> udsagn var <b>før</b> du fik brystkræft				
	l høj grad	I nogen	I mindre	
01. Jeg bekymrer mig ofte	grad	grad	grad	
02. Jeg plejer let at blive nervøs				
03. Jeg lider af angst				
04. Jeg har let ved at håndtere vanskelige situationer				
Vurdere venligst nedenstående udsagn ud fra hvordan du har	det <u>i <b>denne</b></u>	tid .		
	l høj	I nogen	I mindre	
Følelsesmæssig situation	grad	grad	grad	
01. Jeg føler mig ked af det				
Valuable 51 Section 98 State 19		Ш		
02. Jeg føler mig trist				
02. Jeg føler mig trist 03. Jeg føler mig ensom				
<ul><li>02. Jeg føler mig trist</li><li>03. Jeg føler mig ensom</li><li>04. Jeg føler mig rådvild</li></ul>				
02. Jeg føler mig trist 03. Jeg føler mig ensom				
<ul> <li>02. Jeg føler mig trist</li> <li>03. Jeg føler mig ensom</li> <li>04. Jeg føler mig rådvild</li> <li>05. Jeg er bange for fremtiden</li> <li>06. Jeg bekymrer mig over ting som sædvanligvis</li> </ul>				
<ul> <li>02. Jeg føler mig trist</li> <li>03. Jeg føler mig ensom</li> <li>04. Jeg føler mig rådvild</li> <li>05. Jeg er bange for fremtiden</li> <li>06. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig</li> </ul>				
<ul> <li>02. Jeg føler mig trist</li> <li>03. Jeg føler mig ensom</li> <li>04. Jeg føler mig rådvild</li> <li>05. Jeg er bange for fremtiden</li> <li>06. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig</li> <li>07. Bekymringerne overvælder mig</li> </ul>				

<ul><li>11. Jeg har dårlig samvittighed</li><li>12. Jeg har skyldfølelse</li><li>13. Jeg har svært ved at koncentrere mig</li></ul>	l høj grad 	I nogen grad	I mindre grad	Slet ikke
14. Jeg har problemer med at huske				
15. Jeg føler mig rastløs				
16. Jeg føler mig i godt humør				
17. Jeg føler mig i stand til at nyde livet				
18. Jeg er tilfreds med min livskvalitet lige nu				
19. Jeg glæder mig over de ting, jeg sædvanligvis glæder mig over				
20. Jeg er mere irritabel end jeg plejer				
21. Jeg føler mig rolig				
22. Jeg føler vrede				
23. Jeg har svært ved at tænke på andet end min sygdom				
24. Jeg føler håbløshed				
Sociale forhold				
25. Jeg får følelsesmæssig støtte fra min familie og/eller venner				
26. Jeg får følelsesmæssig støtte fra personalet				
<ol> <li>Jeg oplever, at venner eller familie har svært ved at tale med mig om min sygdom/helbredstilstand</li> </ol>				
28. Jeg oplever, at jeg har svært ved at tale med andre om min sygdom/helbredstilstand				
<ol> <li>Jeg oplever, at personalet taler med mig om min situation med brystkræft</li> </ol>				
30. Jeg undgår steder med flere mennesker				
31. Jeg føler mig alene, selvom jeg ikke er alene				
32. Jeg bekymrer mig om min fremtidige arbejdssituation				
33. Jeg bekymrer mig om min økonomiske situation efter at jeg har fået brystkræft				
34. Jeg bekymrer mig om praktiske forhold i hjemmet efter min operation for brystkræft				
<ol> <li>Jeg har taget kontakt til eksempelvis Kræftens Bekæmpelse, De Brystopererede, unge grupper, café for unge, psykolog og/eller andre</li> </ol>	Ја 🔲	Nej 🗀		

