

Comprehensive audience expansion based on end-To-end neural prediction

Jiang, Jinling; Lin, Xiaoming; Yao, Junjie; Lu, Hua

Published in:
CEUR Workshop Proceedings

Publication date:
2019

Document Version
Publisher's PDF, also known as Version of record

[Link to publication from Aalborg University](#)

Citation for published version (APA):
Jiang, J., Lin, X., Yao, J., & Lu, H. (2019). Comprehensive audience expansion based on end-To-end neural prediction. *CEUR Workshop Proceedings*, 2410.

General rights

Copyright and moral rights for the publications made accessible in the public portal are retained by the authors and/or other copyright owners and it is a condition of accessing publications that users recognise and abide by the legal requirements associated with these rights.

- Users may download and print one copy of any publication from the public portal for the purpose of private study or research.
- You may not further distribute the material or use it for any profit-making activity or commercial gain
- You may freely distribute the URL identifying the publication in the public portal -

Take down policy

If you believe that this document breaches copyright please contact us at vbn@aub.aau.dk providing details, and we will remove access to the work immediately and investigate your claim.

Comprehensive Audience Expansion based on End-to-End Neural Prediction

Jinling Jiang
MiningLamp Technology.
Beijing, China
jiangjinling@mininglamp.com

Junjie Yao
East China Normal University.
Shanghai, China
junjie.yao@sei.ecnu.edu.cn

Xiaoming Lin
MiningLamp Technology.
Beijing, China
linxiaoming@mininglamp.com

Hua Lu
Department of Computer Science, Aalborg University.
Aalborg, Denmark
luhua@cs.aau.dk

ABSTRACT

In current online advertising applications, look-alike methods are valuable and commonly used to identify new potential users, tackling the difficulties of audience expansion. However, the demographic information and a variety of user behavior logs are high dimensional, noisy, and increasingly complex, which are challenging to extract suitable user profiles. Usually, rule-based and similarity-based approaches are proposed to profile the users' interests and expand the audience. However, they are specific and limited in more complex scenarios.

In this paper, we propose a new end-to-end solution, unifying the feature extraction and profile prediction stages. Specifically, we present a neural prediction framework and leverage it with the intuitive audience feature extraction stages. We conduct extensive study on a real and large advertisement dataset. The results demonstrate the advantage of the proposed approach, not only in accuracy but also generality.

CCS CONCEPTS

• **Information systems** → **Online Advertising**; • **Human-centered computing** → *User Models*; • **Theory of computation** → *Computational Advertising theory*; • **Computing methodologies** → *Factorization methods*;

KEYWORDS

Online Advertising; Audience Expansion; Lookalike Modeling

ACM Reference Format:

Jinling Jiang, Xiaoming Lin, Junjie Yao, and Hua Lu. 2019. Comprehensive Audience Expansion based on End-to-End Neural Prediction. In *Proceedings of the SIGIR 2019 Workshop on eCommerce (SIGIR 2019 eCom)*, 8 pages.

1 INTRODUCTION

The remarkable growth of online advertisement enables the advertisers to sync up their products according to the fast-changing

needs of the consumer. As the development of e-commerce platforms has introduced SMEs (Small and medium-sized enterprises) to enter consumers' sight, large enterprise advertisers face the crisis of slowing business growth and falling revenue. Therefore, brand advertisers have begun to pay more attention to the contribution of advertising to sales conversion, the actual revenue brought by advertising, requiring advertising agencies and third-party suppliers to provide more refined performance data of advertising effects.

Meanwhile, the emergence of big data technology has subverted the operation model of the entire advertising industry and the traditional way of evaluating advertising effects. By tracking and obtaining user behavior data, a third-party supplier of advertising monitor can analyze the data according to the advertiser needs, not only understanding the communication effects and sales conversion rate generated by the advertisement in time but also predicting the user conversion probability to some extent. Through analysis and modeling on massive data of user behavior, advertisers can accurately reach the target consumer. Therefore, how to better utilize the advertising monitor data in order to optimize ad serving and improve marketing conversion rate has become an important issue.

One of the main challenges in ad serving is how to find the best converting prospects. A typical way is to do audience expansion, that is, to identify and reach new audiences with similar interests to the original target audience. Usually, the methodology used in audience expansion problem is called look-alike modeling. Given a seed user set S from a universal set U , look-alike models essentially find groups of audiences from $U - S$ who look and act like the audience in S .

The data flow of audience expansion service is illustrated in Figure 1. The data runs between advertisers and our universal advertising monitor system across different media platforms. The original users come from the advertiser's CRM System selecting the consumers who recently exercise the purchase actions. Then the users who are tracked by the universal advertising monitor will be matched and treated as "seed" users.

In this paper, we build up a closed-loop data solution for brand advertisers and combines multiple techniques of selecting negative samples and extracting features, as well as machine learning look-alike models to reach the targeted audience. Which greatly enhances the conversion effect of ad serving. Based on the "seed" users and universal user set from advertising monitor, we build a lookalike

Copyright © 2019 by the paper's authors. Copying permitted for private and academic purposes.

