



# Munich

**G E R M A N Y**  
10-12 SEPTEMBER

2012

Register now for ISACA's EuroCACS/ISRM Conference 10-12 September. This inaugural event combines our world-renowned European conferences—CACS and ISRM—into one convenient setting to enhance your conference experience and increase your return on investment.



**EURO Computer Audit, Control and Security Conference (CACS)**  
**Information Security and Risk Management Conference (ISRM)**



To register, visit [www.isaca.org/2012euro](http://www.isaca.org/2012euro)

NEW FOR  
2012

## SPEAKER FORUMS

Sessions scheduled at the end of each day where speakers will be available to discuss the day's topic and answer your questions.

# About the Conference

Euro Computer Audit, Control and Security Conference (CACS)  
Information Security and Risk Management Conference (ISRM)

## FOR SECURITY, AUDIT AND RISK PROFESSIONALS

Are you a security, audit or risk professional looking to gain insight into today's most critical IT and business issues? Are you interested in gaining a competitive edge by expanding your skills? Then register for EuroCACS/ISRM today! This inaugural event combines our world-renowned European conferences—CACS and ISRM—into one convenient setting to enhance your conference experience and increase your return on investment.

### Unique learning experience

More than 40 sessions and over 50 speakers focused on security, audit and risk. Create your own conference experience based on your preferences!

**NEW!** **Fresh content in a multitude of formats**

EuroCACS/ISRM features a variety of new delivery formats, including lively sessions, interactive panel discussions, hands-on participation and thoughtfully selected case studies from a number of industries.

**NEW!** **Engaging networking opportunities**

For the first time this year, EuroCACS/ISRM attendees have the opportunity to expand their professional network to include individuals outside of their current circle as EuroCACS/ISRM brings together security, audit and risk professionals for one great co-located event!

**NEW!** **Be one of the first in Europe to discuss COBIT 5!**

In addition, EuroCACS/ISRM will be the only face-to-face European event where attendees can learn more about **COBIT 5 in the COBIT Lounge!**

### Sharpen your skills

Gain expertise and earn valuable CPEs. This highly interactive event provides attendees the opportunity to interact with speakers and gain insights from peers on today's leading IT-related topics, including: Audit Practices That Make an Impact, Improving IT Audit Performance, Securing Data, Solving IT and Business Issues and IT Risk and Exposure Management.

## **EuroCACS/ISRM 2012: CONFERENCE TASK FORCE**

*ISACA would like to express  
our sincere gratitude to this  
group of business and industry  
leaders for their contribution  
to EuroCACS/ISRM!*

**Vernon Poole,  
CISM, CGEIT, CRISC—  
EuroCACS/ISRM  
Task Force co-Chair,  
Sapphire**

**Richard Hollis, CISM, CRISC—  
EuroCACS/ISRM  
Task Force co-Chair  
Risk Factory**

**Hans Henrik Berthing,  
CISA, CGEIT, CRISC  
Verifica**

**Biljana Cerin,  
CISA, CISM, CGEIT  
Ostendo Consulting Ltd.**

**Greet Volders, CGEIT  
Voqualis**

**Wendy Goucher  
Idrach, Ltd**

**Michael Neuy,  
CISA, CISM, CRISC  
GEZ**

“EuroCACS is a great place for delegates to get the latest guidance on the issues that keep them awake at night. Attendees will learn valuable tips and solutions to add value to their enterprises.”

---

Peter Thompson, CISA, CRISC,  
Information Security Consultant with a UK communication provider

“The 2011 Information Security and Risk Management Conference offered fresh and topical insights into current issues and a unique chance to exchange views and experiences with other professionals.”

---

Petteri Leiviskä, Senior Manager,  
Business Security and Continuity, Nokia Corporation



Participate in the ISACA Knowledge Center discussion: [www.isaca.org/knowledge-center](http://www.isaca.org/knowledge-center)

Follow @ISACANews and @ISACAEducation on Twitter and get the latest updates about ISACA's EuroCACS/ISRM with the hash tag #ISACAEU

Like ISACA on Facebook: [www.facebook.com/ISACAHQ](http://www.facebook.com/ISACAHQ)

Join ISACA on LinkedIn: [www.isaca.org/linkedinEDU](http://www.isaca.org/linkedinEDU)

# GENERAL SESSIONS

10 SEPTEMBER **OPENING KEYNOTE**

## What Makes the IT Security Industry Tick?

**In an electronic data-driven world, information is the currency of the 21st century enterprise. Information supported by technology drives success but also raises complex and challenging security concerns.**

In this engaging keynote presentation, learn about Europe's most daunting IT security threats and how to most effectively mitigate these risks internally and assist your clients. Attendees will leave with an understanding of what can be learned from current cyberthreats.



**Richard Stiennon**, Founder of IT-Harvest, an independent analyst firm that researches the 1,200 IT security vendors. Stiennon, formerly Chief Marketing Officer for Fortinet Inc., is the author of the thought provoking book *Surviving Cyberwar*, and a past ISACA keynote speaker.

12 SEPTEMBER **CLOSING KEYNOTE**

## The Future of IT

Close out your conference experience with a thought provoking keynote addressing the future of IT. You will leave this session with ideas about the direction that IT is heading and how innovation shapes the world. This high-energy closing keynote presentation is the opportunity to reflect on how the information you gained at the conference will help you stay ahead of the curve.



**Roman Weishäupl**, Formerly a global innovation advisor at TrendONE, Weishäupl is one of today's trend spotters. He is also the Founder and Chief Information Officer of Life of Two Inc. a start-up catering to relationships of two.

MORE SESSIONS  
MORE VARIETY  
GREATER VALUE

EARN UP TO **41** CPE HOURS

# PRE-CONFERENCE WORKSHOPS

**2 Day Workshop** 8-9 SEPTEMBER 2012

## WS1 | IT Risk

**FACILITATOR** Urs Fischer, CISA, CRISC

*Fischer IT GRC Beratung & Schulung*

This workshop presents the principles and application of information risk management as it relates to information security. It offers a structured risk register and a method for assessing control effectiveness. Attendees will learn the link between business and IT risk, and how risk is managed by the use of suitable controls. Content will dive into the difference between embedded monitors and early warning indicators and how the effectiveness of an individual control, or group of controls, can be measured. Leave with the knowledge and skills to effectively assess your organisations risk appetite and tolerance; improve risk awareness and communication; evaluate risk scenarios; and determine your risk response.

### **AFTER COMPLETING THIS WORKSHOP, YOU WILL BE ABLE TO:**

- ▶ Apply key deliverables necessary to develop and maintain an effective risk management programme following the Risk IT Framework
- ▶ Explain how the new Risk IT Framework relates to COBIT
- ▶ Evaluate implementation and operational issues
- ▶ Integrate IT risk management with ERM
- ▶ Audit/Evaluate the risk management programme

**1 Day Workshops** 8 SEPTEMBER 2012

## WS2 | Future Risks in Cybercrime and Cyberwar: Long-term Trends and Consequences

**FACILITATOR** Rolf M. von Roessing, CISA, CISM, CGEIT, FORFA AG

Get an in-depth analysis of the many types of security, cybercrime and cyberwar surveys and the underlying trends, benchmarks and studies that have been made available to the marketplace over the past several years. The results, when aggregated, deliver interesting insights into the history and future of cybercrime and cyberwar threats. If you need to acquire the skills to take decisive action to strengthen your organisational security arrangements and enhance your defense against future threats and risks from cybercrime and cyberwar this workshop is for you!

