

### **Aalborg Universitet**

## Video consultations in relation to vulnerable patients told trough vignettes and personas

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# VIDEO CONSULTATIONS & VULNERABILITY IN DENMARK

## GOALS OF MY RESEARCH

- SITUATED VULNERABILITY

Focus on the moment and the limited senses at play in video consultations.

- Triage of video consultation

What is the journey to establish a video consultation

- METHOD
  - Qualitative methods
  - observation and note taking.
  - interviews
  - One main study with multiple angles (triage, situated vulnerability)
- THEORETICAL APPROACH
  - STS (science and technology studies)
  - Socio-material approach to agency in objects