In: J. Degenhardt, S. Kallumadi, U. Porwal, A. Trotman (eds.):

Proceedings of the SIGIR 2019 eCom workshop, July 2019, Paris, France, published at <http://ceur-ws.org>

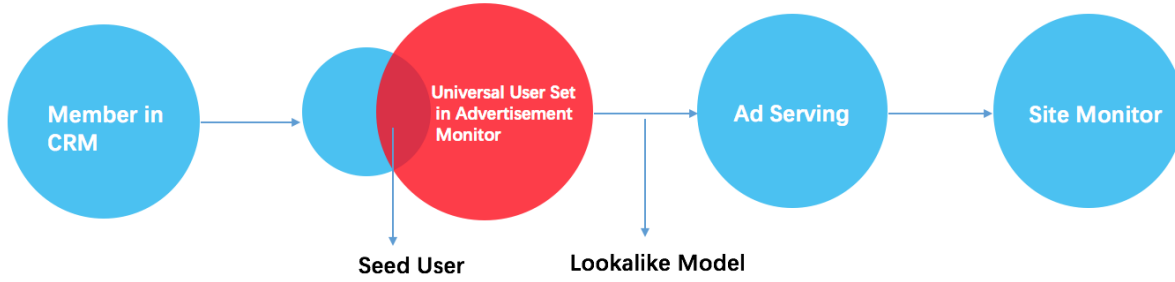


Figure 1: Audience Expansion Dataflow

model to predict the probability to be the target audience for all users. Afterward, according to the advertising budget, lookalike model will yield the corresponding number of expanded users to be reached through ad serving system. Finally, the ad serving performance is evaluated by advertiser’s site monitor system that record sales conversion shortly.

But both traditional and current look-alike strategies for an advertiser to look for the target audience are mainly based on user demographics. There are two main problems with demographics-based audience segmentation: user demographics (age, gender, and geographical location) itself is not precise as it is estimated via various statistical methods or machine learning models based on a small group of surveyed samples (10-100 thousand); the number of users that are specified by demographics is large, more sophisticated screening is required. Accordingly, the details of user behavior data should be harnessed in machine learning models to target accurate audience segment. At the same time, there are two main problems that need to be solved based on user behavior data modeling: user-generated behavior data through the Internet is generally high-dimensional and sparse; advertisers usually can only provide positive samples, while negative samples need to be carefully picked up from a substantial unlabeled sample set.

Besides, the ecologically closed Internet tycoons (represented by Facebook, Amazon, Tencent, Alibaba and etc.) provide the advertisers the capability to perform audience expansion within their own platforms. However, ad serving data of these platforms are not connected with the advertiser’s CRM (Customer Relationship Management) system. Thus, it is difficult to directly track the real conversion rate. In order to verify that lookalike models based on the user behaviour work better than traditional demographics-based approach regarding the sales conversation rate, we need to integrate data flow during the whole advertising life cycle.

The contributions of this paper can be summarized as follows.

- We have improved the commonly used ad serving mode from demographics-based crowd segmentation to a comprehensive audience expansion framework.
- We propose a lookalike model that has better generalization ability for audience expansion problem.

- We conduct extensive and effective experiments to extract negative samples from unlabeled data.
- We prove the effectiveness of the proposed lookalike models in an online environment.

The rest of the paper is organized as follows. In Section 2, we review the related work on various kinds of look-alike models and illustrate different design philosophy behind them.

Section 3.3 gives out the formal problem statement and specifies the notations used in the paper. We then introduces our proposed lookalike models and Section 3.4 reveals the sampling strategies. The evaluation of the algorithm is presented in Section 4. Finally the conclusion and future work are discussed in Section 5.

2 RELATED WORKS

We briefly review the related literature of look-alike modeling. Generally in online user-targeted advertising areas, look-alike modeling which supports audience expansion system can be categorized in three lines: rule-based, similarity-based and model-based.

Rule-based approaches focus on explicit positioning, where users with specific demographic tags (age, gender, geography) or interests are targeted directly for advertiser. The core technical support in the background is user profile mining, which means, the interest tags are inferred from the user behaviour [20][27]. Furthermore, Mangalampalli et al. [17] builds a rule-based associative classifier for campaigns with less conversion; Shen et al. [24] and Liu et al. [14] present detailed in-depth analysis of multiple methods under different considerations (such as similarity, performance, whether or not campaign-agnostic) for online social network advertising. The main disadvantage of rule-based look-alike modeling is that it only captures the high-level features, therefore loses sophisticated details of user behaviour.

Similarity-based approaches apply different similarity metrics to solve the problem of look-alike modeling. Naive similarity-based method computes pairwise similarities between seed user and all the other users in the set while the locality-sensitive hashing (LSH) [25] technique is often applied to decrease the computation complexity of pairwise similarity. In addition, based on Ma et al. [15][16] provide several similarity scoring methods to

measure the potential value of the users to an specific advertiser. However, the similarity-based approach lacks the ability to catch the implicit interaction between features indicating user behaviour.

Model-based look-alike systems fall into two categories: unsupervised and supervised learning. For instance, k-means clustering [21] and frequent pattern mining [1] are the instances of unsupervised approach. Meanwhile, the supervised approach transforms the look-alike model into a positive-unlabeled learning (PU learning) problem [12][10][19][13]. In PU learning, the positive samples are seed users while negative samples should be selected from the non-seed users. The main challenge of PU learning problem lies in three following aspects: negative samples not easy to obtain; negative samples are too diverse; negative samples are dynamically changing. In one word, different strategies on how to sample the negative users will definitely affect the model results. For example, besides random sampling, Ma et al. [15] select the past non-converter users as negative samples and Liu et al. [13] propose a "spy" method to aggregate negative users. Another challenge in model-based look-alike system is that it need have the capability to model in the very sparse feature space.