### **AFTER COMPLETING THIS WORKSHOP, YOU WILL BE ABLE TO:**

- ▶ Strengthen defense against future threats and risks from cybercrime and cyberwar
- ▶ Take decisive action to strengthen organisational security arrangements

- ▶ Draw the right conclusions from the empirical evidence and the trends identified
- ▶ Identify key weaknesses and threats in terms of cybercrime and cyberwar as they relate to organisations
- ▶ Understand the future developments of cybercrime and cyberwar
- ▶ See the underlying trends across the multitude of surveys, studies and benchmarks available in the marketplace

## WS3 | Cloud Computing Security and Risk—Latest Best Practice Guidance

**FACILITATOR** Vernon Poole, CISM, CGEIT, CRISC, Sapphire

**Michael Small, KuppingerCole**

Looking for practical advice and guidance on security and risk in the cloud? This full day workshop will provide insights into today's current cloud provider's offerings with respect to security and risk requirements.

Attendees will build on their knowledge of practical guidance from The Cloud Security Alliance and ENISA and will also dive into emerging guidance from the BMIS methodology, COBIT 5 and ISO27017.

Attendees will learn what areas a CISM, CISA or CRISC need to address using a comprehensive approach covering security/risks; data protection/privacy; technology controls; and governance requirements need to be specified.

Recognise how the BMIS methodology can be used to provide the perfect platform to your approach. Using practical workshop scenarios to ensure that whether you operate in the public or private sector, you fully address the many questions and assurance that you require answering—these scenarios will utilise guidance from COBIT 5 (including RACI charts) and IT Risk; ISO27017; Cloud Security Alliance/ENISA latest guidance.

Join this highly participative workshop including a range of exercises and group discussions around a number of case-studies presented by two expert presenters who have covered most continents and deployed best practice guidance from ISACA; Cloud Security Alliance; ENISA; and ISO Community.

### **AFTER COMPLETING THIS WORKSHOP, YOU WILL BE ABLE TO:**

- ▶ Fully understand the security protocols required in venturing into the cloud
- ▶ Challenge their cloud provider to ensure that best practice security & risk requirements; data protection & privacy requirements; and finally the technology control requirements are fully addressed
- ▶ Ensure that the detailed service delivery arrangements and third party requirements are fully accounted for at the start of the contract negotiations
- ▶ Provide guidance within their organisation concerning the information security governance requirements to be agreed by the Board & Senior Management

9 SEPTEMBER 2012

## WS4 | Introduction to COBIT 5

FACILITATORS **Vernon Poole**, CISM, CGEIT, CRISC, *Sapphire*  
**Rolf von Roessing**, CISA, CISM, CGEIT, *FORFA AG*

In this introductory workshop, learn how to effectively transition to or implement COBIT 5 in your enterprise.

### AFTER COMPLETING THIS WORKSHOP, YOU WILL BE ABLE TO:

- ▶ Discuss how IT management issues affect organisations
- ▶ Understand the principles of the Governance of Enterprise IT and explain the differences between management and governance
- ▶ Assess how the COBIT 5 Processes help guide the creation of the five basic Principles and the seven Governance and Management Enablers
- ▶ Discuss the COBIT 5 Enabler Guide, including the Goals Cascade and the Process Reference Model
- ▶ Describe the basics of how to implement COBIT 5
- ▶ Understand the differences between COBIT 4.1 and COBIT 5 and what to consider when transitioning
- ▶ Explain the benefits of using COBIT 5
- ▶ List the training, products and support ISACA provides for COBIT 5

## WS5 | A Pragmatic Approach to Information Security and Risk Management

FACILITATOR **John P. Pironti**, CISA, CISM, CGEIT, CRISC,  
*IP Architects LLC*

Information security and risk management programmes and capabilities do not have to be difficult or tenuous to effectively implement, sustain, or mature within organisations. By using a pragmatic, programmatic, and modular approach to design, implementation, and operation comprehensive proactive programmes and their associated capabilities can be easily introduced, sustained, and matured within organisations. This workshop will introduce and explore the concepts of developing an information security and risk management strategy, the structure and associated functions of an information security programme, threat and vulnerability analysis concepts and methodologies, and metrics and measures for effective information security governance. This workshop will utilise interactive discussions, examples, and cross industry case studies throughout to provide examples of discussion points as well as identify and explore current industry leading practices associated with information security and risk management.

### AFTER COMPLETING THIS WORKSHOP, YOU WILL BE ABLE TO:

- ▶ Use a pragmatic, programmatic, and modular approach to design, implementation, and operation comprehensive proactive programmes
- ▶ Identify concepts to develop an information security and risk management strategy
- ▶ Recognise functions of an information security programme, threat and vulnerability analysis concepts and methodologies
- ▶ Utilise metrics and measures for effective information security governance programmes
- ▶ Determine current industry leading practices associated with information security and risk management

# POST-CONFERENCE WORKSHOPS

1 Day Workshops 13 SEPTEMBER 2012

## WS6 | Introduction to COBIT 5

FACILITATORS **Vernon Poole**, CISM, CGEIT, CRISC, *Sapphire*  
**Rolf von Roessing**, CISA, CISM, CGEIT, *FORFA AG*

In this introductory workshop, learn how to effectively transition to or implement COBIT 5 in your enterprise.

### AFTER COMPLETING THIS WORKSHOP, YOU WILL BE ABLE TO:

- ▶ Discuss how IT management issues affect organisations
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- ▶ Describe the basics of how to implement COBIT 5
- ▶ Understand the differences between COBIT 4.1 and COBIT 5 and what to consider when transitioning
- ▶ Explain the benefits of using COBIT 5
- ▶ List the training, products and support ISACA provides for COBIT 5

## WS7 | Securing Today's Mobile Computing Devices

FACILITATOR **Ramsés Gallego**, CISM, CGEIT, *Quest Software*

The user computing environment has changed considerably over the last decade. This workshop explains the many types of mobile computing devices that are currently used, the inherent vulnerabilities and risks in each, the technical and managerial/administrative controls that are available to counter risks, and the strengths and weakness of each solution. The importance of policy and the types of provisions that need to be included in a mobile computing security policy are emphasised and reinforced by a hands-on, in class mobile computing security policy evaluation exercise. The workshop also presents state-of-the-art forensics procedures and considerations in capturing and preserving evidence from mobile devices.

### AFTER COMPLETING THIS WORKSHOP, YOU WILL BE ABLE TO:

- ▶ Identify the many types of mobile computing devices that are currently used, the inherent vulnerabilities and risks in each
- ▶ Recognise the importance of policy and the types of provisions that need to be included in a mobile computing security policy
- ▶ Develop forensics procedures and considerations in capturing and preserving evidence obtained from mobile devices



# CONFERENCE SESSIONS

## Track 1 | Thwarting Cyberthreats

Gain perspective into the daunting issues of data protection. Session topics will address mobile communication, financial privacy, medical record confidentiality, background checks, and many other sources of searchable Internet data that test an enterprise's data protection controls.

## SESSIONS

### 111 | PCI DSS v 2.0 Security Strategies for Virtualised Environments

FACILITATOR **Jason Creech**, *Qualys*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Implement practical recommendations for prevention, remediation and mitigation of security risks in virtualised environments
- ▶ Differentiate between the PCI DSS v2.0 requirements vs. guidance for virtualisation
- ▶ Identify top 5 concerns regarding virtualisation deployments in the PCI DSS cardholder data environment
- ▶ Explain the PCI DSS v2.0 changes that apply to virtualisation technology

### 121 | Using COBIT 5 to Manage Information Security

FACILITATOR **Derek Oliver**, CISA, CISM, CRISC,  
*Ravenswood Consultants Ltd*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Gain an understanding of COBIT 5 for Security
- ▶ Manage security measures and ensure compatibility with business requirements
- ▶ Protect security functions within the organisation

### 131 | Mobile Security: Where Are We Today and Where Will We Be Tomorrow?

FACILITATOR **Steven Ackx**, *Aszure*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand mobile security's growing market and today's business case versus security concern
- ▶ Learn how to solve mobile security and privacy issues
- ▶ Solve Bring Your Own Device (BYOD) anxieties
- ▶ Identify the concerns in comingling personal and business data
- ▶ Recognise how COBIT can assist in securing mobile devices

### 141 | From Identity and Access Solutions to Access Governance

FACILITATOR **Michael Small**, *KuppingerCole*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Relate controls and measurements to COBIT and ISO27001
- ▶ Set and monitor controls that measure performance of identity and access governance.
- ▶ Identify who is responsible for identity and access governance together with their responsibilities.
- ▶ Define identity and access governance
- ▶ Explain why organisations have not realised the benefits expected from Identity and Access Management technology

### 211 | Industry Hot Topic

FACILITATOR **Industry Expert**

Visit [www.isaca.org/2012euro](http://www.isaca.org/2012euro) for updated information.