-	Seksualitet 36. Jeg føler mig seksuel attraktiv 37. Jeg er tilfreds med mit seksuelle liv 38. Svar på spørgsmålet, hvis du har været seksuel aktiv: Jeg har taget initiativ til samleje/seksuelt samvær	I høj grad   Ja	I nogen grad — — Nej —	I mindre grad	Slet ikke
	Body image/kropsopfattelse 39. Jeg var tilfreds med mit udseende, før jeg fik brystkræft 40. Jeg er tilfreds med mit udseende, når jeg er påklædt 41. Jeg er tilfreds med mit udseende, når jeg er nøgen 42. Jeg føler mig feminin 43. Jeg føler mig (fysisk) attraktiv 44. Jeg undgår andre mennesker på grund af mit udseende				
	Fysisk situation  45. Jeg er træt  46. Trætheden påvirker mine sociale aktiviteter  47. Jeg falder let i søvn  48. Jeg har problemer med at sove om natten  49. Jeg har smerter  50. Jeg har problemer med at bevæge min arm  51. Jeg mangler energi  52. Jeg føler mig syg  53. Jeg har nedsat appetit				
	Religiøse forhold  54. Jeg har en religiøs og/eller åndelig tro, som hjælper mig i situationen med brystkræft				
	Organisatoriske forhold 55. Jeg har en kontaktlæge 56. Jeg har en kontaktsygeplejerske 57. Jeg har fået en passende information 58. Jeg har fået for meget information 59. Jeg har fået for lidt information	Ja	Nej		

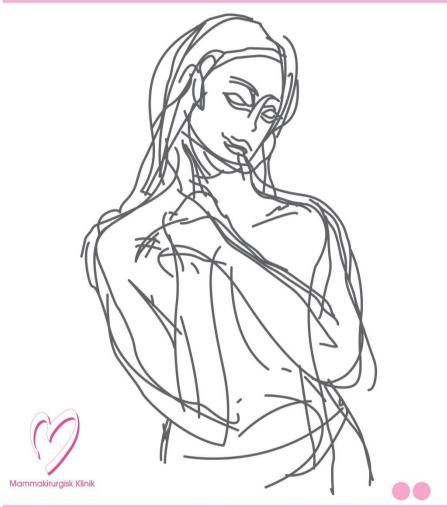
Tusind tak for din besvarelse

### Kontaktperson

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Mail lojo@rn.dk



# SPØRGESKEMA



**AALBORG UNIVERSITETSHOSPITAL** 

## Spørgeskema til kvinder med nylig diagnosticeret brystkræft

Dato:	Evt. telefonr	nr.:
Navn:	Cpr. r	nr.:
Jeg behandles for brystkræft i: (  Esbjerg  Holstebro  Hjørring  Odense	sæt venligst kryds)  Randers  Ringsted  Vejle  Viborg	☐ Aabenraa ☐ Aalborg ☐ Aarhus
Mange kvinder oplever belastning i pleje- og behandlingsforløb.	tiden, hvor de får konstate	ret brystkræft og i det kirurgiske
Særdeles belastet	10 — — — — — — — — — — — — — — — — — — —	Denne belastning kan blandt andet skyldes følelsesmæssige, fysiske og/eller sociale forhold.
	6	Sæt venligst kryds ved det tal mellem 0 - 10, som bedst beskriver hvor belastet du føler dig.
lkke belastet	1	Ved 0 føler du dig ikke belastet og ved 10 føler du dig særdeles belastet.

Udfyld herefter venligst spørgeskemaet, som du finder på de følgende sider.

I h.    Solution   Incomplete   Incomplete	høj In	ogen I	mindre grad
ølelsesmæssig situation  1. Jeg føler mig ked af det  2. Jeg føler mig trist  3. Jeg føler mig ensom  4. Jeg føler mig rådvild  5. Jeg er bange for fremtiden  6. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig  7. Bekymringerne overvælder mig  8. Jeg er anspændt			
1. Jeg føler mig ked af det 2. Jeg føler mig trist 3. Jeg føler mig ensom 4. Jeg føler mig rådvild 5. Jeg er bange for fremtiden 6. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig 7. Bekymringerne overvælder mig 8. Jeg er anspændt	rad g	arad	grad
2. Jeg føler mig trist 3. Jeg føler mig ensom 4. Jeg føler mig rådvild 5. Jeg er bange for fremtiden 6. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig 7. Bekymringerne overvælder mig 8. Jeg er anspændt			
3. Jeg føler mig ensom 4. Jeg føler mig rådvild 5. Jeg er bange for fremtiden 6. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig 7. Bekymringerne overvælder mig 8. Jeg er anspændt			
4. Jeg føler mig rådvild 5. Jeg er bange for fremtiden 6. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig 7. Bekymringerne overvælder mig 8. Jeg er anspændt			
5. Jeg er bange for fremtiden 6. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig 7. Bekymringerne overvælder mig 8. Jeg er anspændt			
5. Jeg bekymrer mig over ting som sædvanligvis ikke bekymrer mig 7. Bekymringerne overvælder mig 3. Jeg er anspændt			
bekymrer mig 7. Bekymringerne overvælder mig 8. Jeg er anspændt			
3. Jeg er anspændt			
100		-	$\Box$
) Jeg mangler interesse for mine daglige gøremål			
D. Jeg har selvtillid			
I. Jeg har dårlig samvittighed			
2. Jeg har skyldfølelse			
3. Jeg har svært ved at koncentrere mig			
1. Jeg har problemer med at huske			
5. Jeg føler mig rastløs			
6. Jeg føler mig i godt humør			
7. Jeg føler mig i stand til at nyde livet			
3. Jeg er tilfreds med min livskvalitet lige nu			
9. Jeg glæder mig over de ting, jeg sædvanligvis glæder mig over			
D. Jeg er mere irritabel end jeg plejer	_ [		
1. Jeg føler mig rolig			