A key challenge in applying collaborative filtering lies also on the extreme sparsity of interaction between users and campaign and the way Kanagal et al. [9] address this challenge is to utilize a product taxonomy to reveal the relationships. Regarding the algorithms dealing with high-dimensional sparse data is an essential task in online advertising industry. Many models have been proposed to resolve this problem such as Logistic Regression (LR) [3][11], lowPolynomial-2 (Poly2) [2], Factorization Machine-based models [22][7][6] and end-to-end deep learning related models [4][5][26].

3 THE PROPOSED APPROACH

Here we first formalize the problem and then list the feature extraction and the prediction framework.

3.1 Problem Statement

We formalize the look-alike modeling as a prediction problem. Advertisers submit a list of customers, which we call seed user set S , as positive samples and there are a universal user set U existing in advertising monitor platform. Then the problem is transformed into a Positive and Unlabeled learning problem: using a small number of labeled positive samples S and a large number of unlabeled samples $U - S$ to derive a prediction classifier. Eventually unlabeled users are scored by the classifier and the target audience set T is taken out according to advertising requirements. The dataset sizes are typically configured in real business environment as follows: $\|S\| = 0.1-0.2M(\text{Million})$, $\|T\| = 10-20M$ and $\|U\| = 2000-3000M$. Meanwhile, a user is represented by a feature vector which indicates the user's past behaviour collected by the advertising monitor system. The feature vector always occurs with high-dimension D and extreme sparsity. D is usually around 100-300 thousands and only 0.1 percent of the feature vector are non-zero elements.

3.2 Feature Extraction and Analysis

Here we introduce the feature extraction and analysis stages in the lookalike model.

Table 1: An example of data from advertising monitor system

CLICK	Timestamp	USER_ID	SPID
1	201809123278	66a7988f	107122831
0	201809123346	9e664577	107108909
1	201809123456	9b3fcc94	107104618
0	201809123787	0043fbf4	107102974
0	201809132592	1df73293	107108909

Each row of the original data collected by advertising monitor system represents an ad impression. The "CLICK" column is an indicator that shows whether or not the advertisement is clicked by the corresponding user (1 represents CLICK while 0 means the opposite). As shown in Table 1, The main information of an ad impression includes timestamp, user_id and an spid. The spid refers to the specific information of an advertisement where they are multi-field categorical data [28] which are commonly seen in CTR prediction and recommendation system.

The user behaviour is represented by a high-dimensional sparse feature vector where each feature corresponding to the times an advertisement is clicked or impressed. One typical feature extraction result is shown in Table 2, User "66a7988f" is impressed by spid1 and spid2 both 3 times while he only clicks spid2 once. The user feature vector will be normalized afterwards. The normalization approach is as follows where *freq* represents the original frequency and *norm_freq* is the frequency after normalization:

$$norm_freq = \begin{cases} \frac{1}{1 + \exp(-\frac{freq}{10})} & freq > 0 \\ 0 & freq = 0 \end{cases} \quad (1)$$

To this end, every feature value is converted to a number between 0 and 1.

It is noteworthy that the data label is the **purchase tag** (meaning the corresponding user has purchase action) from CRM system of a particular brand advertiser over a period of time, while features represent the impression and click behaviour for ads of different brands. Unlike the high-dimensional sparse feature transformed by one-hot encoder in CTR prediction task, the original feature space is already sparse and high-dimensional.

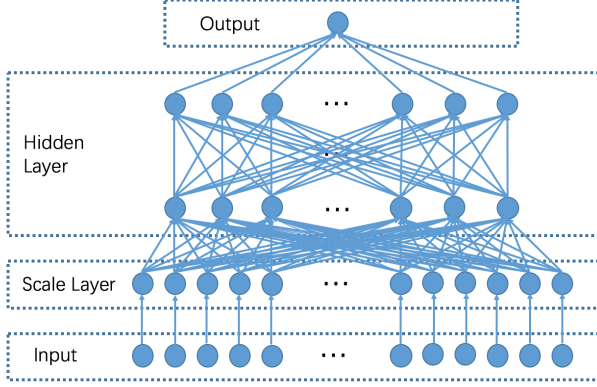
The intuitive idea of utilizing spid as feature is that the ads are somehow correlated to the websites highly indicating user interests. That is to say, when an internet user is impressed by an specific ad, the ad itself could describe the user interests to some extend. Moreover, "CLICK" information directly connects user intention. The detailed comparison of different feature extraction methodologies will be incorporated in Section 4.2.

3.3 Comprehensive Modeling

We continue to introduce the lookalike model techniques used in our audience expansion system. Multilayer Perceptron (MLP) is a feedforward neural network consisting of several layers. By adding non-linear activation functions, MLP can fit high-order non-linear features. Figure 2 illustrates a MLP network added by a scale layer.