### 221 | Radical Changes in Technology: How They Affect Business and the Role of IT Risk, Security and Assurance Practitioners

FACILITATOR **Norman Marks**, *SAP*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Appreciate the amazing pace of technology change, and why 2011 has been called the most radical year of change in the history of digital computing
- ▶ Understand the way in which business is conducted is changing, not in small but in drastic ways
- ▶ Consider how these changes represent radical shifts in risks—beyond cloud computing and the protection of data on mobile devices
- ▶ Understand how the new technology has the potential for making the IT risk, security, and assurance professional more effective

### 231 | Business Continuity Management: Reducing Corporate Risk and Exposure Through Effective Processes and Controls Implementations

FACILITATOR **Marlin Ness**, CGEIT, CRISC, *Ernst & Young*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Audit the business continuity management process
- ▶ Understand a business continuity management framework
- ▶ Describe a standards-based business continuity management processes
- ▶ Recognise the COBIT objectives that support managing risk in a business continuity management programme
- ▶ Identify leading practices in business continuity management
- ▶ Understand and describe the most significant risks associated with business continuity management domains

### 311 | Industry Hot Topic

FACILITATOR **Industry Expert**

Visit [www.isaca.org/2012euro](http://www.isaca.org/2012euro) for updated information.

### 321 | New Auditing Challenges in Cyberspace

FACILITATOR **Marc Sel**, CISA, CGEIT, PricewaterhouseCoopers

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify and recognise the main threats posed in Cyberspace
- ▶ Gain insight in which topics to select for your Cyberaudits
- ▶ Learn how to build a Cybersecurity audit plan
- ▶ Prepare effective fieldwork and identify allies
- ▶ Understand what to expect from the next generation of malware payloads

### 331 | Information Security within a Global Risk Perspective

FACILITATOR **Marcus Aldrick**, Lloyd's

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify corporate risk priorities and attitudes from around the world
- ▶ Recognise the key risk areas and why they have changed over the last two years
- ▶ Position of information security related risk in the priorities and the reasons behind this
- ▶ Learn how information security can and does contribute to the reduction of more prioritised risks
- ▶ Demonstrate why information security may not be the number one Board concern but increasingly why its business value is being realised both directly and consequentially

### 341 | Daily Speaker Forum\* **NEW!**

## SPECIAL EVENT

# Networking Reception

11 SEPTEMBER 18.00–20.00

Unwind with us at the EuroCACS/ISRM networking reception for a few hours of relaxation, food, drinks and entertainment.

\* Continue the discussion in the daily speaker forum. Have a pressing follow up question? Need more information? This provides attendees the opportunity to network and collaborate with industry thought leaders.

## Track 2 | Improving Audit Performance

Learn how to identify technology risks to the business and operational environment. This track provides participants a working knowledge of how to use IT-related audit tools and business analysis techniques. Sessions combine process analysis, methodology and examples of best practices for today's IT audit and assurance professionals.

## SESSIONS

### 112 | Industry Hot Topic

FACILITATOR **Industry Expert**

Visit [www.isaca.org/2012euro](http://www.isaca.org/2012euro) for updated information.

### 122 | Automating IT Data Collection and Compliance for GRM Controls

FACILITATOR **Jason Creech**, Qualys

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Leverage complementary solutions to maximise your IT GRM investment
- ▶ Avoid configuration control self-assessment and measurement
- ▶ Deploy automated general computer control (GCC) collection
- ▶ Establish detailed configuration controls and policy mappings
- ▶ Integrate IT asset discovery mechanisms to dynamically update the IT asset repository

### 132 | Tips to Speed Up Your Auditing Process

FACILITATOR **Mike Gentile**, delphiis

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Learn how to apply IT audit principles and practices
- ▶ Scope the audit—what to audit, when and how frequently
- ▶ Communicate the audit findings—who needs to know

### 142 | Preparing for the EU Directive

FACILITATOR **Demosthenes Ikonou**, ENISA

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Learn what actions are required for compliance
- ▶ Understand if compliance will impact operations
- ▶ Identify which components impact operations the most

### 212 | KISS Principle for Information Security, Compliance and Risk Management in Complex Environments

FACILITATOR **Biljana Cerin**, CISA, CISM, CGEIT, Ostendo Consulting Ltd.

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Avoid unnecessary complexity in information security and risk management whilst still effectively fulfilling compliance requirements



- ▶ Integrate appropriate risk assessment and management methodologies, roles and responsibilities in business activities
- ▶ Apply integrated risk assessment and audit techniques in a changing environment to continuously improve internal controls framework
- ▶ Understand roles of information security, IT risk and business continuity management in operational risk management frameworks
- ▶ Adopt and gain organisational understanding for application of internationally recognised standards and best practices

## 222 | Practical Auditing of Wireless Communications

FACILITATOR **Rikard Bodforss**, CISA, *Omegapoint*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand that wireless risks do not end with securing your WiFi infrastructure
- ▶ Discover techniques for assessing non-standard wireless communication
- ▶ Learn how to include assessment of client settings in your audit scope
- ▶ Recognise concerns in using open wireless networks

## 232 | On the Road to Continuous Monitoring—Manage Risks in the Most Efficient and Effective Way

FACILITATORS **Dan French**, *Consider Solutions*  
**Jan Hurda**, *Consider Solutions*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Manage compensating controls in the most efficient and effective way
- ▶ Understand and apply a risk-based segregation of duties remediation approach
- ▶ Successfully manage a continuous monitoring tool audit exploring the continuous monitoring specifics of IT assurance
- ▶ Understand and set up rules based on risk utilising and deepening the common COBIT approach

## 242 | Fraud: Minimising Risk

FACILITATOR **John Horan**, *Caml Global Ltd.*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Recognise the fraud techniques used that keep fraud management at the top of the priority list
- ▶ Determine the necessary controls and solutions to reduce an organisations fraud risk
- ▶ Identify the controls you need to ensure the fraud is not internal

## 252 | Strategic IT Assurance Based on COBIT

FACILITATOR **Gary Bannister**, CGEIT, *Consultant*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand how to use COBIT to support a variety of Strategic IT Assurance activities.
- ▶ How to leverage COBIT when planning and performing assurance reviews, so that business, IT and assurance professionals are all aligned around a common framework.
- ▶ Understand how to provide guidance on planning, scoping and executing assurance reviews using a roadmap based on well-accepted assurance approaches, supported by the COBIT Business Goals Cascade and COBIT Governance and Management processes.
- ▶ Understand the COBIT 4.1 and COBIT 5 differences.