Sociale forhold	l høj	I nogen	I mindre	Slet
	grad	grad	grad	IKKE
25. Jeg får følelsesmæssig støtte fra min familie og/eller venner				
26. Jeg får følelsesmæssig støtte fra personalet				
<ol> <li>Jeg oplever, at venner eller familie har svært ved at tale med mig om min sygdom/helbredstilstand</li> </ol>	ш			
<ol> <li>Jeg oplever, at jeg har svært ved at tale med andre om min sygdom/helbredstilstand</li> </ol>				
<ol> <li>Jeg oplever, at personalet taler med mig om min situation med brystkræft</li> </ol>				
30. Jeg undgår steder med flere mennesker				
31. Jeg føler mig alene, selvom jeg ikke er alene				
32. Jeg bekymrer mig om min fremtidige arbejdssituation				
Jeg bekymrer mig om min økonomiske situation efter at jeg har fået brystkræft				
34. Jeg bekymrer mig om praktiske forhold i hjemmet efter min operation for brystkræft				
35. Jeg har taget kontakt til eksempelvis Kræftens Bekæmpelse, De Brystopererede, unge grupper, café for unge, psykolog og/eller andre	Ја 🔲	Nej 🗀		
Seksualitet				
36. Jeg føler mig seksuel attraktiv				
37. Jeg er tilfreds med mit seksuelle liv				
38. Svar på spørgsmålet, hvis du har været seksuel aktiv: Jeg har taget initiativ til samleje/seksuelt samvær	Ja 🔲	Nej 🔲		
Body image/kropsopfattelse				
39. Jeg var tilfreds med mit udseende, før jeg fik brystkræft				
40. Jeg er tilfreds med mit udseende, når jeg er påklædt				
41. Jeg er tilfreds med mit udseende, når jeg er nøgen				
42. Jeg føler mig feminin				
43. Jeg føler mig (fysisk) attraktiv				
44. Jeg undgår andre mennesker på grund af mit udseende				

Fysisk situation	l høj grad	I nogen grad	I mindre grad	Slet
45. Jeg er træt	g.uu	grad		
46. Trætheden påvirker mine sociale aktiviteter				$\overline{}$
47. Jeg falder let i søvn				$\Box$
48. Jeg har problemer med at sove om natten				$\overline{\Box}$
49. Jeg har smerter				
50. Jeg har problemer med at bevæge min arm				
51. Jeg mangler energi				
52. Jeg føler mig syg				
53. Jeg har nedsat appetit				
on ong has mount appears				
Religiøse forhold		_		
<ol> <li>Jeg har en religiøs og/eller åndelig tro, som hjælper mig i situationen med brystkræft</li> </ol>				
Organisatoriske forhold				
55. Jeg har en kontaktlæge	Ja 🔲	Nej 🔲		
56. Jeg har en kontaktsygeplejerske	Ja 🔲	Nej 🔲		
57. Kontaktlægen har været til stede ved:				
Forundersøgelsen	Ja 🔲	Nej 🔲		
Operationen	Ja 🔲	Nej 🗀		
58. Kontaktsygeplejersken har været til stede ved:				
Forundersøgelsen	Ja 🔲	Nej 🗀		
Klargøringsbesøget	Ja 🔲	Nej 🔲		
Operationsdagen	Ja 🔲	Nej 🗀		
dag efter operationen	Ja 🔲	Nej 🗀		
2. dag efter operationen	Ja 🔲	Nej 🔲		
3. dag efter operationen	Ja 🔲	Nej 🗀		
<ol> <li>På operationsdagen mødte jeg om morgenen og kom hjem i løbet af dagen/aftenen</li> </ol>	Ja 🔲	Nej 🔲		
60. Jeg var indlagt fra d til d				
61. Indlæggelsestiden var for lang	Ja 🔲	Nej 🔲		
62. Indlæggelsestiden var for kort	Ja 🔲	Nej 🔲		
63. Indlæggelsestiden var passende	Ja 🔲	Nej 🗀		
64. Jeg var indlagt på patienthotel	Ja 🗀	Nej 🗀		
65. Jeg var indlagt på en hospitalsafdeling	Ja 🖂	Nej 🔲		