Table 2: User behaviour Representation

USER_ID	spid1_click	spid1_impression	spid2_click	spid2_impression	...	label
66a7988f	0	3	1	3	...	1
9b3fcc94	0	2	1	1	...	0
0043fbf4	1	1	0	1	...	0
9e664577	1	3	1	2	...	1
1df73293	0	1	0	1	...	0

**Figure 2: Comprehensive Audience Expansion Framework**

Based on it, we proceed the audience expansion with intuitive feature extraction and prediction tasks.

The prediction equation of a standard MLP model is defined as:

$$y = \text{mlp}(AX + \text{bias}), A \in \mathbb{R}^{k \times n} \quad (2)$$

After adding a scale layer, the model we call Scale-MLP is updated as:

$$y = \text{mlp}(A(W \circ X) + \text{bias}), A \in \mathbb{R}^{k \times n} \quad (3)$$

The model expressibility of Equation 2 and 3 is the same so that there is no difference at model prediction stage. That is to say, the theoretical optimal solution of MLP and Scale-MLP are the same. However, deep models don't always converge to the same optimal solution in practice, therefore, the effectiveness of actual models obtained from Scale-MLP and MLP are often different on different datasets.

To be detailed, the essential difference lies in the way backpropagation update the network parameter during model training stage. Compared to a standard MLP, Equation 3 reflects that the network need feedforward an intermediate result $w_j x_j$ after the scale layer added. When MLP updates the parameter matrix A during backpropagation, the partial derivative regarding a_{ij} is x_j ; for Scale-MLP, the partial derivative regarding a_{ij} is $w_j x_j$ while regarding w_j is x_j . In another word, the value of feature x_j in MLP can directly affect the parameters $a_{ij}, i = 1 \dots k$; for Scale-MLP, feature x_j can only update w_j .

Assuming that the influence of different features on the model is quite different, the fluctuation of feature values will make training process difficult to converge. Suppose that the feature x_j has little

effect for the target, when the values of x_j drifts, it will cause training difficulty unless the absolute value of parameters $a_{ij}, i = 1 \dots k$ are all small; on the other side, as long as the absolute value of the only affected parameter w_j in Scale-MLP model is small, the influence of the feature on the target can be made smaller. To conclude, adding the scale layer and updating the parameters of the scale layer during backpropagation can directly change the final influence of each feature on the model.

Generally saying, for MLP model, matrix A captures the first-order combinatoric features. In order to learn high-order features, the model need to fit the data by adjusting both the parameters of matrix A and the hidden layers of MLP. Due to the sparsity of feature space and importance of different features varies, the parameters of matrix A cannot be very effectively trained. Under such circumstances, the MLP model is easier to overfit. On the contrast, the Scale-MLP model only needs to train the parameters of the scale layer properly for the same purpose. Therefore, Scale-MLP model is much simpler to train in our setting.

Another angel to look at the functionality of the new model is that it adds randomness to the original user feature vector. In other words, if a user is not impressed by some ad, it doesn't mean that he/she is totally not interested in that ad. Therefore, the scale layer will help to learn a model which has better generalization capability for this task.

3.4 Model Training

3.4.1 The Impact of Sampling Ratio. We evaluate the impact of sampling ratio based on different number of positive and unlabeled samples, seeing unlabeled as negative label. The standard classification algorithm we choose is Logistic Regression. The key metrics need to be taken care are *test recall* and *threshold*, meaning positive sample recall on testing data set and the corresponding probability boundary. The number of positive and negative samples in testing data set are 34657 and 72464. The evaluation result in Table 3 shows when ratio of positive and unlabeled reaches 1:2 (the number of positive and negative samples are 69331 and 134584 respectively), the threshold doesn't change significantly when more unlabeled samples are added. Considering both training efficiency and effectiveness, it is practical to set the sampling ratio of positive:negative as 1:2.

3.4.2 Sampling Techniques. For general classification problem, to determine where the class boundary is, at least some of the negative samples to be close to the positive ones are chosen. Take "active learning" [23] as an example, algorithms will select out those samples that are most indistinguishable from the model for human expert to label. However, look-alike models deal with data without

Table 3: The Impact of Sampling Ratio

positive	unlabeled	train loss	test accuracy	test auc	test recall	threshold
69331	69331	0.4693	0.764	0.835	0.740	0.493
97064	97064	0.4692	0.767	0.840	0.740	0.498
138663	138663	0.4700	0.770	0.843	0.740	0.493
69331	95743	0.4650	0.769	0.837	0.740	0.518
69331	134584	0.4298	0.774	0.839	0.740	0.668
69331	197328	0.3874	0.776	0.839	0.740	0.678
69331	245811	0.3576	0.776	0.839	0.740	0.682

labelled negative samples, hence the goal of sampling is to pick out a reliable set of negative users.

Besides randomly selecting negative samples and directly apply standard classifier to the PU learning problem, we compare the effectiveness of three other sampling techniques: spy, pre-train and bootstrap sampling. The "Spy" [13] [12] and "Pre-Train" sampling strategies are so-called "two-step" approach [8] where the general idea is described as follows: the first step is to identify a subset of unlabeled samples that can be reliably labelled as negative, then positive and negative samples are used to train a standard classifier that will be applied to the remaining unlabeled samples. Usually the classifier is learned iteratively till it converges or some stopping criterion is met. Correspondingly, the "Spy" and "Pre-Train" sampling strategies are illustrated in Algorithm 1 and 2.