## 312 | Scoping an Assessment: Which Approach is Right

FACILITATOR **Greet Volders**, CGEIT, *Voquals*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Estimate the scope and resources of the process assessment
- ▶ Understand the purpose of process improvement and process capability
- ▶ Develop an effective methodology

## 322 | Process Assessment Model (PAM) Exercise

FACILITATOR **Greet Volders**, CGEIT, *Voquals*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand the enterprise need and value of performing and IT process assessment
- ▶ Realise how using the new COBIT Assessment Process approach adds value to satisfy an enterprise's needs
- ▶ Scope different focus areas

## 332 | Transitioning from COBIT 4.1 to COBIT 5

FACILITATOR **Gary Bannister**, CGEIT, *Consultant*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Distinguish between governance and management
- ▶ Understand the organisation around the five governance of enterprise IT (GEIT) principles and seven enablers
- ▶ Deliver a new process reference model
- ▶ Recognise how COBIT 5 covers enterprise activities end-to-end

## 342 | Daily Speaker Forum\* **NEW!**

## Track 3 | Audit Practices That Make an Impact

Technical and legislative environments require IT audit professionals to know the key to good practice auditing, from how to set up a risk-based audit plan to performing value added audits using state-of-the-art tools and methods. This track presents topics essential to IT audit professionals to perform their jobs competently.

## SESSIONS

### 113 | Migrating to COBIT 5 for Auditors

FACILITATOR **Derek Oliver**, CISA, CISM, CRISC,  
*Ravenswood Consultants Ltd*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand the COBIT 5 content equivalent from COBIT 4.1
- ▶ Recognise how the new content/guidance of COBIT 5 enhances the auditor's effort
- ▶ Realise how auditors can use this revised and new content in their audit work

### 123 | Case Study: Developing and Implementing an IT Risk Management Audit Programme

FACILITATORS **Evert Koning**, CISA, *De Nederlandsche Bank*  
**Urs Fischer**, CISA, CRISC,  
*Fischer IT GRC Beratung & Schulung*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Establish the Risk Universe (Banks, Funds, Insurances)
- ▶ Plan and Scope an IT Risk Management Assurance Programme
- ▶ Define possible risk scenarios for the Risk Universe (Banks, Funds, Insurances)
- ▶ Develop and perform assurance programme
- ▶ Report results that are useful to the organisation

### 133 | Grimhilda's Mirror: Information Security in the Business World

FACILITATOR **Wendy Goucher**, *Idrach, Ltd*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand the concepts of intrinsic and extrinsic motivation
- ▶ Appreciate the different areas of an organisation and why they are different
- ▶ Understand the importance of the cultural approach to information security in business
- ▶ Gain insight into how to tap into the motivations of different groups for increased effectiveness of information security

### 143 | IT Audits of Cloud and SaaS

FACILITATOR **Yves Le Roux**, CISM, *CA Technologies*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Recognise various business process models
- ▶ Determine how to evaluate and analyse what is best for your organisation
- ▶ Identify process execution models

### 213 | IT Audit 3.0 Future Technical Challenges and Their Impact on Our Audit Work

FACILITATOR **Klaus Fochler**, *Dr. Fochler & Company GmbH*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Discuss the evolution of IT auditing as a profession from its early days up to the present
- ▶ Explain why IT auditors are important
- ▶ Understand the challenges IT auditors face today
- ▶ Assess the impact of upcoming technologies on the IT audit universe
- ▶ Identify training and organisational requirements for future IT auditors and IT auditing units

### 223 | SSAE-16 Audit with Assurance—A Case Study of Assessment of a Large Business Process Outsourcing (BPO) Firm

FACILITATOR **Ashit Dalal**, CISA, CISM, CGEIT, CRISC,  
*eDelta Consulting*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Acquire and apply necessary knowledge gained from the session
- ▶ Discover key requirements of SSAE-16 Audit as applied to outsourcing firms to meet contractual requirements
- ▶ Identify key IT and security issues/concerns using risk-based approach
- ▶ Define, assess and evaluate the Internal control environment as required under SSAE-16 Audit requirements
- ▶ Adopt and deploy "SSAE-16 (SOC-1)" Methodology to provide reasonable assurance and validation
- ▶ Demonstrate compliance with applicable regulatory/contractual requirements

## 233 | Security and Audit Issues in a Virtualised Environment

FACILITATOR **Industry Expert**

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand the risks in moving into virtual data centres
- ▶ Identify security and audit programme needs in a virtualised environment
- ▶ Learn what security and audit tools are available

## 243 | Gaming Audit: What You Need to Know

FACILITATOR **Gunnar Ewald**, Head Internal Audit,  
*LOTTO Hamburg*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand the importance of audit issues in the lottery market
- ▶ Recognise lottery distributor needs

## 253 | Industry Hot Topic

FACILITATOR **Industry Expert**

## 313 | Strategic IT Assurance Based on IT Assurance Framework on COBIT

FACILITATOR **Hans Henrik Berthing**, CISA, CGEIT, CRISC,  
*Verifica*

- ▶ Develop an IT strategic assurance plan
- ▶ Use COBIT as framework for the IT assurance plan
- ▶ Involve management and Board of Directors in governance of IT
- ▶ Integrate IT Audit with Financial Audit
- ▶ Use risk-based IT audit in practice
- ▶ Understand how technology can facilitate IT audit goals for risk identification and measurement
- ▶ Discuss audit programmes based on the IT Assurance Framework

## 323 | How COBIT 5 for Security Will Provide Your Organisation with More Comprehensive Coverage and Assurance

FACILITATORS **Vernon Poole**, CISM, CGEIT, CRISC, *Sapphire*  
**Rolf von Roessing**, CISA, CISM, CGEIT, *FORFA AG*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand how to implement the practical guidance provided in COBIT 5 for security
- ▶ Understand and implement improved information security management arrangements within your organisation
- ▶ Understand and implement improved information security governance arrangements within your organisation
- ▶ How to align COBIT 5 for Security with other information security standards—ITIL; ISO27001

## 333 | Privileged Account Management: Who's Really Touching my Data?

FACILITATOR **Ramsés Gallego**, CISM, CGEIT,  
*Quest Software*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify who is a privileged user and what information each user may access on the system
- ▶ Minimise the vulnerabilities that may cause losses and reputational damage to an organisation.
- ▶ Manage numerous privileged accounts in a systematic and secure manner

## 343 | IT Audit and Security: Friends or Foe?

FACILITATOR **Industry Expert**

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand the priorities of each and recognise the opportunities for alignment
- ▶ Recognise the risks perceived by each
- ▶ Identify the common compliance goals to deliver a compliant and secure environment

# SPECIAL EVENT

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## Solution Centre Reception

10 SEPTEMBER 17.00–18.30

The Solution Centre reception allows attendees the opportunity to learn and network with top industry providers while exploring the newest products and services available to IT professionals. Exhibitors will be available to demonstrate products and answer questions. Join us for this valuable event.

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## Track 4 | Solving IT and Business Issues!

Learn today's most pressing IT and business issues and cutting-edge solutions. Session topics include social media and related risks and new audit solutions; mobile technology, internal controls and solutions; and cloud computing strategies. This track will support case study discussions detailing solutions to specific problems or issues.