#### DISTRESS AMONG WOMEN TAKING PART IN SURGICAL CONTINUITY OF CARE FOR BREAST CANCER

66. Jeg følte mig tryg ved udskrivelsen/hjemsendelsen	l høj grad □	I nogen grad	I mindre grad	Slet ikke
67. Jeg har fået en passende information	Ja 🔲	Nej 🗀		
68. Jeg har fået for meget information	Ja 🔲	Nej 🔲		
69. Jeg har fået for lidt information	Ja 🔲	Nej 🗀		
<ol> <li>På grund af fund af kræftceller i lymfekirtlerne/ skildvagtslymfekirtlerne under operationen fik jeg fjernet alle lymfekirtler i armhulen</li> </ol>	Ја 🔲	Nej 🔲		
71. Jeg er tilfreds med udseendet af mit ar	Ja 🔲	Nej 🔲		

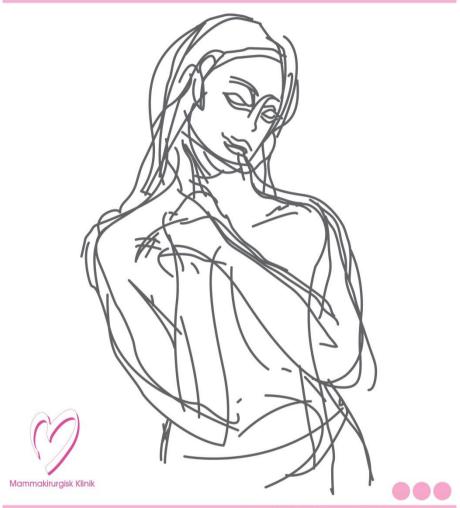
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Mail lojo@rn.dk



# SPØRGESKEMA



AALBORG UNIVERSITETSHOSPITAL

## Spørgeskema til kvinder med nylig diagnosticeret brystkræft

Dato:	Evt. telefonr	nr.:
Navn:	Cpr. r	nr.:
Jeg behandles for brystkræft i: (:  Esbjerg  Holstebro  Hjørring  Odense	sæt venligst kryds) Randers Ringsted Vejle Viborg	Aabenraa Aalborg Aarhus
Mange kvinder oplever belastning i pleje- og behandlingsforløb.	tiden, hvor de får konstate	ret brystkræft og i det kirurgiske
Særdeles belastet	10 — — — — — — — — — — — — — — — — — — —	Denne belastning kan blandt andet skyldes følelsesmæssige, fysiske og/eller sociale forhold.
	7 — — — — — — — — — — — — — — — — — — —	Sæt venligst kryds ved det tal mellem 0 - 10, som bedst beskriver hvor belastet du føler dig.
lkke belastet	1	Ved 0 føler du dig ikke belastet og ved 10 føler du dig særdeles belastet.

Udfyld herefter venligst spørgeskemaet, som du finder på de følgende sider.

Har du fået anden medicin siden du udfyldte det første spørgeskema, eksempelvis sovemedicin og/eller beroligende medicin?				
Vurdere venligst nedenstående udsagn ud fra hvordan du har det <u>i denne tid</u>				
Følelsesmæssig situation	I høj grad	I nogen grad	I mindre grad	Slet ikke
O1. Jeg føler mig ked af det O2. Jeg føler mig trist O3. Jeg føler mig ensom O4. Jeg føler mig rådvild	]			
Jeg er bange for fremtiden     Seg bekymrer mig over ting som sædvanligvis ikke bekymrer mig				
<ul> <li>07. Bekymringerne overvælder mig</li> <li>08. Jeg er anspændt</li> <li>09. Jeg mangler interesse for mine daglige gøremål</li> <li>10. Jeg har selvtillid</li> <li>11. Jeg har dårlig samvittighed</li> <li>12. Jeg har skyldfølelse</li> <li>13. Jeg har svært ved at koncentrere mig</li> <li>14. Jeg har problemer med at huske</li> <li>15. Jeg føler mig rastløs</li> <li>16. Jeg føler mig i godt humør</li> <li>17. Jeg føler mig i stand til at nyde livet</li> <li>18. Jeg er tilfreds med min livskvalitet lige nu</li> <li>19. Jeg glæder mig over de ting, jeg sædvanligvis glæder mig over</li> <li>20. Jeg er mere irritabel end jeg plejer</li> </ul>				
<ul><li>21. Jeg føler mig rolig</li><li>22. Jeg føler vrede</li><li>23. Jeg har svært ved at tænke på andet end min sygdom</li><li>24. Jeg føler håbløshed</li></ul>				