Algorithm 1: Spy Sampling

Input: Positive Sample Set P , Unlabeled Sample Set U

Output: Negative Sample Set N with size k

- 1 Randomly select a subset from P as the spy set P' ;
 - 2 Train a classifier M based on $P - P'$ and $U + P'$;
 - 3 Select a subset N of k samples from U with least prediction scores;
 - 4 Return N ;
-

Algorithm 2: Pre-Train Sampling

Input: Positive Samples Set P , Unlabeled Sample Set U , Validation Set V

Output: Negative Sample Set N with size k

- 1 Randomly select a subset N with size k from U ;
 - 2 **while true do**
 - 3 Randomly select a subset N' from N ;
 - 4 Train a classifier M based on P and N' , and evaluate the model on V ;
 - 5 **if the accuracy of M doesn't improve on V then**
 - 6 Return N ;
 - 7 **break**;
 - 8 Predict U using classifier M ;
 - 9 Select a subset N of k samples with least prediction scores;
-

A more sophisticated approach [18] is a variant of bagging: first of all, a subset of unlabeled samples are bootstrapped from the unlabeled sample set U . The algorithm details are depicted in Algorithm 3. Here we set the number of iterations T and for each iteration, a standard classifier responsible for predicting U is trained on bootstrapped sample set U' and positive sample set P . The final predicted probability equals to the average score of T iterations.

Algorithm 3: Bootstrap Sampling

Input: Positive Sample Set P , Unlabeled Sample Set U

Output: Negative Sample Set N with size k

- 1 **for** $t \leq T$ **do**
 - 2 Bootstrap a subset U' from U ;
 - 3 Train a classifier M on P and U' ;
 - 4 Predict $U - U'$ using classifier M ;
 - 5 Record the classifying scores;
 - 6 Average the classifying scores of all iterations;
 - 7 Select a subset N of k samples with least average scores;
 - 8 Return N ;
-

Table 4 shows the experimental result of different sampling approaches. The *sampling parameter* represents the percentage of unlabeled samples picked out as negative and *threshold* indicates the corresponding probability boundary. From the result table it can be seen that when spy and bootstrap approaches sample half size of the unlabeled data, it still guarantees almost the same level of recall on testing data while regarding pre-train sampling approach, the recall on test data is much lower. On the sampling efficiency, spy approach can only run one iteration compared to the other two which need converge after several rounds. Therefore, it is both efficient and effective to utilize spy sampling approach in our setting.

Logistic Regression: Logistic Regression (LR) is probably the most widely used baseline model. Suppose there are n features $\{x_1, x_2, \dots, x_n\}$ and x_i is either 0 or 1, consider an LR model without a regularization term:

$$y = bias + \beta^T X \quad (4)$$

where β is the coefficient vector. This simple linear model misses the crucial feature crosses, therefore, the Degree-2 Polynomial (Poly2) model is always provided to ease the problem.

$$y = bias + \beta^T X + XWX^T \quad (5)$$

where W is a symmetric parameter matrix with the elements on the diagonal are all equal to 0.

Table 4: The Impact of Sampling Approach

approach	sampling parameter	train loss	test accuracy	test auc	test recall	threshold
Random	0.9	0.4250	0.775	0.847	0.766	0.633
Random	0.5	0.4150	0.753	0.843	0.676	0.612
Spy	0.95	0.4138	0.775	0.847	0.768	0.640
Spy	0.9	0.4141	0.776	0.847	0.763	0.633
Spy	0.5	0.3660	0.775	0.845	0.768	0.607
Pre-Train	0.95	0.3677	0.775	0.845	0.771	0.624
Pre-Train	0.9	0.3829	0.776	0.846	0.771	0.632
Pre-Train	0.5	0.4382	0.702	0.839	0.632	0.628
Bootstrap	0.95	0.4127	0.775	0.847	0.768	0.638
Bootstrap	0.9	0.4153	0.776	0.847	0.763	0.633
Bootstrap	0.5	0.3976	0.775	0.845	0.766	0.640

Factorization Machine In order to extract feature crosses while reducing the influence of high-dimensional sparse features, Rendle [22] proposes Factorization Machines to overcome the drawbacks of *LR*. Regarding *LR* model, the number of parameters in matrix W need to be learned is $\frac{n(n-1)}{2}$. When n is 100,000, the number of parameters is tens of billions. At the same time, when training the model using gradient descent optimization, the parameter w_{ij} can only be trained when x_i and x_j are both not zero, therefore there is a high demand on both the number of training samples and memory space at training phrase. As a result, for high-dimensional sparse features, the parameter matrix W is almost impossible to train.

To overcome this problem, we will decompose W into VV^T where each v_i in $V = (v_1, v_2, \dots, v_n)^T$ can be seen as a latent k -dimensional factor of original feature. The Degree-2 *FM* model equation is defined as:

$$y = \text{bias} + \beta^T X + XVV^T X^T, V \in \mathbb{R}^{n \times k} \quad (6)$$

At this time, the number of parameters need to be estimated is $n \cdot k$ and easier to train even under sparsity setting as *FM* model break the independence of the interaction parameters by factorizing them.