## SESSIONS

### 114 | Every Step You Take: Geo Apps vs. Privacy

FACILITATOR **Richard Hollis**, CISM, CRISC, Risk Factory

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify the necessity for securing personal geo-location data
- ▶ Realise the financial value of personal geo-location data
- ▶ Understand the uses of geo-location data by businesses.
- ▶ Articulate the risk to personal privacy presented by current geo-location applications used by businesses

### 124 | Can We Trust the Cloud? About Security, Privacy, Audit and the Cloud

FACILITATOR **Yves Le Roux**, CISM, CA Technologies

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Explain the various benefits and challenges concerning the trust in a cloud environment
- ▶ Realise the Economics Value of Online Customer Data
- ▶ Understand the customer concerns about integrity and accountability of data stored in the Cloud at different levels of granularity
- ▶ See where the standardisation is going in the Cloud security and Privacy environment

### 134 | Why a Comprehensive Information Security Strategy is Essential for Effective GRC

FACILITATOR **Marcus Aldrick**, Lloyd's

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify reasons why GRC (Governance, Risk Management and Compliance) is increasingly coming to the fore in the minds of information security professionals
- ▶ Develop critical relationships between governance and strategy and the underlying business drivers and influences
- ▶ Recognise the increasing regulatory and legislative demands in reaching compliance and legislation
- ▶ Identify the complexities of the current economic climate increasingly requiring effective risk management

- ▶ Understand the role of the CISO in providing assurance, no longer the sole domain of Audit
- ▶ Demonstrate the importance of formulating and implementing a comprehensive information security strategy

### 144 | Keeping Patients' Data Safe—Identity Management for Healthcare

FACILITATOR **David Chan**, CISA, Ernst & Young, LLP

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Use frameworks and leading practices for reviewing a Healthcare organisation's IAM capabilities
- ▶ Understand the requirements and control objectives for access lifecycle management in maintaining confidentiality and integrity of Electronic Medical Records systems
- ▶ Understand common use cases for IAM at a Healthcare organisation
- ▶ Identify key risks and leading practices related to IAM and information security at a healthcare organisation
- ▶ Define the role of Identity and Access Management and how it can provide an infrastructure to support the adoption of Healthcare IT
- ▶ Understand the current landscape Healthcare IT initiatives

### 214 | Mobile Security—A Technical Look

FACILITATOR **Industry Expert**

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify point of purchase security for mobile apps
- ▶ Recognise vulnerabilities in mobile devices

### 224 | The Information Security Tug of War

FACILITATOR **Wendy Goucher**, Idrach, Ltd

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Better understand the importance of a sound security culture within an organisation.
- ▶ Use the insight to improve communication and training of security practice within their organisation
- ▶ Better understand the threat from newer technologies, especially mobile device technology, and how that can be effectively managed
- ▶ Appreciate how the design of policy and procedures meets the expectation of a secure workforce
- ▶ How to use behaviour modification as a more long term solution to security threat than targeted technologically specific solutions that change quickly.
- ▶ Have a better insight into the desire for secure operations that many staff have- and how this can be harnessed

## 234 | Just Between Us: The Current State of Electronic Eavesdropping Technology

FACILITATOR **Richard Hollis**, CISM, CRISC, Risk Factory

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Understand the wide variety of technologies used for audio surveillance
- ▶ Identify the most common methods used by governments and businesses to obtain intelligence
- ▶ See the inherent surveillance capabilities in current personal computing and telephone devices
- ▶ Deploy basic techniques to identify and prevent electronic eavesdropping

## 244 | Industry Hot Topic

FACILITATOR **Industry Expert**

Visit [www.isaca.org/2012euro](http://www.isaca.org/2012euro) for updated information.

## 254 | Speaker Forum **NEW!**

Visit [www.isaca.org/2012euro](http://www.isaca.org/2012euro) for updated information.

## 314 | The EU Directive—A Practical Approach

FACILITATOR **Christos Dimitriadis**, CISA, CISM, CRISC,  
*Intralot S.A.*

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Determine the jurisdiction that will bind your organisation to the EU directive
- ▶ Identify the directive's timetable for implementation and the intended result
- ▶ Recognise the business benefit to the EU directive

## 324 | Industry Hot Topic

FACILITATOR **Industry Expert**

## 334 | EU Directive/Legal Considerations—ENISA

FACILITATOR **Demosthenes Ikonou**, ENISA

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Understand who is responsible and associated liabilities
- ▶ Identify what to consider in managing agreements
- ▶ Determine if your data management strategy is in compliance

## 344 | COBIT 5 for Information Security

FACILITATOR **COBIT 5 for Information Security Expert**

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Understand COBIT 5 for Security
- ▶ Gain detailed and practical guidance on how COBIT 5 for security may be used in delivering products and services

REGISTER BY

14 July 2012

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**COBIT 5**

...and COBIT for Information Security  
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## Track 5 | IT Risk and Exposure Management

This track presents topics essential to IT audit professionals to continue to perform more advanced tasks and expand upon their job responsibilities. Attendees will learn the concepts of risk management and how to apply them for the benefit of the organisation and its stakeholders. Sessions in this track will guide the IT professional to translate IT risk and issues into overall business risk and exposures that the organisation's management and audit committees can understand and address.

## SESSIONS

### 115 | Risk and Agility

**FACILITATOR** **Antonio Ramos Garcia**, CISA, CISM, CRISC,  
*Leef Security, SL*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand scenarios according to Cynefin model
- ▶ Select better risk strategies for complicated and simple scenarios
- ▶ Select the best security measure according to agile principles
- ▶ Improve security while keeping the organisation agile
- ▶ Identify scenarios where traditional approaches to risk management are not enough (complex vs. complicated or simple scenarios)
- ▶ Apply agile principles to risk management

### 125 | Implementing an IT Compliance Management System

**FACILITATOR** **Markus Gaulke**, CISA, CISM, CGEIT, CRISC,  
*KPMG AG Wirtschaftsprüfungsgesellschaft*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify an exemplary Implementation
- ▶ Build an IT Compliance Framework
- ▶ Recognise typical compliance organisation setup
- ▶ State the components of an integrated IT compliance management system

### 135 | Gaming: Security Control Standard

**FACILITATOR** **Gunnar Ewald**, Head Internal Audit,  
*LOTTO Hamburg*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Understand the importance of security issues in the lottery market
- ▶ Recognise necessary controls

### 145 | Speaker Forum **NEW!**

### 215 | Privacy—Current Tasks and Challenges

**FACILITATOR** **Markus Bittner**, CISA, CISM, CGEIT, CRISC,  
*Straight Advisors Ltd. & Co. KG*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Recognise how cyber criminals are becoming more sophisticated
- ▶ Understand how to balance the need to share common information with privacy requirements
- ▶ Identify access strategies and lifecycles
- ▶ Learn how to secure a Cybersecurity workforce

### 225 | Ensuring Business Continuity and Avoiding Lock-in in the Cloud

**FACILITATOR** **Michael Small**, *KuppingerCole*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify the key business continuity challenges of the different Cloud Computing models
- ▶ Divide the responsibilities for business continuity between Cloud Provider and Cloud Consumer
- ▶ Identify the risks of becoming locked into a single Cloud Provider and how to manage these risks
- ▶ Understand how ISACA's IT Control Objectives for Cloud Computing can help
- ▶ Understand what different types of Service Organisation Controls reports cover and how these are relevant to business continuity and Cloud Computing

### 235 | An Update: IT Security Management Standardisation

**FACILITATOR** **Rainer Rumpel**,  
*RUMPEL Management GmbH*

**AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:**

- ▶ Identify the essentials of the new ISO/IEC 2700x standards on ISM auditing
- ▶ Understand the changes to the recently revised ISO/IEC 2700x ISM standards
- ▶ Obtain a survey on sector-specific ISO/IEC 270xx standards
- ▶ Recognise one approach to information security controls for process control systems in the electric power industry (DIN SPEC 27009)

## 245 | Enable the Truth: Risk Management Techniques that Support Honest Response

FACILITATOR **Mike Gentile**, *delphiis*

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Identify the impact of non-compliance has on an organisation
- ▶ Recognise how to address limited budgets, resources and skill-sets in the process
- ▶ Determine how to obtain a true depiction of the risk environment
- ▶ Learn specific techniques to modify the risk environment and support an honest assessment response

## 255 | Speaker Forum **NEW!**

## 315 | Moving Forward with Technology

FACILITATOR **Industry Expert**

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Identify the technology explosion and the devices of the future
- ▶ Understand its impact on you and your organisation
- ▶ Recognise how to balance the opportunity with the risk