Sociale forhold	l høj	l nogen	I mindre	Slet
	grad	grad	grad	ikke
25. Jeg får følelsesmæssig støtte fra min familie og/eller venner				
26. Jeg får følelsesmæssig støtte fra personalet				
<ol> <li>Jeg oplever, at venner eller familie har svært ved at tale med mig om min sygdom/helbredstilstand</li> </ol>				
<ol> <li>Jeg oplever, at jeg har svært ved at tale med andre om min sygdom/helbredstilstand</li> </ol>				
<ol> <li>Jeg oplever, at personalet taler med mig om min situation med brystkræft</li> </ol>				
30. Jeg undgår steder med flere mennesker				
31. Jeg føler mig alene, selvom jeg ikke er alene				
32. Jeg bekymrer mig om min fremtidige arbejdssituation				
Jeg bekymrer mig om min økonomiske situation efter at jeg har fået brystkræft				
34. Jeg bekymrer mig om praktiske forhold i hjemmet efter min operation for brystkræft				
<ol> <li>Jeg har taget kontakt til eksempelvis Kræftens Bekæmpelse, De Brystopererede, unge grupper, café for unge, psykolog og/eller andre</li> </ol>	Ja 🗀	Nej 🗀		
Seksualitet				
36. Jeg føler mig seksuel attraktiv				
37. Jeg er tilfreds med mit seksuelle liv				
38. Svar på spørgsmålet, hvis du har været seksuel aktiv: Jeg har taget initiativ til samleje/seksuelt samvær	Ja 🔲	Nej 🗀		
Body image/kropsopfattelse				
39. Jeg <u>var</u> tilfreds med mit udseende, før jeg fik brystkræft				
40. Jeg er tilfreds med mit udseende, når jeg er påklædt				
41. Jeg er tilfreds med mit udseende, når jeg er nøgen				
42. Jeg føler mig feminin		$\overline{\Box}$		
43. Jeg føler mig (fysisk) attraktiv				
44. Jeg undgår andre mennesker på grund af mit udseende				
sag anaga. andre memberer pa grand at mit descende				