4 EXPERIMENTS

4.1 Setup

Regarding the model implementation, we use MXNet¹ on a stand-alone 1080TI GPU to compare different model effects and figure out model parameters. When predicting the universal user pool consisting of nearly 2.5 billion users, we used distributed MXNet on a 80-cores hadoop cluster to re-train the model and it took nearly 4 hours to finish the prediction of all users.

4.2 The Impact of Feature Engineering

Table 5 shows the impact of different feature engineering approaches. In this table, *Time Slice* indicates the strategy of calculating the user behaviour by time slice (None: no time slice; day: slice by day; holiday: slice by holiday and weekday; month: slice by month). For example, if we extract features of user activities by month, one

typical feature could be that one specific user is impressed by an ad of "Maybelline" 5 times in July. In general, only activities happening in last three months are to be extracted. *Click* means whether we distinguish between click action from impression. The experimental results based on *LR* model (training data volume: 428484; testing data volume: 107121; positive and negative ratio is 1:2) show that if the features are calculated by month and click action is separated from impression, the *AUC* value will reach 0.8465 in testing phrase which is the best among all settings. Therefore, this feature engineering strategy will be applied in various model methodologies afterwards.

Table 5: The Impact of Feature Engineering

Feature Size	Time Slice	Click	Train AUC	Test AUC
144009	None	True	0.8721	0.8447
94932	None	False	0.8689	0.8443
249406	by holiday	True	0.8808	0.8445
196184	by month	True	0.8780	0.8465
133605	by month	False	0.8761	0.8461

4.3 Model Performance

In this section, the performance comparison of various models is introduced. The hyper-parameters configured in different models are listed at Table 6. In this table, BN-MLP is a multi-layer perceptron with a batch normalization layer after each hidden layer; Scale-BN-MLP adds a scale layer before BN-MLP; *lr* and *wd* represent learning rate and L2 regularization parameter respectively.

Table 6: Hyper-parameter Setting

Model	Parameters
LR	lr=1e-4, wd=1e-6
FM	lr=1e-4, wd=3e-5, k=6
MLP	lr=1e-4, wd=3e-5
BN-MLP	lr=1e-4, wd=3e-5
Scale-MLP	lr=1e-4, wd=3e-5
Scale-BN-MLP	lr=1e-4, wd=3e-5

¹<https://mxnet.apache.org/>

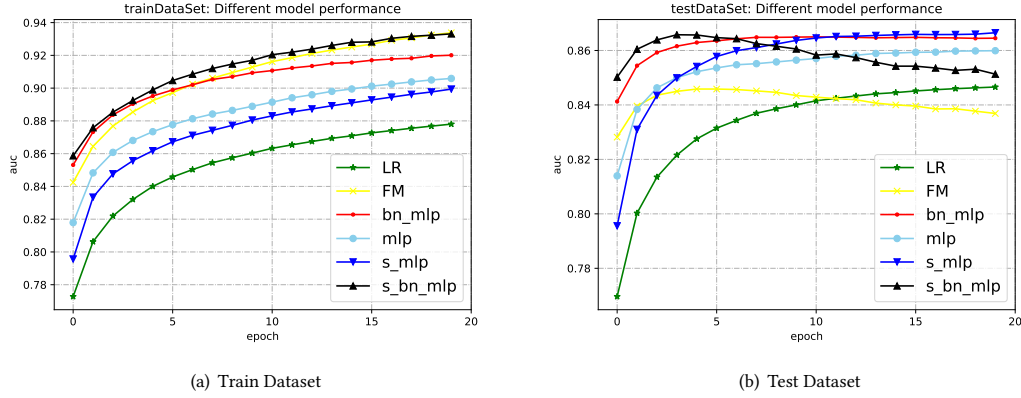


Figure 3: Model Performance

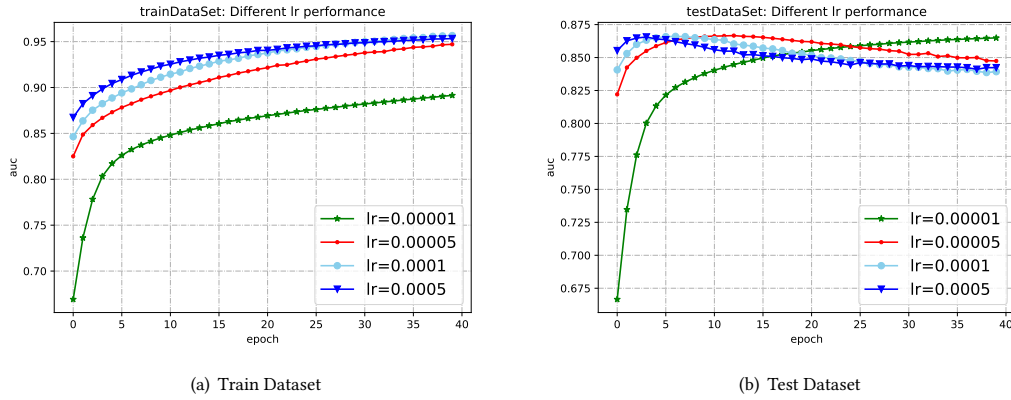


Figure 4: Comparison of Different Learning Rate

Table 7: Online A/B Testing Results

Metric	Random	F20-34	FEMALE	MALE	MODEL
Impression	18,367,151	6,493,314	3,910,355	1,454,655	1,221,095
Impression UV	8,578,859	3,152,614	2,052,897	912,468	594,456
Purchaser	597	123	117	29	217
Purchaser Rate	0.01%	0.00%	0.01%	0.00%	0.04%
Transaction	731	155	134	32	275
Sales	69,974	14,976	14,727	3,739	23,413
ATV	96	97	110	117	85
Media Cost	295,575	106,982	61,972	24,429	19,100
CPO	404.3	690.2	462.5	763.4	69.5
CPA	495.1	869.8	529.7	842.4	88.0
Incremental ROI	0.2	0.1	0.2	0.2	1.2