## 325 | Managing the Risk of Identity and Access

FACILITATOR **Kurt Johnson**, *Courion*

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Understand the business risk and compliance vulnerabilities due to inappropriate access
- ▶ Define roles and responsibilities to effectively manage the risk of access
- ▶ Recognise the threat to an organisation's intellectual property and customer/employee personal information
- ▶ Manage the process of defining access policy, assessing risk, enforcing policy, and verifying compliance
- ▶ How new technologies such as cloud and mobile are compounding this issue

## 335 | Cloud Computing Security

FACILITATOR **Christos Dimitriadis**, CISA, CISM, CRISC, *Intralot S.A.*

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Recognise security issues faced by cloud providers and security issues faced by customers of cloud providers
- ▶ Identify if the cloud provider infrastructure maintains the security levels you need
- ▶ Determine the appropriate security controls to implement according to asset, threat, and vulnerability risk assessment

## 345 | Green IT and Sustainability

FACILITATOR **Jason Emmons**, Partner, *Deloitte Austria*

### AFTER COMPLETING THIS SESSION, YOU WILL BE ABLE TO:

- ▶ Identify solutions that organisations can implement to reduce, manage and support green initiatives
- ▶ Determine the investment and ROI on Green IT initiatives
- ▶ Recognise the Green IT initiatives you already have in place and how to capitalise on them

## SPECIAL EVENT

## Welcome Reception

9 SEPTEMBER 17.00–19.00

Join us to celebrate the opening of EuroCACS/ISRM. The fun and informal setting provides an ideal environment to network with industry leaders, seasoned professionals and many of the speakers. Do not miss this opportunity to reunite with colleagues from around the world!

At EuroCACS/ISRM,  
you have **access** to  
industry-leading **solution** providers  
and **resources** to help you  
do your job more effectively.

## CONFERENCE PRICING

Register **By** 14 July 2012

Register **After** 14 July 2012

MEMBER	US \$1,795 + VAT US \$341.05 = <b>US \$2,136.05</b>	US \$1,995 + VAT US \$379.05 = <b>US \$2,374.05</b>
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## WORKSHOP PRICING

One-Day

Two-Day

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ISACA offers discounts to organisations sending four or more employees to a single conference. Please contact the ISACA Conference department for more details at: +1.847.660.5585 or conference@isaca.org.

### Registration Cancellation Deadline: 13 August 2012

**VAT:** Registration fees for the event are subject to German VAT. A VAT rate of 19% will be applied to all registration fees. VAT charges may not be deducted from the registration fees to be remitted. For your registration to be considered paid in full, the entire registration fee including VAT must be received by ISACA. ISACA is in the process of registering for German VAT. Upon issuance of a VAT number, ISACA will provide a VAT invoice to registrants for VAT reclaim.

## Venue and Accommodations

Historical Munich is the city of palaces and parks. Famous for its beautiful architecture, culture and known as a major international center of business, research and technology, **Munich is the premier destination for ISACA's premier European conference!**

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Guest Room Rate: 159 Euros (inclusive of VAT)

Room rates based on availability

**Room Block Cut-off Date:** 6 August 2012

## Conference Registration Dates and Times

### Pre-Conference Workshop Registration

Saturday, 8 September 2012; 7.30–12.00  
Sunday, 9 September 2012; 7.30–12.00

### Post-Conference Workshop Registration

Thursday, 13 September 2012; 7.30–12.00

### Conference Registration

Sunday, 9 September 2012; 15.00–17.00  
Monday, 10 September 2012; 7.00–17.00  
Tuesday, 11 September 2012; 7.30–17.00  
Wednesday, 12 September 2012; 8.00–17.00

### Permission to be Photographed

By attending this event, the registrant grants permission to be photographed during the event. The resultant photographs may be used by ISACA for future promotion of ISACA's educational events on ISACA's web site and/or in printed promotional materials, and by attending this event, the registrant consents to any such use. The registrant understands any use of the photographs will be without remuneration. The registrant also waives any right to inspect or approve the aforementioned use of any photographs now or in the future.

## Registration Methods

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## Cancellation Policy

If your plans change and you won't be able to attend the conference and/or workshop, contact us by phone, fax or e-mail to cancel your registration. All cancellations must be received by **13 August 2012** to receive a refund of registration fees. A cancellation charge of US \$100 will be subtracted from conference refunds, and US \$50 from workshop refunds. No refunds can be given after **13 August 2012**. Attendee substitution is permitted at any time until the conference. If a non-member is substituting a member, then there will be additional non-member fees.

NOTE: Registration is contingent upon full payment of the registration fee. To guarantee registration, conference and/or workshop fees must be received by the published deadline. It may take 10 or more business days for a wire transfer or mailed check to reach ISACA, so please plan accordingly. If, for any reason, ISACA must cancel a course or event, liability is limited solely to the registration fees paid. ISACA is not responsible for other expenses incurred, including travel and accommodation fees. Conference materials are not guaranteed to those who register onsite or fail to submit payment prior to the event. For more information regarding administrative policies, please contact the ISACA conference department.

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*"The three conference days and workshops were my first and for sure not my last. The presenters were seasoned professionals that make the ISACA conference the place to be when you want to expand your IT security knowledge."*

Aldo Grech Brussels, Belgium

## SPECIAL EVENT

### Solution Centre & Networking Hall

10 SEPTEMBER  
7.30–8.30, 12.30–13.00, 15.15–15.45, 17.00–18.30

11 SEPTEMBER  
7.30–8.30, 9.45–10.15, 12.30–13.00, 15.15–15.45

**Saturday** 8 SEPTEMBER 2012

9.00-17.00	<b>WS1</b>	IT Risk	<i>Urs Fischer, CISA, CRISC</i>
	<b>WS2</b>	Future Risks in Cybercrime and Cyberwar: Long-term Trends and Consequences	<i>Rolf von Roessing, CISA, CISM, CGEIT</i>
	<b>WS3</b>	Cloud Computing Security and Risk—Latest Best Practice Guidance	<i>Vernon Poole, CISM, CGEIT, CRISC and Michael Small</i>

**Sunday** 9 SEPTEMBER 2012

9.00-17.00	<b>WS1</b>	IT Risk (Cont.)	<i>Urs Fischer, CISA, CRISC</i>
	<b>WS4</b>	Introduction to COBIT 5	<i>Vernon Poole, CISM, CGEIT, CRISC and Rolf von Roessing, CISA, CISM, CGEIT</i>
	<b>WS5</b>	A Pragmatic Approach to Information Security and Risk Management	<i>John P. Pironti, CISA, CISM, CGEIT, CRISC</i>
17.00-19.00	<b>SPECIAL EVENT</b> Welcome Reception		