Fysisk situation  45. Jeg er træt  46. Trætheden påvirker mine sociale aktiviteter  47. Jeg falder let i søvn  48. Jeg har problemer med at sove om natten  49. Jeg har smerter  50. Jeg har problemer med at bevæge min arm  51. Jeg mangler energi  52. Jeg føler mig syg  53. Jeg har nedsat appetit	l høj grad	I nogen grad	I mindre grad	Slet ikke	
Religiøse forhold  54. Jeg har en religiøs og/eller åndelig tro, som hjælper mig i situationen med brystkræft					
Organisatoriske forhold 55. Jeg har en kontaktlæge 56. Jeg har en kontaktsygeplejerske 57. Kontaktlægen har været til stede ved mikroskopisvaret 58. Kontaktsygeplejersken har været til stede ved mikroskopisvaret 59. Jeg har fået en passende information 60. Jeg har fået for meget information 61. Jeg har fået for lidt information	Ja	Nej			
<ul><li>62. Jeg er tilfreds med udseendet af mit ar</li><li>63. Arret fra operationen påvirker mit seksuelle samvær</li><li>64. Jeg skal opereres i brystet igen</li><li>65. Jeg skal opereres i armhulen igen.</li></ul>	I høj grad 	I nogen grad  Nej  Nej  Nej	I mindre grad	Slet ikke	
	45. Jeg er træt 46. Trætheden påvirker mine sociale aktiviteter 47. Jeg falder let i søvn 48. Jeg har problemer med at sove om natten 49. Jeg har smerter 50. Jeg har problemer med at bevæge min arm 51. Jeg mangler energi 52. Jeg føler mig syg 53. Jeg har nedsat appetit  Religiøse forhold 54. Jeg har en religiøs og/eller åndelig tro, som hjælper mig i situationen med brystkræft  Organisatoriske forhold 55. Jeg har en kontaktlæge 56. Jeg har en kontaktlæge 56. Jeg har en kontaktsygeplejerske 57. Kontaktlægen har været til stede ved mikroskopisvaret 58. Kontaktsygeplejersken har været til stede ved mikroskopisvaret 59. Jeg har fået en passende information 60. Jeg har fået for meget information 61. Jeg har fået for lidt information 62. Jeg er tilfreds med udseendet af mit ar 63. Arret fra operationen påvirker mit seksuelle samvær 64. Jeg skal opereres i brystet igen	Fysisk situation  45. Jeg er træt  46. Trætheden påvirker mine sociale aktiviteter  47. Jeg falder let i søvn  48. Jeg har problemer med at sove om natten  49. Jeg har smerter  50. Jeg har problemer med at bevæge min arm  51. Jeg mangler energi  52. Jeg føler mig syg  53. Jeg har nedsat appetit  Religiøse forhold  54. Jeg har en religiøs og/eller åndelig tro, som hjælper mig i situationen med brystkræft  Organisatoriske forhold  55. Jeg har en kontaktlæge  56. Jeg har en kontaktlæge  57. Kontaktlægen har været til stede ved mikroskopisvaret  58. Kontaktsygeplejersken har været til stede ved mikroskopisvaret  59. Jeg har fået en passende information  50. Jeg har fået for meget information  51. Jeg har fået for lidt information  52. Jeg er tilfreds med udseendet af mit ar  53. Arret fra operationen påvirker mit seksuelle samvær  64. Jeg skal opereres i brystet igen  Ja    1 høj grad	Fysisk situation  45. Jeg er træt  46. Trætheden påvirker mine sociale aktiviteter  47. Jeg falder let i søvn  48. Jeg har problemer med at sove om natten  49. Jeg har smerter  50. Jeg har problemer med at bevæge min arm  51. Jeg mangler energi  52. Jeg føler mig syg  53. Jeg har nedsat appetit  Religiøse forhold  54. Jeg har en religiøs og/eller åndelig tro, som hjælper mig i situationen med brystkræft  Organisatoriske forhold  55. Jeg har en kontaktlæge  56. Jeg har en kontaktsygeplejerske  57. Kontaktlægen har været til stede ved mikroskopisvaret  58. Kontaktsygeplejersken har været til stede ved mikroskopisvaret  59. Jeg har fået en passende information  60. Jeg har fået for meget information  61. Jeg har fået for lidt information  62. Jeg er tilfreds med udseendet af mit ar  63. Arret fra operationen påvirker mit seksuelle samvær  64. Jeg skal opereres i brystet igen	Fysisk situation  45. Jeg er træt  46. Trætheden påvirker mine sociale aktiviteter  47. Jeg falder let i søvn  48. Jeg har problemer med at sove om natten  49. Jeg har smerter  50. Jeg har problemer med at bevæge min arm  51. Jeg mangler energi  52. Jeg føler mig syg  53. Jeg har nedsat appetit   Religiøse forhold  54. Jeg har en religiøs og/eller åndelig tro, som hjælper mig i situationen med brystkræft  Organisatoriske forhold  55. Jeg har en kontaktlæge  56. Jeg har en kontaktlæge  57. Kontaktlægen har været til stede ved mikroskopisvaret  58. Kontaktsygeplejersken har været til stede ved mikroskopisvaret  59. Jeg har fået en passende information  60. Jeg har fået for lidt information  1 høj   nogen   mindre grad grad grad  62. Jeg er tilfreds med udseendet af mit ar  63. Arret fra operationen påvirker mit seksuelle samvær  64. Jeg skal opereres i brystet igen	Fysisk situation  grad grad grad kikke  45. Jeg er træt  46. Trætheden påvirker mine sociale aktiviteter  47. Jeg falder let i søvn  48. Jeg har problemer med at søve om natten  49. Jeg har problemer med at bevæge min arm  50. Jeg har problemer med at bevæge min arm  51. Jeg mangler energi  52. Jeg føler mig syg  53. Jeg har nedsat appetit   Religiøse forhold  54. Jeg har en kontaktspegelejerske  56. Jeg har en kontaktstwegelejerske  57. Kontaktlægen har været til stede ved mikroskopisvaret  58. Kontaktsygeplejerske har været til stede ved mikroskopisvaret  59. Jeg har fået en passende information  60. Jeg har fået for meget information  61. Jeg har fået for lidt information  62. Jeg er tilfreds med udseendet af mit ar  63. Arret fra operationen påvirker mit seksuelle samvær  64. Jeg skal opereres i brystet igen

Tusind tak for din besvarelse

### Kontaktperson

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## **APPENDIX D**

## Interview guide for individual interview

**Introduktion:** Endnu engang mange tak fordi du vil deltage i et interview, som handler om den belastning, du oplever i relation til at få konstateret brystkræft.