From the experiment results in Figure 3, we can see that the effect of the multi-layer perceptron is better than that of LR and FM, and adding the batch normalization layer and the scale layer can both improve the model performance and convergence speed of the

model. Therefore, Scale-BN-MLP outperforms other models regarding AUC value during training phrase. Meanwhile, the convergence speed of Scale-BN-MLP (4 epochs) is the fastest one among all models, **requiring early stopping to yield the optimal model in**

practice. The result confirms the derivation in section 3.3. Figure 4 shows different learning rates for Scale-BN-MLP model in training and testing data set, the convergence speed performs well when learning rate equals to 0.0001(1e-4).

4.4 Online Effectiveness Evaluation

Regarding effectiveness evaluation in a real closed-loop business setting, we corporate with a brand advertiser and a third-party advertising monitor supplier in order to conduct the online experiments. The final experiment results are shown at Table 7. There are several important business metrics like Impression UV, Purchaser Rate, ATV (Average Transaction Value), CPO (Cost Per Order), CPA (Cost Per Action) and Incremental ROI listed in this table. All indicators of our model perform far better than traditional demographic-based approaches.

5 CONCLUSIONS AND FUTURE WORK

In this paper, we showed an data application architect to utilize advertisement monitor data in audience expansion system for brand advertisers, compared to traditional ad serving based on demographics, the lookalike model in our application focuses on analysing user behaviour. Regarding the way of picking up the negative samples from unlabeled data, we compared four sampling techniques and the impact of different sampling ratios in order to figure out the best setting. Meanwhile, to overcome the sparsity and high dimension of feature space, we proposed Scale-MLP, a modified MLP by adding a scale layer, although the training AUC is lower than other traditional learning strategies, however, it gains performance improvement when generalizing the model to testing data while the efficiency of Scale-MLP is comparable to other approaches. Lastly we prove that the lookalike model outperforms traditional ad serving mechanisms in real business environment.

Several directions exist for future research. The rich information contained in the advertisement could be harnessed to investigate more sophisticated look-alike models. For example, we could incorporate advertising information including advertiser, brand and product in order to explore more detailed feature interactions. For different advertisers' campaign, adaptive user feature representation also need to be taken into consideration. Meanwhile, CTR prediction task will be a challenging and interesting problem under the setting of growing diversity in targeting users and cross-media advertising platforms. CTR prediction results could be utilized for the purpose of omni-channel uniform budget allocation to effectively enhance ROI by matching brands/products with different media platforms.