**Monday** 10 SEPTEMBER 2012

8.30-9.45		<b>KEYNOTE</b> What Makes the IT Security Industry Tick?	<i>Richard Stiennon, Founder of IT-Harvest</i>
10.15-11.45	<b>T1</b>	<b>111</b> PCI DSS v2.0 Security Strategies for Virtualised Environments	<i>Jason Creech</i>
	<b>T2</b>	<b>112</b> Industry Hot Topic	<i>Industry Expert</i>
	<b>T3</b>	<b>113</b> Migrating to COBIT 5 for Auditors	<i>Derek Oliver, CISA, CISM, CRISC</i>
	<b>T4</b>	<b>114</b> Every Step You Take: Geo Apps vs. Privacy	<i>Richard Hollis, CISM, CRISC</i>
	<b>T5</b>	<b>115</b> Risk and Agility	<i>Antonio Ramos Garcia, CISA, CISM, CRISC</i>
13.00-14.00	<b>T1</b>	<b>121</b> Using COBIT 5 to Manage Information Security	<i>Derek Oliver, CISA, CISM, CRISC</i>
	<b>T2</b>	<b>122</b> Automating IT Data Collection for GRCM Controls	<i>Jason Creech</i>
	<b>T3</b>	<b>123</b> Case Study: Developing and Implementing an IT Risk Management Audit Programme	<i>Urs Fischer, CISA, CRISC and Evert Koning, CISA</i>
	<b>T4</b>	<b>124</b> Can We Trust The Cloud? About Security, Privacy, Audit and the Cloud	<i>Yves Le Roux, CISM</i>
	<b>T5</b>	<b>125</b> Implementing an IT Compliance Management System	<i>Markus Gaulke, CISA, CISM, CGEIT, CRISC</i>
14.15-15.15	<b>T1</b>	<b>131</b> Mobile Security: Where Are We Today and Where Will We Be Tomorrow?	<i>Steven Ackx</i>
	<b>T2</b>	<b>132</b> Tips to Speed Up Your Auditing Process	<i>Mike Gentile</i>
	<b>T3</b>	<b>133</b> Grimhildas Mirror: Information Security in the Business World	<i>Wendy Groucher</i>
	<b>T4</b>	<b>134</b> Why a Comprehensive Information Security Strategy is Essential for Effective GRC	<i>Marcus Alldrick</i>
	<b>T5</b>	<b>135</b> Gaming: Security Control Standard	<i>Gunnar Ewald</i>



## Monday 10 SEPTEMBER 2012 (CONT.)

15.45–17.00	T1	141	From Identity and Access Solutions to Access Governance	Michael Small
	T2	142	Preparing for the EU Directive	Demosthenes Ikonomou, ENISA
	T3	143	IT Audits of Cloud and SaaS	Yves Le Roux, CISM
	T4	144	Keeping Patients' Data Safe—Identity Management for Healthcare	David Chan, CISA
	T5	145	Speaker Forum	Industry Experts
17.00–18.30	<b>SPECIAL EVENT</b> Solution Centre Reception			

## Tuesday 11 SEPTEMBER 2012

8.30–9.45	T1	211	Industry Hot Topic	Industry Expert
	T2	212	KISS Principle for Information Security, Compliance and Risk Management in Complex Environments	Biljana Cerin, CISA, CISM, CGEIT
	T3	213	IT Audit 3.0 Future Tech Challenges and Their Impact on Our Audit Work	Klaus Fochler
	T4	214	Mobile Security—A Technical Look	Industry Expert
	T5	215	Privacy—Current Tasks and Challenges	Markus Bittner, CISA, CISM, CGEIT, CRISC
10.15–11.45	T1	221	Radical Changes in Technology: How They Affect Business and the Role of IT Risk, Security and Assurance Practitioners	Norman Marks
	T2	222	Practical Auditing of Wireless Communications	Rikard Bodforss, CISA
	T3	223	SSAE-16 Audit with Assurance—A Case Study of Assessment of Large Business Process Outsourcing (BPO) Firm	Ashit Dalal, CISA, CISM, CGEIT, CRISC
	T4	224	The Information Security Tug of War	Wendy Goucher
	T5	225	Ensuring Business Continuity and Avoiding Lock-in in the Cloud	Michael Small
13.00–14.00	T1	231	Business Continuity Management: Reducing Corporate Risk and Exposure through Effective Processes and Controls Implementations	Marlin Ness, CGEIT, CRISC
	T2	232	On the Road to Continuous Monitoring—Manage Risks in the Most Efficient and Effective Way	Dan French, Jan Hurda
	T3	233	Security and Audit Issues in a Virtualised Environment	Industry Expert
	T4	234	Just Between Us: The Current State of Electronic Eavesdropping Technology	Richard Hollis, CISM, CRISC
	T5	235	An Update: IT Security Management Standardisation	Rainer Rumpel
14.15–15.15	T1	231	Business Continuity Management: Reducing Corporate Risk and Exposure through Effective Processes and Controls Implementations (Cont.)	Marlin Ness, CGEIT, CRISC
	T2	242	Fraud: Minimising Risk	John Horan
	T3	243	Gaming Audit: What You Need to Know	Gunnar Ewald
	T4	244	Industry Hot Topic	Industry Expert
	T5	245	Enable the Truth: Risk Management Techniques that Support Honest Response	Mike Gentile, delphiis

## Tuesday 11 SEPTEMBER 2012 (CONT.)

15.45–17.00	T1	231	Business Continuity Management: Reducing Corporate Risk and Exposure through Effective Processes and Controls Implementations (Cont.)	Marlin Ness, CGEIT, CRISC
	T2	252	Strategic IT Assurance Based on COBIT	Gary Bannister, CGEIT
	T3	253	Industry Hot Topic	Industry Expert
	T4	254	Speaker Forum	Industry Experts
	T5	255	Speaker Forum	Industry Experts
18.00–20.00	<b>SPECIAL EVENT Networking Reception</b>			

## Wednesday 12 SEPTEMBER 2012

8.30–9.45	T1	311	Industry Hot Topic	Industry Expert
	T2	312	Scoping an Assessment: Which Approach is Right	Greet Volders, CGEIT
	T3	313	Strategic IT Assurance Based on IT Assurance Framework on COBIT	Hans Henrik Berthing, CISA, CGEIT, CRISC
	T4	314	The EU Directive—A Practical Approach	Christos Dimitriadis, CISA, CISM, CRISC
	T5	315	Moving Forward with Technology	Industry Expert
10.15–11.45	T1	321	New Auditing Challenges in Cyberspace	Mr. Marc Sel, CISA, CGEIT
	T2	322	Process Assessment Model (PAM) Exercise	Greet Volders, CGEIT
	T3	323	How COBIT 5 for Security Will Provide Your Organisation with More Comprehensive Coverage And Assurance	Vernon Poole, CISM, CGEIT, CRISC and Rolf von Roessing, CISA, CISM, CGEIT
	T4	324	Industry Hot Topic	Industry Expert
	T5	325	Managing the Risk of Identity and Access	Kurt Johnson
13.00–14.00	T1	331	Information Security within a Global Risk Perspective	Marcus Alldrick
	T2	332	Transitioning from COBIT 4.1 to COBIT 5	Gary Bannister, CGEIT
	T3	333	Privileged Account Management: Who's Really Touching my Data?	Ramsés Gallego
	T4	334	EU Directives/Legal Considerations	Demosthenes Ikononou, ENISA
	T5	335	Cloud Computing Security	Christos Dimitriadis, CISA, CISM, CRISC
14.15–15.15	T1	341	Speaker Forum	Industry Experts
	T2	342	Speaker Forum	Industry Experts
	T3	343	IT Audit and Security: Friends or Foe?	Industry Expert
	T4	344	COBIT 5 for Information Security	COBIT 5 for Information Security Expert
	T5	345	Green IT and Sustainability	Jason Emmons
15.45 - 17.00	<b>CLOSING KEYNOTE ADDRESS</b> <b>The Future of IT</b>			Roman Weishäupl

## Thursday 13 SEPTEMBER 2012

9.00–17.00	WS6	Introduction to COBIT 5	Vernon Poole, CISM, CGEIT, CRISC and Rolf von Roessing, CISA, CISM, CGEIT
	WS7	Securing Today's Mobile Computing Devices	Ramsés Gallego, CISM, CGEIT

## EuroCACS/ISRM Conference

Hilton Munich Park Hotel | 10-12 September 2012 | Munich, Germany

**ECI2012**

### Registration Form

#### 1. Fill in the information below in block letters.

Name (Mr., Mrs., Ms., Miss) \_\_\_\_\_  
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Badge Name (first name or nickname) \_\_\_\_\_ E-mail Address \_\_\_\_\_

Company or  Home address (please indicate)  This is a change of address.

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ Zip/Postal Code \_\_\_\_\_ Country \_\_\_\_\_

ISACA member?  Yes. Member number \_\_\_\_\_  No.