**Anonymitet:** Dit navn vil blive anonymiseret og det vil kun være mig, som får adgang til interviewet

**Båndoptagelse:** Interviewet vil blive optaget på bånd og efterfølgende skrevet ned. Det optagne interview vil efterfølgende blive slettet.

Områder i relation til belastning ved ny- diagosticeret bryst-kræft - fundet ved litteraturgennemgang, fokusgruppe interview og debriefing af kvinder med nydiagnosticeret brystkræft.	Interview spørgsmål
Følelsesmæssig situation	<ul> <li>Kan du fortælle om dengang du fik konstateret brystkræft (så detaljeret og systematisk som muligt).</li> <li>Hvordan reagerede du?</li> <li>Hvad tænkte du?</li> <li>Hvad følte du?</li> <li>Hvordan oplevede du, at diagnosen påvirker dit liv på nuværende tidspunkt?</li> <li>Hvad belaster dig i din situation med brystkræft?</li> <li>Hvad påvirker din belastning?</li> <li>Hvad har betydning for at din belastning mindskes?</li> <li>På hvilket tidspunkt i forløbet har du oplevet den største belastning?</li> </ul>
Sociale forhold	<ul> <li>Hvordan har du oplevet støtte fra din familie/venner?</li> <li>Hvordan har du oplevet støtte fra personalet?</li> </ul>

	<ul> <li>Følte du dig rustet/tryg ved at komme hjem efter operationen?</li> </ul>
Fysisk situation	<ul> <li>Kan du beskrive dit energiniveau?</li> <li>Har du oplevet fysiske symptomer efter operationen?</li> <li>Hvis ja, hvilke?</li> <li>Oplever du smerter?</li> <li>Oplever du træthed?</li> <li>Har du problemer med at falde i søvn/sove om natten?</li> </ul>
Religiøse forhold	<ul> <li>Har du en religiøs og/eller åndelig tro, som hjælper dig i situationen med brystkræft?</li> <li>Hvis ja, hvordan?</li> </ul>
Body image/kropsopfattelse	<ul> <li>Hvordan har operationen påvirket din opfattelse af kroppen?</li> <li>Har operationen påvirket din kvindelighed?</li> </ul>
Seksualitet	Hvilken betydning har diagnosen og operationen (kropsændringen/kropstabet) for dit (seksuelle) samvær med din partner?
Organisatoriske forhold	<ul> <li>Var du indlagt i forbindelse med operationen?</li> <li>Hvor var du indlagt?</li> <li>Hvordan oplevede du indlæggelsen?</li> <li>Hvordan oplevede du forløbet fra du fik diagnosen og indtil nu?</li> <li>Har det haft betydning at du har været indlagt? Hvis ja, hvilken?</li> <li>Kunne du have ønsket dig et andet forløb?</li> <li>Har du haft en kontaktperson i dit forløb?</li> <li>Hvilken betydning har det haft?</li> <li>Har du oplevet et sammenhængende forløb?</li> <li>Hvordan har informationsniveauet været?</li> </ul>

## **APPENDIX E**

# Information om forskningsprojekt

Mammakirurgisk Klinik på Aalborg Universitetshospital undersøger, i samarbejde med andre afdelinger i Danmark, hvor mange og i hvilken grad kvinder med brystkræft oplever belastning på forskellige tidspunkter i deres pleje- og behandlingsforløb. Desuden vil vi undersøge hvilke faktorer, der påvirker belastningen. Vi forventer, at projektet kan bidrage med viden, der kan hjælpe til at forbedre patientforløbet for kvinder med brystkræft.