REFERENCES

- [1] A. Bindra, S. Pokuri, K. Uppala, and A. Teredesai. 2012. Distributed Big Advertiser Data Mining. In *Proc. of Workshops on ICDM*. 914–914.
- [2] Yin-Wen Chang, Cho-Jui Hsieh, Kai-Wei Chang, Michael Ringgaard, and Chih-Jen Lin. 2010. Training and Testing Low-degree Polynomial Data Mappings via Linear SVM. *JMLR* 11 (Aug. 2010), 1471–1490.
- [3] Olivier Chapelle, Eren Manavoglu, and Romer Rosales. 2014. Simple and Scalable Response Prediction for Display Advertising. *ACM Trans. Intell. Syst. Technol.* 5, 4 (Dec. 2014), 61:1–61:34.
- [4] Heng-Tze Cheng, Levent Koc, Jeremiah Harmsen, Tal Shaked, Tushar Chandra, Hrishikesh Aradhya, Glen Anderson, Greg Corrado, Wei Chai, Mustafa Ispir, Rohan Anil, Zakaria Haque, Lichan Hong, Vihan Jain, Xiaobing Liu, and Hemal Shah. 2016. Wide & Deep Learning for Recommender Systems. In *Proc. of the 1st Workshop on Deep Learning for Recommender Systems*. 7–10.
- [5] Huifeng Guo, Ruiming Tang, Yunming Ye, Zhenguo Li, and Xiuqiang He. 2017. DeepFM: A Factorization-machine Based Neural Network for CTR Prediction. In *Proc. of IJCAI*. 1725–1731.
- [6] Yuchin Juan, Damien Lefortier, and Olivier Chapelle. 2017. Field-aware Factorization Machines in a Real-world Online Advertising System. In *Proc. of WWW Companion*. 680–688.
- [7] Yuchin Juan, Yong Zhuang, Wei-Sheng Chin, and Chih-Jen Lin. 2016. Field-aware Factorization Machines for CTR Prediction. In *Proc. of RecSys*. 43–50.
- [8] Azam Kaboutari, Shabestar Branch, Jamshid Bagherzadeh, Iran Urmia, and Fati-meh Kheradmand. 2014. An evaluation of two-step techniques for positive-unlabeled learning in text classification. *Int. J. Comput. Appl. Technol. Res* 3, 592–594.
- [9] B. Kanagal, A. Ahmed, S. Pandey, V. Josifovski, L. Garcia-Pueyo, and J. Yuan. 2013. Focused matrix factorization for audience selection in display advertising. In *Proc. of ICDE*. 386–397.
- [10] Ryuichi Kiryo, Gang Niu, Marthinus C du Plessis, and Masashi Sugiyama. 2017. Positive-Unlabeled Learning with Non-Negative Risk Estimator. In *Proc. of NIPS*, I. Guyon, U. V. Luxburg, S. Bengio, H. Wallach, R. Fergus, S. Vishwanathan, and R. Garnett (Eds.). 1675–1685.
- [11] R. Kumar, S. M. Naik, V. D. Naik, S. Shiralli, Sunil V.G, and M. Husain. 2015. Predicting clicks: CTR estimation of advertisements using Logistic Regression classifier. In *2015 IEEE International Advance Computing Conference (IACC)*. 1134–1138.
- [12] B. Liu, Y. Dai, X. Li, W. S. Lee, and P. S. Yu. 2003. Building text classifiers using positive and unlabeled examples. In *Proc. of ICDM*. 179–186.
- [13] Bing Liu, Wee Sun Lee, Philip S. Yu, and Xiaoli Li. 2002. Partially Supervised Classification of Text Documents. In *Proc. of IJML*. 387–394.
- [14] Haishan Liu, David Pardoe, Kun Liu, Manoj Thakur, Frank Cao, and Chongzhe Li. 2016. Audience Expansion for Online Social Network Advertising. In *Proc. of KDD*. 165–174.
- [15] Q. Ma, E. Wagh, J. Wen, Z. Xia, R. Ormandi, and D. Chen. 2016. Score Look-Alike Audiences. In *Proc. of workshops on ICDM*. 647–654.
- [16] Qiang Ma, Musen Wen, Zhen Xia, and Datong Chen. 2016. A Sub-linear, Massive-scale Look-alike Audience Extension System A Massive-scale Look-alike Audience Extension. In *Workshop on Big Data, Streams and Heterogeneous Source Mining: Algorithms, Systems, Programming Models and Applications*.
- [17] Ashish Mangalampalli, Adwait Ratnaparkhi, Andrew O. Hatch, Abraham Bagherjeiran, Rajesh Parekh, and Vikram Pudi. 2011. A Feature-pair-based Associative Classification Approach to Look-alike Modeling for Conversion-oriented User-targeting in Tail Campaigns. In *Proc. of WWW*. 85–86.
- [18] F. Mordelet and J. P. Vert. 2014. A Bagging SVM to Learn from Positive and Unlabeled Examples. *Pattern Recogn. Lett.* 37 (Feb. 2014), 201–209.
- [19] Minh Nhut Nguyen, Xiao-Li Li, and See-Kiong Ng. 2011. Positive Unlabeled Learning for Time Series Classification. In *Proc. of IJCAI*. 1421–1426.
- [20] Sandeep Pandey, Mohamed Aly, Abraham Bagherjeiran, Andrew Hatch, Peter Ciccolo, Adwait Ratnaparkhi, and Martin Zinkevich. 2011. Learning to Target: What Works for Behavioral Targeting. In *Proc. of CIKM*. 1805–1814.
- [21] Archana Ramesh, Ankur Teredesai, Ashish Bindra, Sreenivasulu Pokuri, and Krishna Uppala. 2013. Audience Segment Expansion Using Distributed In-database K-means Clustering. In *Proc. of ADKDD*. 5:1–5:9.
- [22] Steffen Rendle. 2010. Factorization Machines. In *Proc. of ICDM*. 995–1000.
- [23] Burr Settles. 2010. *Active learning literature survey*. Technical Report.
- [24] Jianqiang Shen, Sahin Cem Geyik, and Ali Dasdan. 2015. Effective Audience Extension in Online Advertising. In *Proc. of KDD*. 2099–2108.
- [25] M. Slaney and M. Casey. 2008. Locality-Sensitive Hashing for Finding Nearest Neighbors [Lecture Notes]. *IEEE Signal Processing Magazine* 25, 2 (March 2008), 128–131.
- [26] Ruoxi Wang, Bin Fu, Gang Fu, and Mingliang Wang. 2017. Deep & Cross Network for Ad Click Predictions. In *Proc. of ADKDD*. 12:1–12:7.
- [27] Jun Yan, Ning Liu, Gang Wang, Wen Zhang, Yun Jiang, and Zheng Chen. 2009. How Much Can Behavioral Targeting Help Online Advertising?. In *Proc. of WWW*. 261–270.
- [28] Weinan Zhang, Tianming Du, and Jun Wang. 2016. Deep Learning over Multi-field Categorical Data - A Case Study on User Response Prediction. In *Proc. of ECIR (Lecture Notes in Computer Science)*, Nicola Ferro, Fabio Crestani, Marie-Francine Moens, Josiane Mothe, Fabrizio Silvestri, Giorgio Maria Di Nunzio, Claudia Hauff, and Gianmaria Silvello (Eds.), Vol. 9626. 45–57.