#### Permission to appear on attendee roster

Yes  No

By selecting **Yes** you are agreeing to appear in the printed roster that is provided to our attendees, speakers and exhibitors at the conference, which includes your name, company name (if applicable) and country of residence, it will not display your email address or any other contact information.

#### Permission to share contact information with sponsors/exhibitors Yes No

By agreeing to share your contact information, you help support our conference sponsors/exhibitors. Robust support of ISACA conferences by sponsors and exhibitors helps keep conference fees affordable for our attendees.

Your name, business address, professional title, current professional activity, size of organisation, field of employment and email address will be provided to sponsors/exhibitors (when present). All sponsors/exhibitors are required to honor your request to opt-out of any further contact beyond the initial one.

### Become a Member and Save!

Non-members, start enjoying the benefits of ISACA membership today. The difference between member and non-member conference fees can be applied towards ISACA membership, potentially enabling you to become a member at the international and chapter level for no additional cost. This offer expires 30 days after completion of the event. Don't miss this opportunity—apply today!

If you would like to take advantage of this offer, check the box below.

I wish to apply the difference between member and non-member conference fees towards ISACA membership. I have read and agree to the following membership disclaimer: By applying for membership in ISACA, members agree to hold the association and its chapters, and the IT Governance Institute, and their respective officers, directors, members, trustees, employees, and agents, harmless for all acts or failures to act while carrying out the purposes of the association and institute as set forth in their respective bylaws, and they certify that they will abide by the association's Code of Professional Ethics ([www.isaca.org/ethics](http://www.isaca.org/ethics)).

NOTE: This offer expires 30 days after completion of the event. Non-members pay the non-member conference fee when registering.

#### 2. Circle your session choices (no more than one session per time period, please.)

8 SEPT		9 SEPT		10 SEPT			11 SEPT			12 SEPT			13 SEPT			
9.00–17.00	9.00–17.00	10.15–11.45	13.00–14.00	14.15–15.15	15.45–17.00	8.30–9.45	10.15–11.45	13.00–14.00	14.15–15.15	15.45–17.00	8.30–9.45	10.15–11.45	13.00–14.00	14.15–15.15	8.30–17.00	
WS1		TRACK 1	111	121	131	141	211	221	231		311	321	331	341	WS6	
WS2		TRACK 2	112	122	132	142	212	222	232	242	252	312	322	332	342	WS7
WS3	WS4	TRACK 3	113	123	133	143	213	223	233	243	253	313	323	333	343	
	WS5	TRACK 4	114	124	134	144	214	224	234	244	254	314	324	334	344	
		TRACK 5	115	125	135	145	215	225	235	245	255	315	325	335	345	

## EuroCACS/ISRM Conference

Hilton Munich Park Hotel | 10-12 September 2012 | Munich, Germany

**ECI2012**

## Registration Form Page 2 of 2

Attendee Name \_\_\_\_\_

### 3. Registration Fees (in US dollars subject to applicable VAT)

#### Conference Registration

Register by 14 July 2012 to receive the early-bird rate

Total

Member early-bird	US \$1795 + VAT \$341.05	US <b>\$2136.05</b>
Non-member early-bird	US \$1995 + VAT \$379.05	US <b>\$2374.05</b>
Member (after 14 July 2012)	US \$1995 + VAT \$379.05	US <b>\$2374.05</b>
Non-member (after 14 July 2012)	US \$2195 + VAT \$417.05	US <b>\$2612.05</b>

#### Pre- and Postconference Workshop Registration

Total

One-Day workshop		
Member	US \$550 + VAT \$95	US <b>\$645.00</b>
Non-member	US \$750 + VAT \$142.50	US <b>\$892.50</b>
Two-Day workshop		
Member	US \$750 + VAT \$142.50	US <b>\$892.50</b>
Non-member	US \$950 + VAT \$180.50	US <b>\$1130.50</b>

TOTAL (Add all circled above plus any additional item fees.) US \$ \_\_\_\_\_

**VAT:** Registration fees for the event are subject to German VAT. A VAT rate of 19% will be applied to all registration fees. VAT charges may not be deducted from the registration fees to be remitted. For your registration to be considered paid in full, the entire registration fee including VAT must be received by ISACA. ISACA is in the process of registering for German VAT. Upon issuance of a VAT number, ISACA will provide a VAT invoice to registrants for VAT reclaim.

**ISACA offers discounts to organisations sending 4 or more employees to a single conference. Please contact the ISACA Conference department for more details at +1.847.660.5585 or [conference@isaca.org](mailto:conference@isaca.org).**

### 4. Indicate Method of Payment

Payment enclosed. Make check payable to "ISACA" in US dollars, drawn on a US Bank.

Wire Transfer in US \$ \_\_\_\_\_ Date Transferred \_\_\_\_\_

Wire transfers and mailed cheque may take 10 or more business days to reach ISACA, so please plan accordingly.

Charge my  Visa  MasterCard  American Express  Diners Club

(NOTE: All payments by credit card will be processed in US dollars.)

Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_

Name of Cardholder \_\_\_\_\_

Signature of Cardholder \_\_\_\_\_

**VISA** Obtaining a VISA is solely the responsibility of the registrant. Please contact the local government of the host country for details. Once a paid registration is received, a letter of invitation will be provided by ISACA, upon request.

### 5. Registration Methods

- A.  REGISTER ONLINE at [www.isaca.org/2012euro](http://www.isaca.org/2012euro).
- B.  FAX your completed registration form to +1.847.253.1443.
- C.  MAIL your completed registration form to:  
ISACA  
1055 Paysphere Circle  
Chicago, IL 60674 USA
- D.  **BANK WIRES:** Send electronic payments in US dollars to:  
Bank of America  
135 S LaSalle St., Chicago, Illinois 60603  
ABA #0260-0959-3  
ISACA Account #22-7157-8  
S.W.I.F.T. code BOFAUS3N

[Please include **attendee's name** and **ECI2012** on the Advice of Transfer.]

### 6. Cancellation Policy

If your plans change and you won't be able to attend the conference and/or workshop, contact us by phone, fax or e-mail to cancel your registration. All cancellations must be received by **13 August 2012** to receive a refund of registration fees. A cancellation charge of US \$100 will be subtracted from conference refunds, and US \$50 from workshop refunds. No refunds can be given after **13 August 2012**. Attendee substitution is permitted at any time until the conference. If a non-member is substituting a member, then there will be additional non-member fees.

**NOTE:** Registration is contingent upon full payment of the registration fee. To guarantee registration, conference and/or workshop fees must be received by the published deadline. It may take 10 or more business days for a wire transfer or mailed check to reach ISACA, so please plan accordingly. If, for any reason, ISACA must cancel a course or event, liability is limited solely to the registration fees paid. ISACA is not responsible for other expenses incurred, including travel and accommodation fees. Conference materials are not guaranteed to those who register onsite or fail to submit payment prior to the event. For more information regarding administrative policies, please contact the ISACA conference department.

Phone: +1.847.660.5585

Fax: +1.847.253.1443

E-mail: [conference@isaca.org](mailto:conference@isaca.org)

Your contact information will be used to fulfill your request, and may also be used by ISACA to send you information about related ISACA goods and services, and other information in which we believe you may be interested. By registering, you authorise ISACA to contact you at the address and numbers you have provided, including to provide you with marketing and promotional communications. You further represent that the information you provided is yours and is accurate. To learn more about how we use the information you have provided on this form, please read our Privacy Policy, available at [www.isaca.org](http://www.isaca.org). If you elect to attend one of our events or purchase other ISACA programmes or services, information you submit may also be used as described to you at that time.

### 7. Special Arrangements

Special Dietary Requirements \_\_\_\_\_

I will require assistance. Please contact me to make the necessary arrangements.