Vi vil derfor spørge, om du vil deltage i en spørgeskemaundersøgelse. Det vil tage ca. 5 - 30 minutter at udfylde spørgeskemaet. Du vil få udleveret et spørgeskema tre gange i løbet af dit behandlingsforløb for at undersøge om din oplevelse af belastning ændrer sig. Det er meget vigtigt for undersøgelsens pålidelighed, at du vurderer din aktuelle belastning samt udfylder alle spørgsmål i hvert spørgeskema, så vidt det er muligt. Har du behov for støtte til at udfylde spørgeskemaet, er du hjertelig velkommen til at ringe til mig på et af nedenstående numre, så kan vi udfylde spørgeskemaet sammen.

Når du har udfyldt et spørgeskema, skal du lægge det i den udleverede kuvert og enten aflevere kuverten til personalet eller lægge den i afdelingens interne postkasse (der behøves ikke frimærke). Der er frimærke på den tredje kuvert, som du kan aflevere enten på sygehuset eller i en almindelig postkasse. Så vil alle kuverter blive sendt direkte til undertegnede. Afdelingens personale vil **ikke** få kendskab til dine svar. Dine svar vil blive behandlet med største **fortrolighed**. Dit navn, cpr. nummer og telefonnummer vil ikke være tilgængeligt for andre end undertegnede.

For at uddybe spørgeskemaundersøgelsen vil der også blive lavet en interview-undersøgelse. Hvis du **også** kunne være **interesseret** i at deltage i interview-undersøgelsen skal du skrive dit telefonnummer på forsiden af et spørgeskema, så kontakter jeg dig med henblik på videre aftale. Interviewet vil foregå på sygehuset eller hjemme hos dig, alt efter hvad du foretrækker.

Din deltagelse er fuldstændig frivillig. Du kan når som helst og uden at give en grund trække dit tilsagn om deltagelse tilbage. Det vil på ingen måde få konsekvenser for din videre pleje og behandling.

Har du brug for yderligere information om forskningsprojektet eller din deltagelse, er du hjertelig velkommen til at kontakte mig.

#### På forhånd tusind tak for din deltagelse.

Med venlig hilsen Lone Jørgensen Sygeplejerske, ph.d. studerende Mammakirurgisk Klinik, Aalborg Universitetshospital Sdr. Skovvej 3

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OBS arbejdstelefon nummeret ændres pr. 3.12.2013 til 97 66 10 74

E-mail: lojo@rn.dk

# **APPENDIX F**

	ALLENDIAL				
	Causal indicator.	Effect indicator			
Item 1	+	+			
Item 2	+	+			
Item 3	+	+			
Item 4	+				
Item 5	+				
Item 6	+				
Item 8	+	+			
Item 9		+			
Item 10	(+)	+			
Item 11	+				
Item 12	+				
Item 13		+			
Item 14		+			
Item 15	+	+			
Item 16	+				
Item 17	+	+			
Item 18	+	+			
Item 19	+	+			
Item 20	+	+			
Item 21	+	+			
Item 22	+				
Item 23	+				
Item 24	+	+			
Item 25	+				
Item 26	+				
Item 27	+				
Item 28	+				
Item 29	+				
Item 30	+				
Item 31	+	+			
Item 32	+				
Item 33	+				
Item 34	+				
Item 35		+			
Item 36	+				
Item 37	+	+			
Item 38		(+)			
Item 39	(+)				
Item 40		+			

Item 41		+
Item 42		+
Item 43		+
Item 44	(+)	+
Item 45	+	+
Item 46	+	+
Item 47	+	+
Item 48	+	+
Item 49		+
Item 50		+
Item 51	+	+
Item 52	+	(+)
Item 53	+	+
Item 54		+
Item 55	+	
Item 56	(+)	
Item 57	(+)	
Item 58	+	+
Item 59	+	+

### **SUMMARY**

Breast cancer is the most common cancer among women worldwide. In Denmark, one in every 9 women will be diagnosed with breast cancer during her life. The initial treatment is removal of the tumour and the surrounding tissue, or removal of the breast. The axillary is examined to stage spread of cancer and if metastases are detected, an axillary clearance is performed. Consequences of breast cancer are manifold and vary within individuals, but the most cited are anxiety, depression, pain, sleep disturbance, fatigue, and/or altered body image. These consequences may cause distress at some point during breast cancer trajectory. Overall, distress has been linked to suffering, and lower quality of life, increased admission rates, and greater health care costs. This thesis uses mixed methods to investigate the prevalence of distress among women taking part in surgical continuity of care at time of diagnosis, and possible changes in distress during surgical continuity of care. In addition, it determines predictors of distress and explores the experience of distress in more depth.

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